## Handheld Bar Code Scanner

Models SR, HD, LR and XLR


## PSC Scanning, Inc.

959 Terry Street<br>Eugene, Oregon 97402<br>Telephone: (541) 683-5700<br>Telefax: (541) 345-7140

All rights reserved. No part of the contents of this documentation or the procedures described therein may be reproduced or transmitted in any form or by any means without prior written permission of PSC Inc. Owners of PSC Inc.'s products are hereby granted non-exclusive, revocable license to reproduce and transmit this documentation for the purchaser's own internal business purposes. Purchaser shall not remove or alter any proprietary notices, including copyright notices, contained on this documentation and shall ensure that all notices appear on any reproductions of the documentation.

Should future revisions of this manual be published, you can acquire printed versions by contacting PSC Customer Administration. Electronic versions will either be downloadable from the PSC web site (www.pscnet.com) or provided on appropriate media. If you visit our web site and would like to make comments or suggestions about this or other PSC publications, please let us know via the "Contact PSC" page.

## Disclaimer

Reasonable measures have been taken to ensure that the information included in this manual is complete and accurate. However, PSC reserves the right to change any specification at any time without prior notice.

PSC and the PSC logo are registered trademarks of PSC Inc. All other trademarks and trade names referred to herein are property of their respective owners.

## Table of Contents

Unpacking and Inspecting Your Scanner ..... 3
Installation ..... 4
How to Scan ..... 6
Scanning Range ..... 7
Active Symbologies ..... 11
Enhanced Scanning for Hard-to-Read Bar Codes ..... 11
Test Your Scanner ..... 12
Laser Cautions ..... 13
Radio Frequency Interference. ..... 13
Troubleshooting ..... 14

## NOTES

## Unpacking and Inspecting Your Scanner

After unpacking your new scanner, check the contents of the shipping carton to ensure all the items you ordered are included:

- PowerScan ${ }^{\mathrm{TM}}$ handheld scanner
- Interface Cable
- Power Supply (if you ordered one)
- User's Guide (this manual)
- Programming Guide
- Optional Accessories that you ordered. (The PowerScan handheld bar code scanner can be purchased with or without accessory kits.)

If your package contains wrong or missing components, contact your place of purchase. If there are damaged components, immediately file a claim with the carrier. You may want to save your packing material in case you need to ship the scanner at some later time.


Manuals for the PowerScan scanner are available on our website. See the back cover for our web address.

## Installation

Refer to Figure 1 and follow these steps to install the scanner:
Consult your host terminal manual to determine if power must be turned off before connecting peripheral devices such as the scanner.

1. Should you need to disconnect the interface (I/F) cable from the scanner, loosen the Phillips head screw at the bottom of the handle and rotate the cable restraint clip away from the cable to release it. Reverse this procedure to connect the cable.


Do not attempt to pull the End Cap off, as this may damage the scanner.
CAUTION
2. Connect the I/F cable to the proper port on the host terminal.
3. If your system requires an $\mathrm{AC} / \mathrm{DC}$ adapter to power the scanner, connect the adapter's power cord at the I/F connector. (Note: In most cases, the scanner uses Power Off the Terminal [P.O.T.], and does not require this step.) Contact your PSC dealer if you're not sure if an AC/DC adapter should be used with your system.
4. Connect the AC/DC adapter at the wall outlet. (P.O.T. units skip this step.)
5. Verify operation-point at a flat surface and pull the trigger. A red beam should be visible. Scan a sample bar code and confirm that the scanner reads the bar code by beeping and/ or sending the data to the host terminal.

## Power Supply

The scanner requires either a Listed Class 2 or Listed LPS power source which supplies power directly to the scanner.

Figure 1. Installing the Scanner


## How to Scan

Figure 2 illustrates some tips to help get the best scanning results:

1. The scanner must be pointed at a slight angle to the bar code. Do not hold the scanner perpendicular to the bar code.
2. The laser beam must cross the entire bar code. The scanner cannot correctly read if the entire bar code is not scanned.

