

# Maintenance Guide

## Safety Precautions

- ❖ When performing any wet maintenance, always put out wet floor signs and caution tape. Remove when finished.
- ❖ Carefully follow each product's label instructions and MSDS for proper use and personal protective equipment.



## Newly Installed Floor Care

- ❖ Permit foot traffic on the new floor after waiting the time referenced for the adhesive used.
- ❖ Keep furniture, fixtures and rolling traffic off the new floor for at least 48 hours with trowel applied adhesives.
- ❖ Allow immediate foot and rolling traffic when the flooring is installed using EcoSpray or EnviroSTIX adhesives.
- ❖ Always use plywood or other boards when moving heavy objects across the floor.
- ❖ Remove adhesive residue using a clean cloth dampened with mineral spirits. Follow label and MSDS instructions.
- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Lightly damp mop with well rung mop as needed.
- ❖ Wait 72 hours (3 days) before wet cleaning the new floor.

## Preventative Floor Care

- ❖ Use proper walk-off matting at all entries and where needed to trap soiling and contaminants before reaching the floor. Mats should be appropriate for soil load and weather conditions and have a non-staining backing.
- ❖ Use appropriate floor protectors under all chairs and furniture. Floor glides should have a smooth flat base at least **1 inch in diameter**. Castors should have large diameter wheels with a **smooth flat tread surface**. **Do not use castors that are narrow, have a curved tread or that have a ridge protruding at the center seam.**
- ❖ When machine cleaning, always wet the pad before use on the floor. **Never use a black or a build-up removal pad.**

## Initial Cleaning (After 72 hours)

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Apply properly diluted **Hilway Direct Neutral Cleaner** (1:10 - 10 oz./gal.). Mix stronger solution for heavy soiled floors. Let solution stand 5-10 minutes then machine scrub with a 3M 5100 **Red pad** (or equal). Do not let solution dry on floor. Remove solution, rinse thoroughly with clean water and allow to dry. Fans or air movers speed up dry time.

There are 3 options for maintaining CERES Sequoia flooring; No finish, Using a Cleaner/ Maintainer or Applying a Finish.

## OPTION I – No Finish Applied

### Routine Maintenance (Daily or as needed)

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Apply **Hilway Direct Neutral Cleaner** (1/2 oz./gal.) with mop or auto scrubber using a 3M 5100 **Red pad** (or equal).
- ❖ To maintain optimal appearance, regular machine cleaning is recommended.

### Periodic Deep Cleaning

- ❖ Sweep, dust mop or vacuum the floor to remove loose dirt and grit. Do not use treated dust mops.
- ❖ Machine scrub the floor using **Hilway Direct Neutral Cleaner** diluted (1:10 - 10 oz./gal.) in cool water. Let solution stand 5-10 minutes then machine scrub with a 3M 5100 **Red pad** (or equal). Do not let solution dry on floor.
- ❖ Remove solution, rinse thoroughly with clean water and allow to dry. Fans or air movers speed up dry time.
- ❖ If the desired visual is not restored, it indicates that a cleaner maintainer or floor finish process is needed.

## OPTION II – Using Cleaner Maintainer (Hilway Direct Plus)

**Hilway Direct Plus** is a high solids floor finish and neutral pH cleaner combined into one product. Easy to apply and maintain, **Hilway Direct Plus** provides a complimentary satin gloss level that does not require buffing or stripping.

(continued)

## Application

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Prepare the floor using **Hilway Direct AllSafe Stripper** (1:10 - 10 oz./gal.). Let solution stand 10 minutes then machine scrub. Do not let solution dry on floor. Remove solution, rinse thoroughly with clean water and allow to dry.
- ❖ Shake **Hilway Direct Plus** for 30 seconds and let stand for 5 minutes. Do not apply until the floor is completely dry.
- ❖ Once the surface is clean, apply 2-3 thin even coats of **Hilway Direct Plus** with a finish mop or microfiber applicator. Allow each coat to air dry (usually 30-60 minutes). **Do not use fans.** Allow to dry overnight before heavy traffic.

