



# Customers Own Material (COM) Information

Toll Free: 866-234-8744 • Fax: 520-622-8288 • Email: info@directfrommexico.com • www.DirectFromMexico.com

## Simple Steps for COM (Customer's Own Material) Upholstery.

We can upholster any of our dining chairs with your own fabric or leather. All upholstery work is done in the US in Tucson, AZ.

## How Does It Work?

You purchase the correct yardage of material from your local fabric or leather supplier and send it to us. We will custom upholster your chairs to the specs provided and then ship you the finished chairs.

## How Much Does It Cost?

The price for each piece "in your own fabric" is listed in the drop down boxes on the item pages of our website. Contact us for availability and yardage requirements.

**TIP:** If you're not sure what type of fabric to purchase, let your local fabric supplier or designer help you choose.

Shipping is still free for all custom upholstered chairs you purchase that are shipped within the continental US.

## How Do I Get Started?

Before you purchase your fabric and send it to us, please confirm yardage quantities with us. You may need to send us a swatch of the fabric if it has a repeating pattern so we can provide you with yardage requirements.

You'll need to let us know:

- its manufacturer and item number
- the name of the pattern and color
- the fabric width and the vertical repeat (if any)

Typically, 3 yards of 54" non-repeating solid fabric is enough to make 8 chair seats.

Yardage quantities may need to be higher if your fabric has a repeating pattern that you want to match on all chairs.

## I Found Material and Confirmed Yardage Requirements, What's Next?

Place your chair order with us, either online or over the phone. Complete the **COM Order Form** and include it with your fabric. Print the order form on page 2 of this PDF.

## Where To Send Fabric & Order Form?

Send fabric and completed COM Order Form to:

**Direct From Mexico Home Furnishings**  
**Attn: [your first & last name] Order**  
**7718 E. Wrightstown Rd.**  
**Tucson, AZ 85715**

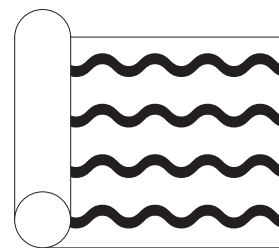
Once we receive the fabric and your COM Order Form we'll begin working on your chairs and provide you with an estimated completion time. Production can take 4-8 weeks. Estimate another 5-7 days for shipping.

## Fabric Allowance

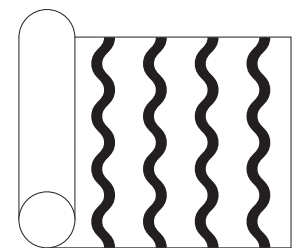
Width	Plain Fabric	2" - 10" Pattern Repeat
54"	+0%	+15%

## Fabric Direction On Roll

You will need to let us know if the fabric direction is up the roll or railroaded. This is important to ensure that the proper yardage is ordered. Fabric is typically woven with the pattern winding up into the fabric bolt (Regular). A railroaded fabric, is milled with the pattern running perpendicular to the bolt.



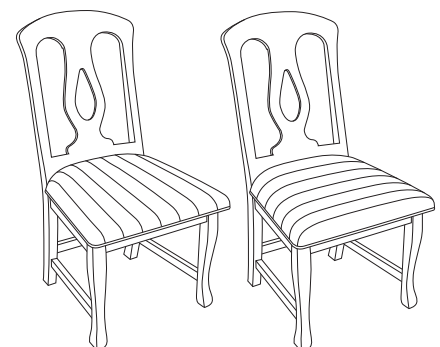
Milled Regular - Up the Roll



Milled Railroaded

## Fabric Application Direction

Tell us how you want the fabric applied to your chairs. A regular, up-the-roll fabric can be turned 90 degrees to apply to your chairs, which is also referred to as railroaded.



Vertical

Horizontal

# Customer's Own Material (COM) Order Form

When ordering furniture in COM (Customer's Own Material) we require this form to be filled out for each fabric and sent along with the fabric to the location listed below.

For questions or concerns contact Direct From Mexico at 866-234-8744.



Phone Toll Free: **866-234-8744**

Fax: **520-622-8288**

**www.directfrommexico.com**

Email: **info@directfrommexico.com**

## Customer Information

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Item Ordered: \_\_\_\_\_ Quantity: \_\_\_\_\_

## Material Information

Fabric  Leather

Number of Yards Shipped: \_\_\_\_\_

Pattern Name: \_\_\_\_\_ Pattern Number: \_\_\_\_\_

Color Name: \_\_\_\_\_ Color Number: \_\_\_\_\_

Name of Mill or Distributor: \_\_\_\_\_

Phone: \_\_\_\_\_

Notes or Special Instructions: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Send Fabric and Completed Form To:

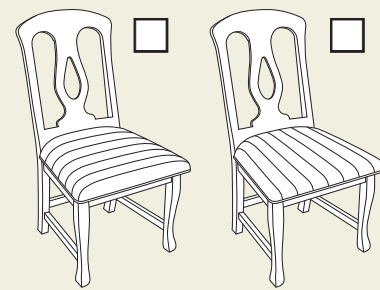
**Direct From Mexico Home Furnishings**  
**Attn: [Your First & Last Name] Order**  
**7718 E. Wrightstown Rd.**  
**Tucson, AZ 85715**

Please make a photocopy for your records. Orders which includes COM will not be scheduled until fabrics and order form have been received.

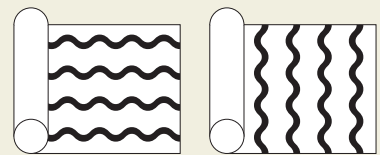
## Application Instructions

If your fabric has a repeating pattern, please check the appropriate boxes so we know how to apply your fabric.

### Fabric Application Direction:



### Fabric Direction on Roll:



Regular  Railroaded

For upholstery fabrics that are less than 54" wide, please contact us for additional yardage(s) requirements.

**FACE SIDE OF FABRIC:** We will assume that the face side is rolled inward. If there can be a question concerning which side is the face side, please either attach a marked swatch or clearly tag the face side of the roll being sent.

In cases of unusual or difficult fabric patterns additional material may be required.

Leather yardage may vary according to hide selected. Additional yardage may be needed.

Once COM (Customer's Own Material) is inspected and accepted, Direct From Mexico assumes no responsibilities for its overall performance, flammability, durability, color fastness, or any other quality issues after upholstered on a Direct From Mexico product. Direct From Mexico reserves the right to refuse any material not suitable for upholstery sent in to be used as COM. The customer is responsible for shipping COM to us. All furniture orders using COM are considered custom orders and are non-returnable and non-refundable. Direct From Mexico shall have no liability for any damages, injuries, or losses to the customer or to any third party that shall be caused by any COM, and the customer shall hold Direct From Mexico harmless for all such liability. Excess COM will not be returned unless requested on the original order. Direct From Mexico cannot assume responsibility for exact yardage requirements for leather or patterned fabric.