Figure 2. Scanning Tips


## Scanning Range

There are currently four different model types for this scanner. Depending upon the model type of your scanner, you'll need to hold the unit at a given distance from the bar code to achieve optimum scanning results. The following diagrams provide range of field information for each of the models when scanning grade A, Code 39 bar codes: Standard Range (SR), High Density (HD), Long Range (LR) and Extra Long Range (XLR).
In the context of the illustration below, a "mil" repre-
sents the minimum bar code element width. Mea-
surements are based on SR models set with the
standard $28^{\circ}$ scan width (as opposed to the Half
Angle setting of 14 $4^{\circ}$. Reference the PowerScan Pro-
gramming Manual (P/N R44-1840) for more informa-
tion about the Half Angle feature.
Specifications are subject to change without notice.

Figure 3. Depth of Field (SR)

## Depth of Field




In the context of the illustration below, a "mil" represents the minimum bar code element width. Measurements are based on HD models set with the standard $28^{\circ}$ scan width (as opposed to the Half Angle setting of $14^{\circ}$ ). Reference the PowerScan Programming Manual (P/N R44-1840) for more information about the Half Angle feature.

Specifications are subject to change without notice.
Figure 4. Depth of Field (HD)


NOTE
In the context of the illustration below, a "mil" represents the minimum bar code element width. Measurements are based on LR models set with the a $14^{\circ}$ scan width (as opposed to the alternate Full Angle setting of $\mathbf{2 8}^{\circ}$ ). Reference the PowerScan Programming Manual (P/N R44-1840) for more information about the Half Angle feature.
Specifications are subject to change without notice.

Figure 5. Depth of Field (LR)


In the context of the illustration below, a "mil" represents the minimum bar code element width. Measurements are based on XLR models set with a $10^{\circ}$ scan angle width. Specifications are subject to change without notice.

Figure 6. Depth of Field (XLR)

## Depth of Field <br> Paper Labels (XLR decoded model, Code 39)



Reflective Labels (XLR decoded model, Code 39)


## Active Symbologies

The active (enabled) bar code symbologies in the factory defaults are:

- Code 39 (C39)
- Code 128 (C128)
- Interleaved 2 of 5 (I 2 of 5)

Your scanner should be pre-programmed with these standard factory default settings, unless...
...it was shipped to you programmed with unique, customer configuration settings.
...you or another user have made changes to scanner programming.

## Enhanced Scanning for Hard-to-Read Bar Codes

Decoded scanners can be programmed to decode extremely poor quality bar codes by activating advanced Quadralogic ${ }^{\text {TM }}$ Decoding. To select this feature, see the PowerScan ${ }^{\text {TM }}$ Scanner Programming Guide (P/N R44-1840) available from your dealer, or you can download the manual from our website.

Scanner programming can also be performed using your PC and the Configurator Express ${ }^{\text {TM }}$ On-Screen Programming tool also available from your dealer.

## Test Your Scanner

The bar code below (Figure 7) is provided to test your scanner's ability to read a typical Code 39 label.

Figure 7. Code 39 Bar Code Sample


Figure 8. Scanner Labeling



NOTE

Figure 8 above shows label placement ONLY. For actual regulatory, patent and other applicable information, view the labels on the product itself, or call your nearest sales or service representative.

## Laser Cautions

The PowerScan bar code scanner is certified in the U.S. to conform to the requirements of DHHS/CDRH 21CFR Subchapter J for Class II laser products. Class II products are not considered to be hazardous. The scanner contains a Visible Laser Diode (VLD) at a wavelength of 650670 nanometers and is designed so that there can be no human access to harmful levels of laser light during normal operation, user maintenance, or during prescribed service operations.

|  | If the scan pattern is a single dot when depressing <br> the trigger, discontinue operation and return the <br> unit to the factory. Exception: When using Marker |
| :--- | :--- |
| CAUTION | Beam Mode a single aiming dot is projected <br> momentarily. |


| Do not attempt to open or otherwise service any |  |
| :--- | :--- |
| cAUTION | components in the optics cavity. Opening or servic- <br> ing any part of the optics cavity by unauthorized <br> personnel may violate laser safety regulations. |

## Radio Frequency Interference

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.
This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.
Cet appareil numerique de la classe B respecte toutes les exigences du Reglement sur le material broilleur du Canada.

