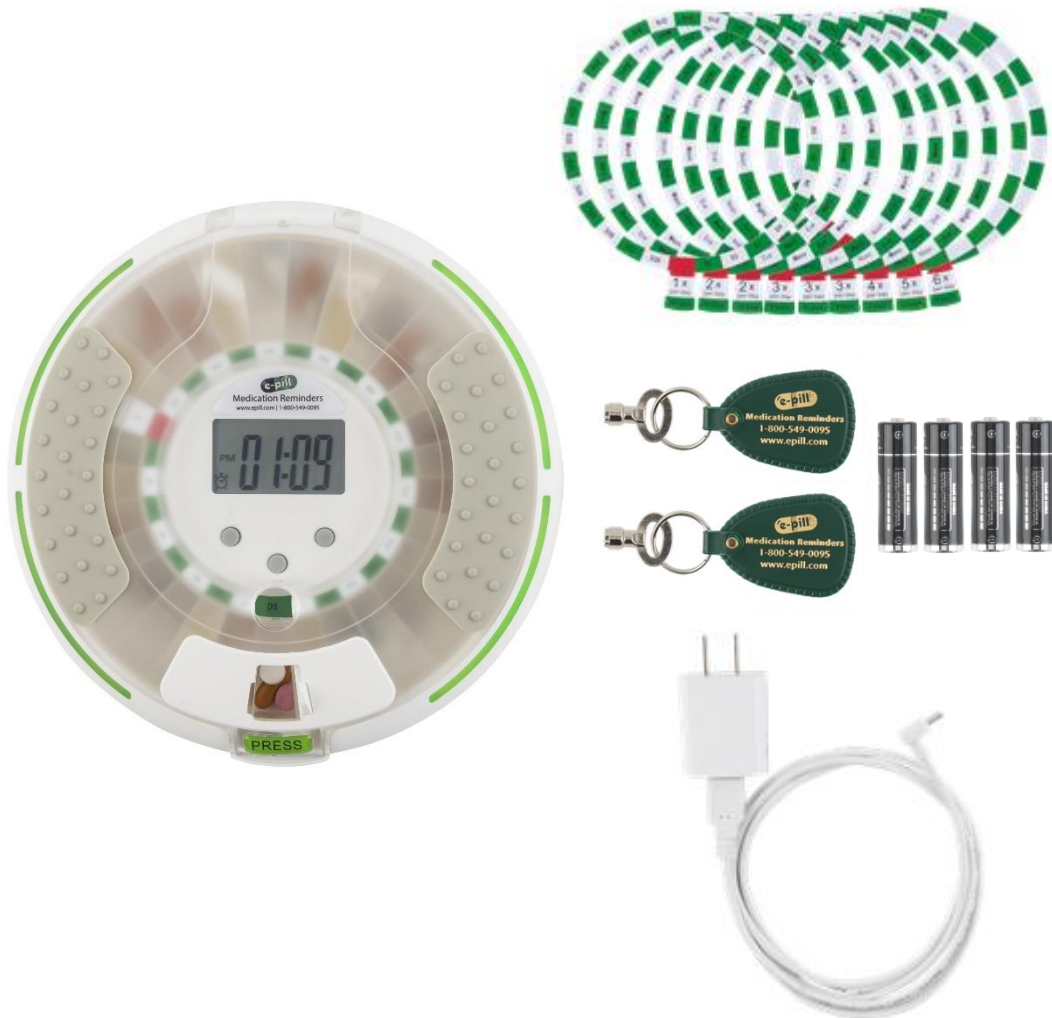# Instruction Manual

e-pill® Voice

Locked Automatic Pill Dispenser

Item: 995040

Carefully review and save this setup guide
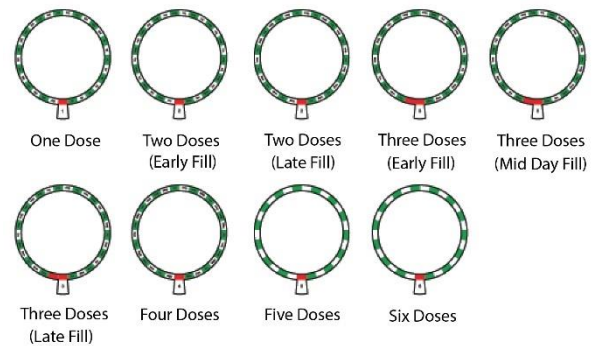
Components