## Routine Maintenance (Daily or as needed)

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Apply **Hilway Direct Plus** (1 oz./per gal.) with mop or auto scrubber using a 3M 5100 **Red pad** (or equal).
- ❖ To maintain optimal appearance, regular machine cleaning is recommended.

## Periodic Maintenance Options

- ❖ **To increase the shine, Buff** the cleaned floor with a 175 rpm machine using a **White or Buffing pad**.
- ❖ **To remove scuffs, Buff** the clean floor with a 175 rpm machine using a 3M 5100 **Red pad (or equal)**. If desired results are not achieved, **apply additional** coat of **Hilway Direct Plus** with finish mop or microfiber applicator.
- ❖ **To remove Black marks, Machine scrub** the floor with **Hilway Direct AllSafe Stripper** (2-4 oz./gal.) in warm water. Use a 3M 5300 **Blue pad** (or equal). Rinse thoroughly with clean water and allow to dry.
- ❖ **To restore Alcohol based hand sanitizer spots and Dull or Worn Finish, apply additional** coat of **Hilway Direct Plus** in the affected areas with finish mop or microfiber applicator. Follow Label instructions.
- ❖ **Stripping Procedure** (Optional): When required to remove **Hilway Direct Plus**, apply properly diluted **Hilway Direct AllSafe Stripper** (1:5 - 20 oz./gal.) in cool water. Let solution stand 10 minutes. Machine scrub floor with 3M 5300 **Blue pad** (or equal). Do not let solution dry on floor. Remove solution, rinse thoroughly with clean water and allow to dry.

## OPTION III – Floor Finish (Matte, Satin & Gloss)

### Application

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Prepare the floor using **Hilway Direct AllSafe Stripper** (1:10 - 10 oz./gal.). Let solution stand 10 minutes then machine scrub. Do not let solution dry on floor. Remove solution, rinse thoroughly with clean water and allow to dry.
- ❖ Shake **Hilway Direct Finish** for 30 seconds and let stand for 5 minutes. Do not apply until the floor is completely dry.
- ❖ Once the surface is clean, apply 2-3 thin even coats of **Hilway Direct Finish** with a finish mop or microfiber applicator. Allow each coat to air dry (usually 30-60 minutes). **Do not use fans.** Allow to dry overnight before heavy traffic.
- ❖ For enhanced durability or increased gloss, apply 3 or more coats of floor finish.

### Routine Maintenance (Daily or as needed)

- ❖ Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- ❖ Apply **Hilway Direct Neutral Cleaner** (1/2 oz./gal.) with mop or auto scrubber using a 3M 5100 **Red pad** (or equal).

### Periodic Deep Cleaning / Floor Stripping

- ❖ Sweep, dust mop or vacuum the floor to remove loose dirt and grit. Do not use treated dust mops.
- ❖ Deep clean using **Hilway Direct Neutral Cleaner** (1:10 - 10 oz./gal.). Strip using **Hilway Direct AllSafe Stripper** (1:5 - 20 oz./gal.) in cool water. Let solution stand 5-10 minutes.
- ❖ Machine scrub floor with 3M 5300 **Blue pad** (or equal). Do not let solution dry on the floor.
- ❖ Completely remove solution with wet-dry vacuum or auto scrubber.
- ❖ Remove solution from floor and rinse thoroughly with clean water. Fans or air movers speed up the drying time.
- ❖ After Stripping the floor, apply 2 or more thin coats of **Hilway Direct Floor Finish** (Matte, Satin or Gloss) as desired.

## Recommended Maintenance Products

For a list of recommended maintenance products, please refer to [CBC Flooring Maintenance Products Guide](#)

## Contact Information

For additional information, please call 800-446-5476

Email: [technical@cbcflooring.com](mailto:technical@cbcflooring.com)

[www.cbcflooring.com](http://www.cbcflooring.com)