## Troubleshooting

You can isolate problems with your scanning system by performing these checks (refer to Figure 9):

1. If your scanner's cable is designed to receive Power Off the Terminal (P.O.T.), it will not operate unless it is connected to a working host terminal that is powered on.
2. Ensure that the interface cable is securely attached to the host. Consult your technical support manager or refer to your host system manual to identify the proper connection for the scanner.
3. If an external power supply is used, verify that it is securely connected to the interface cable and AC outlet. Also ensure that the power supply is the correct voltage rating for your area.
4. Check to see that the interface cable is securely connected at the scanner handle. Push the connector in to assure that it is firmly seated. Use a Phillips head screwdriver to ensure that the screw at the bottom of the scanner is fully tightened (but do not overtighten).
5. If, after checking all connections, the scanner still fails to function properly, exchange the power supply with a known good power supply.
6. Ensure that the scanner's interface type is compatible with the host terminal by consulting your POS system manual and/or the PowerScan Scanner Programming Guide (P/N R44-1840).
7. Verify that the bar codes you are scanning are of satisfactory quality. Bar code label verifiers are available from your dealer if you need precise reporting of bar code details. Bar codes that are damaged (wrinkled, smudged, or torn) may cause the scanner to read poorly or not at all. If bar code quality seems to be the problem, check to see if the scanner will read a known good bar code (see Figure 7). You may also want to modify the programmable setting for advanced Quadralogic ${ }^{\mathrm{TM}}$ decoding (see the section in this manual titled, Enhanced Scanning for Hard-to-Read Bar Codes).

Figure 9. Troubleshooting the Scanner


## NOTES

## DECLARATION OF CONFORMITY

PSC hereby declares that the Equipment specified below has been tested and found compliant to the following Directives and Standards:

> | Directives: | ENC 89/336/EEC |  |
| :--- | :--- | :--- |
|  | Low Voltage 73/23/EEC |  |
| Standards: | EN55022-B | EN60825 |
|  | EN50082-1 | EN60950 |

## Equipment

Type: Bar Code Scanning Equipment
Product: PowerScan ${ }^{\text {TM }}$ Bar Code Scanner PowerScan ${ }^{\text {TM }}$ LR Bar Code Scanner PowerScan ${ }^{\text {TM }}$ XLR Bar Code Scanner


Charles W. Vanlue
Director, Corporate Quality
Nigel Davis
Vice President
PSC, Inc.
959 Terry Street
Eugene, OR 97402
U.S.A.
Europe, Middle East \& Africa PSC Bar Code Ltd.
Axis 3, Rhodes Way
Watford, England
WD 24YW
UK

## Asia Pacific

PSC Hong Kong
Hong Kong
Telephone: [852]-2-584-6210
Fax: [852]-2-521-0291

## Australia

PSC Asia Pacific Pty Ltd.
North Ryde, Australia
Telephone: [61] 0 (2) 98788999
Fax: [61] 0 (2) 98788688

## France

PSC Sarl
LES ULIS Cedex, France
Telephone: [33].01.64.86.71.00
Fax: [33].01.64 46.72.44

## Germany

PSC GmbH
Darmstadt, Germany
Telephone: + 49 (0) 6151/93 58-0
Fax: + 49 (0) 61 51/93 5858

## Italy

PSC S.r.I.
Vimercate (MI), Italy
Telephone: [39] (0) 39/62903.1
Fax: [39] (0) 39/685496

## Japan

PSC Japan K.K.
Shinagawa-ku, Tokyo, Japan
Telephone: 81 (0)3 34916761
Fax: 81 (0) 334916656

## Latin America

PSC S.A., INC.
Miami, Florida, USA
Telephone: (305) 539-0111
Fax: (305) 539-0206

## United Kingdom

PSC Bar Code Ltd.
Watford, England
Telephone: 44 (0) 1923809500
Fax: 44 (0) 1923809505


Corporate Headquarters
675 Basket Road
Webster, NY 14580-9787
Telephone: (716) 265-1600
Fax: (716) 265-6400

PSC Scanning, Inc.
959 Terry Street
Eugene, OR 97402-9150
Telephone: (541) 683-5700
Fax: (541) 686-1702