Locked Automatic Pill Dispenser (x1)
Item: 995040

Medication Tray (x1)
Item: 992040

Power Cord (x1)
Not Available Separately

One Dose   Two Doses (Early Fill)   Two Doses (Late Fill)   Three Doses (Early Fill)   Three Doses (Mid Day Fill)

Three Doses (Late Fill)   Four Doses   Five Doses   Six Doses

Dosage Template Set (x1)
Not Available Separately

Key (x2)
Item: 995030

AA Battery (x4)
Not Available Separately

e-pill® Voice
Locked Automatic Pill Dispenser

Introduction

The e-pill Voice locked automatic pill dispenser is designed to remind and dispense pills according to the patient's dosing schedule, reminding by means of voice alarm and blinking lights. e-pill Voice will make the correct dose available at the correct time, keeping all other pills secure via a locked lid.

We recommend that you always keep e-pill Voice locked. Two keys are included - one key for the caregiver and one key to be kept as a backup.

e-pill Voice is locked but it is not tamperproof, therefore it should not be used to administer pain medications or Schedule II/III drugs.

How it Works

At dose time, the alarm will sound and the internal tray will rotate, making the correct dose available. Turn the dispenser upside down to dispense, this will release the correct dose and silence the alarm.

SETUP – STEP 1

Powering On and Opening the Lid
1. Turn the pill dispenser upside down.
2. Slide the battery door latch to unlock.
3. Remove the battery door.
4. Insert the included 4 AA batteries making sure that they are placed in the correct direction.
5. e-pill Voice is now on.
6. Replace the battery door and slide the door latch to its lock position.
7. Keep the dispenser upside down and unlock its large round cover. To unlock, insert the key into the silver lock. Turn the key a ¼ of a turn. WARNING: The dispenser's lock should only be turned a ¼ of a turn. Overturning the key can cause the lock to break.
8. Turn e-pill Voice right side up.
9. Plug the power cord into the wall and into the dispenser.
10. On the front of the lid, push the PRESS button down until you hear a click. The door is now unlatched. Lift up to open.

Clock - Setting the Clock
1. Press and <u>hold</u> button A for a few seconds until ":" stops blinking (located between the hours and minutes), then release.
2. Tap button B to advance the hours (note AM/PM).
3. Tap button C to advance the minutes.
4. Tap button A to save. The ":" symbol will now blink.
5. You will be confirmed with "Pill Dispenser Settings Updated."
6. Optional: Set the clock to use the 24-hour time format. e-pill Voice is set to use the 12-hour time format (AM/PM) by default. To switch to 24-hour format:
   a. With the current time displayed, tap button C.
   b. Tap button C again to switch between 12-hour (AM/PM) and 24-hour time formats.
   c. Tap button A to save.
   d. You will be confirmed with "Pill Dispenser Settings Updated."

Alarms - Setting Alarms
Alarms must be set in order starting with the earliest.
1. Tap button A. "1" will appear next to the alarm clock symbol.
2. Tap button B to set the hour (note AM/PM) & button C to set the minutes.
3. Tap button A to save and to advance to the next alarm.

4. Repeat steps 1-3 until all your alarms are set.
5. Delete an Alarm: Once on the alarm you want to delete. Tap button B to change the hour until --: -- is displayed.
6. Exit the Alarm Setting Mode by tapping button A repeatedly until the current time is show (occurs after Alarm 6).
7. You will be confirmed with "Alarm Setup Successfully."

Alarms – Setting the Alarm Volume
3 alarm volumes: Silent (0), Medium Volume (1), Loud Volume (2).
1. With the current time shown, tap button C to enter the settings menu.
2. Tap button B to switch between the volume levels: 0, 1 and 2.
3. Tap button A to save.
4. You will be confirmed with "Pill Dispenser Settings Updated."

