Hand Held PRODUCTS

Dolphin® 7900 Series
Mobile Computer
Microsoft® Windows Mobile™ 2003
Second Edition Software for Pocket PC

powered by
Adaptus™
imaging technology *5.0*

Quick Start Guide

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Web Address: www.handheld.com

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Dolphin 7900 Series Quick Start Guide

Out of the Box

Verify that the carton contains the following items:

- Dolphin 7900 Series mobile computer (the terminal)
- Main battery pack (7.4v Li-ion)
- Microsoft Companion CD-ROM
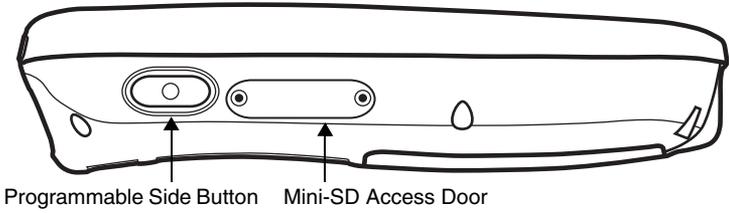- Dolphin 7900 Series Mobile Computer Quick Start Guide

Note: If you ordered peripherals or accessories, verify that they are included in your order.

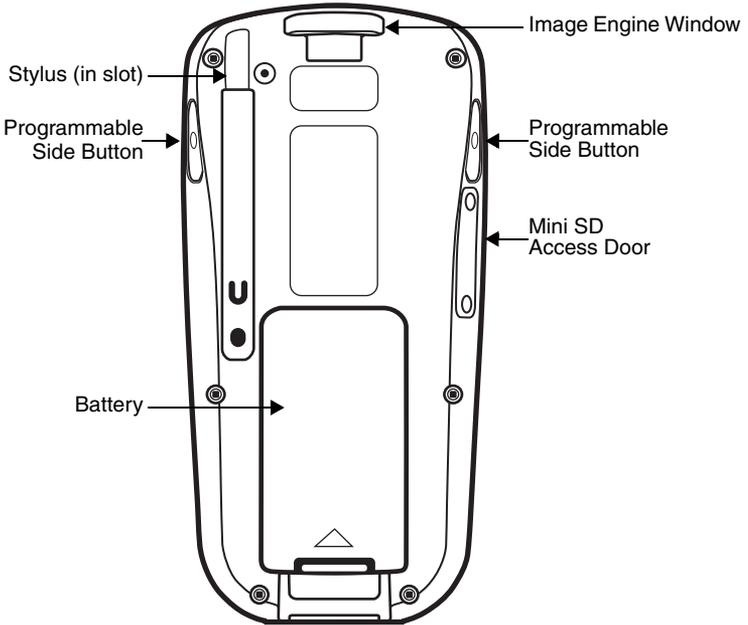Be sure to keep the original packaging in case you need to return the Dolphin terminal for service, see page 6.
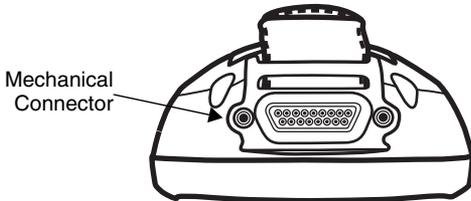
Front Panel

Audio/Headset Jack   Speaker   IrDA Port

Scan LED

Decode LED

Touch Screen Display

SCAN key

Microphone

Navigation keys

Recessed Keyboard

Side Panel

Programmable Side Button   Mini-SD Access Door

Back Panel

Image Engine Window

Stylus (in slot)

Programmable
Side Button

Programmable
Side Button

Mini SD
Access Door

Battery

## *Bottom Panel*

Mechanical
Connector

Step 1: Install the Main Battery Pack

⚠️ *Use only the Li-ion battery packs provided by Hand Held Products. The use of any battery pack not sold/manufactured by Hand Held Products in a Dolphin terminal will void your warranty and may result in damage to the Dolphin terminal or battery.*

