

Limited Warranty Information

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim



PLUV10800 UV Clarifier 40 Watt for OUT of Water Use (Stainless Steel)



Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging.

Components:

- Stainless Steel Ultra Violet Clarifier
- 40 Watt UV Light
- Ballast

IMPORTANT – Safety Warning

- Always disconnect all appliances from the electrical supply before putting your hands in the water while the equipment is being installed, repaired, maintained or handled.
- The use of gloves and eye protection is recommended when installing or maintaining the clear glass tube inside the clarifier.
- Do not run the clarifier dry.
- The clarifier unit is weatherproof but not waterproof and must not be submerged in water. Therefore, position the unit away from the edge of the pond to prevent the clarifier from being accidentally dropped into the water.
- Exposure to Ultra Violet (UV) radiation can cause damage to eyes and skin. Never look at the lamp while switched on. The lamp can be checked when switched on by looking at the clear hose tail – a blue glow should be visible when the UV lamp is operating.
- To protect from frost the clarifier should be taken indoors during winter months when algae growth stops. Clean and dry the unit and store in a dry place.
- Young children should always be supervised near water.

INSTALLATION

- To prevent algae growth and green water, the Alpine UV Clarifier should be run for 24 hours a day during the season. When the UV Clarifier is used in conjunction with a pond filter and filter pump, your pond should be clear within 2 weeks.
- The clarifier can be positioned before or after the filtration system is placed.
- The water must be pumped through the unit and not gravity fed.
- The unit must be installed horizontally on a solid surface.

CONNECTING TO THE WATER SUPPLY

- The UV lamp should be changed at the beginning of the new season. The lamp may look it is still working but over time the amount of UV diminishes reducing the effectiveness of the unit.
- Unscrew the wired end cap counter-clockwise.
- Remove the UV glass tube by gently pulling out the electrical connection.
- Insert a new glass tube by pushing gently into the electrical connection.
- Re-assemble the end cap of rotating clockwise.
- Plug into power source.