SETUP – STEP 2

Filling the Tray
1. Remove the clear tray that is inside the dispenser. This makes filling the tray easier. Important: Never force the tray to rotate.
2. e-pill Voice comes with 9 different dosage templates. Each template is designed for a specific number of alarms and, very importantly, the time of day you are filling the tray. Place the correct template based on your needs into the tray's template slot.
3. With the tray's e-pill sticker at 6 o'clock, fill the tray counter-clockwise. The first dose goes into the compartment immediately to the right of the tray's e-pill sticker.
4. Fill compartments (up to 28 are available) with pills using the dosage template as a guide.
5. Place the tray into the dispenser so that the compartment with the tray's e-pill sticker is directly below the gray button labeled "B". Important: Never force the tray to rotate.
6. Close the lid.
7. Turn the dispenser over and lock the dispenser. Important: The dispenser's lock should only be turned a ¼ of a turn. Overturning the key can cause the lock to break.

Congratulations
Your e-pill Voice is now 100% setup.

General Information

Locking and Unlocking the Dispenser
WARNING: The dispenser's lock should only be turned a ¼ of a turn.

Lock: When closing the lid, you will not hear a click. Please double check that the lid is completely closed before turning the dispenser over to lock it. To lock, insert the key into the silver lock and turn the key a ¼ of a turn.

Unlock: To unlock, turn the dispenser upside down, insert the key into the silver lock and turn the key a ¼ of a turn.

Dispensing
1. The device will alarm for up to 60 minutes along with blinking lights.
2. Slide open the white dispensing door if not already open. We recommend keeping the dispenser plugged in while dispensing.
3. Dispense by turning e-pill Voice upside down.
4. Dispensing turns off the alarm. You will be confirmed with "Thank you." after medications are dispensed.

Alarm Duration
At alarm time a voice reminder "It's time for your medications" will sound for up to 60 minutes. The lights will blink every 3 seconds for up to 60 minutes.

Missed Dose
If a dose is not dispensed within 60 minutes after the alarm has started, the voice reminder message "Patient may have missed their medications" will sound every minute for up to 4 minutes. After this, the pills will remain available until the next alarm time when the next dose rotates into position, and thus rotating away the missed dose.

Low Battery
We recommend keeping e-pill Voice plugged in as the batteries' main purpose is to supply power to the dispenser in case of a power outage. If you choose to run the dispenser on batteries full time, the estimate battery life is 6-12 months. When the dispenser starts to run low on battery, the low battery icon will appear. At this time, replace all 4 AA batteries as soon as possible using only alkaline batteries.
Important: Only use alkaline/non-rechargeable batteries in e-pill Voice. The dispenser does not charge batteries.

Power Saving Mode

To save power, e-pill Voice will enter stand-by mode by turning off its display after several minutes of no operation. At alarm time, the dispenser will wake up and sound its alarm.

Error Handling

Error Type 1: Medications Will Not Dispense
Solution:
1. Check all compartments for stuck pills.
    a. Gel-caps: Adding a thin coating of standard baking flour to the compartments can help prevent blockage.
    b. Tablets: Splitting larger tablets into smaller pieces using a pill splitter can help prevent blockage.

Error Type 2: Dispensing Will Not Silence the Alarm
Solution:
1. If you see the low battery icon follow the Low Battery instructions on the previous page. If you do not see the low battery icon then the dispenser has been misused and is therefore not covered under warranty.

Error Type 3: Error Message/Rotation Issue
The dispenser has been shaken, dropped, transported (with the batteries still in the unit) or the tray has been tampered with. Tampering of the tray is often due to the patient putting a finger into the dispensing window and forcing the tray to rotate in order to gain access to their medication(s) prior to the scheduled time. This error message/issue occurs when the dispenser has been misused and is therefore not covered under warranty.
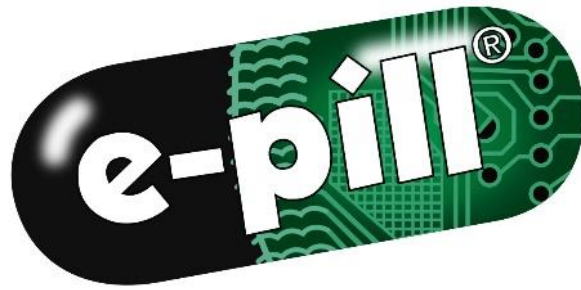
Medication Reminders

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