1. Remove the Li-ion battery pack from its package.

2. Detach the hand strap. Push the clip up and away from the hand strap slot.

Hand Strap   Clip
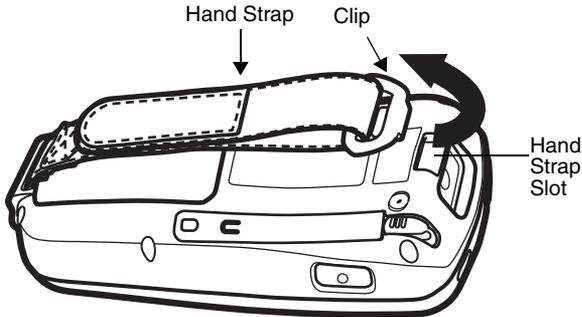
Hand Strap Slot

3. Take the battery and insert the end without the locking tab into the top of the battery well and push down until the locking tab snaps.
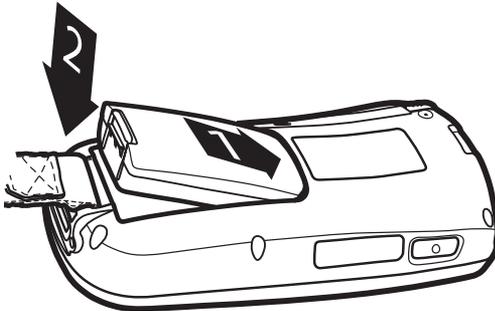
4. Re-attach the hand strap. Push the clip down into the hand strap slot.

Step 2: Charge the Batteries

There are two types of battery power: the main battery pack and the backup battery located inside the terminal. The main battery pack powers the terminal and charges the internal backup battery.

Dolphin terminals ship with both batteries discharged of power. **Charge the main battery pack for a minimum of four hours before initial use**!

⚠️ *Use a Dolphin 7900 peripheral and the power cables provided by Hand Held Products. Use of peripherals or cables not sold/manufactured by Hand Held Products will void the warranty and may damage the terminal.*

See page 5 for a complete list of Dolphin peripherals.

Note: Additional charge time is required to fully charge the internal backup battery the first time.

Dolphin HomeBase

Step 3: Initialize the Dolphin Terminal

Note: Do NOT press any keys while the terminal is initializing!

1. Apply power to the Dolphin terminal. The screen turns white and the LEDs flash as the system performs a hard reset.

2. The kernel splash screen displays for a few seconds. The Build numbers indicate software version numbers for the operating system.

Kernel

Bootloader

Build 8.XX 8.XX 8.XX ← Keyboard
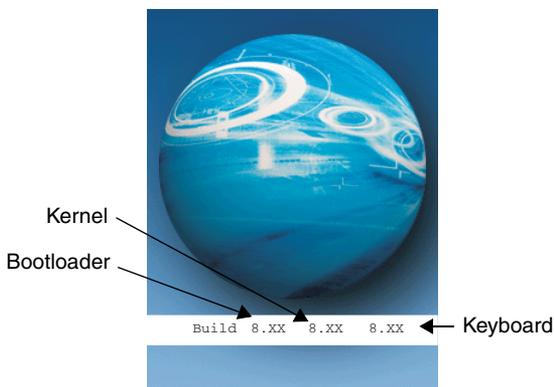
3. When the Windows Mobile splash screen appears, follow the on-screen directions using the stylus provided by Hand Held Products.

Note: When aligning the screen, press firmly into the center of the cross-hair target once and release. Do not "double-tap" the target. Alignment should always be performed with a stylus designed for touch screen applications. The small point is required for accurate calibration.

4. **Wait** as Autoinstall begins installing programs. A status bar appears on the screen that identifies each program as it installs.

   Do NOT touch the screen or the keyboard while programs are installing!

5. When Autoinstall is complete, the screen turns white and the LEDs flash as the terminal performs a soft reset.

6. The kernel splash screen appears again for a few seconds.

7. When initialization is complete, the Today screen appears.

8. You are now ready to use the Dolphin terminal.

For more information about using the Dolphin terminal, refer to the Dolphin 7900 Series User's Guide, which can be downloaded from www.handheld.com.

Resetting the Terminal

There are two ways to reset the terminal: a soft reset and a hard reset.

Soft Reset: Press and hold the Red 🔴 + ESC (ESC) keys.
A soft reset re-boots the terminal without erasing RAM data.

Hard Reset: Press and hold the Red 🔴 + TAB (TAB) keys.

⚠️ A hard reset erases all data and applications stored in RAM memory and re-initializes the terminal.

Peripherals and Accessories

Dolphin HomeBase™	One-slot charging/communication cradle.
Dolphin Mobile Base™	One-slot mobile charging/communication cradle.
Dolphin QuadCharger™	Four-slot battery charger.
Dolphin Net Base	Four-slot charging/communication cradle.
Dolphin ChargeBase	Four-slot charging cradle.
Dolphin Mobile Charger	Charge cable for mobile environments.
Dolphin Cable Kits	USB or serial cables that charge and communicate.

Product Service and Repair

Hand Held Products provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, return the unit to Hand Held Products (postage paid) with a copy of the dated purchase record attached. Contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

North America

Hand Held Products Corporate Offices
Telephone: (800) 782-4263, option 3
Fax: (704) 566-6015
E-mail: naservice@handheld.com

América Latina

Hand Held Products América Latina
Teléfono: (704) 998-3998, opción 8, opción 4
Fax: (239) 263-9689
E-mail: laservice@handheld.com

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Online Product Service and Repair Assistance

You can also access product service and repair assistance online at www.handheld.com.

Technical Assistance

If you need assistance installing or troubleshooting, please call your Distributor or the nearest Hand Held Products technical support office:

North America/Canada:

Telephone: (800) 782-4263, option 4 (8 a.m. to 6 p.m. EST)
Fax number: (315) 685-4960
E-mail: *natechsupport@handheld.com*

América Latina:

Teléfono: (800) 782-4263, opción 8, opción 3
Teléfono: (704) 998-3998, opción 8, opción 3
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Fax: Int+55 (21) 2178-0505

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Mexico

Teléfono: (800) 782-4263, opción 8, opción 3
Teléfono: (704) 998-3998, opción 8, opción 3
E-mail: *latechsupport@handheld.com*

Europe, Middle East, and Africa:

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European Ofc:Int+31 (0) 40 79 99 393
U.K. Ofc: Int+44 1925 240055
E-mail: *eutechsupport@handheld.com*

Asia Pacific:

Telephone: Int+852-3188-3485 *or* 2511-3050
E-mail: *aptechsupport@handheld.com*

Online Technical Assistance

You can also access technical assistance online at www.handheld.com.

Limited Warranty

Hand Held Products, Inc. ("Hand Held Products") warrants its products to be free from defects in materials and workmanship and to conform to Hand Held Products' published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than Hand Held Products or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by Hand Held Products for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to Hand Held Products's factory or authorized service center for inspection. No product will be accepted by Hand Held Products without a Return Materials Authorization, which may be obtained by contacting Hand Held Products. In the event that the product is returned to Hand Held Products or its authorized service center within the Warranty Period and Hand Held Products determines to its satisfaction that the product is defective due to defects in materials or workmanship, Hand Held Products, at its sole option, will either repair or replace the product without charge, except for return shipping to Hand Held Products.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER

EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof.

Hand Held Products, Inc. extends these warranties only to the first end users of the products. These warranties are non-transferable.

The limited duration of the warranty for the Dolphin 7900 Series is as follows:

• Terminals with an integrated imager are covered by a two-year limited warranty.
• Terminals with an integrated laser are covered by a one-year limited warranty.
• Touch screens are covered by a one-year limited warranty.
• Dolphin HomeBase, Mobile Base, Mobile Charger, Net Base, ChargeBase, and QuadCharger are covered by a one-year limited warranty.
• Use of any peripheral not manufactured/sold by Hand Held Products will void the warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations.
• Batteries are covered by a one-year limited warranty. Use of any battery not sold/ manufactured by Hand Held Products may damage the terminal and/or the battery and will void the warranty. Batteries returned to Hand Held Products in a reduced state may or may not be replaced under this warranty. Battery life will be greatly increased when following the battery instructions in the Dolphin 7900 Series User's Guide.
• Use only power adapters approved for use by Hand Held Products. Failure to do so may result in improper operation or damage to the unit and will void the warranty.