

Customer Satisfaction

e-pill Medication Reminders Cares

e-pill Medication Reminders is located in the healthcare hub of Boston Massachusetts and has been providing medication adherence solutions since 1999. If you are not 100% happy with your e-pill purchase, please contact us directly and we will make it right.

Monday – Friday 8:30 am – 5:00 pm Eastern

sales@epill.com • United States: 1-800-549-0095 • International: +1-781-239-2941

Warranty

Our Limited Warranty and Warranty Period

The inner components of e-pill products are warranted to be free from manufacturing defects in materials and manufacturer's workmanship under normal and intended use for a period of one year from the original date of purchase. This warranty explicitly covers only the electronic and mechanical components. The one year warranty becomes effective on the original date of purchase.

What Our Limited Warranty Does Not Cover

This warranty does not apply to daily wear and tear, batteries, bands, cases, or watch/clock crystals. We offer no warranty if the merchandise is damaged, water damaged, tampered with, dropped, shaken, or otherwise misused or abused. This warranty expressly excludes incidental and consequential damage caused by use, misuse, neglect, accident, unauthorized modification, or any defects resulting from service by anyone other than the manufacturer.

Replacement/Credit

If our product fails due to a manufacturing defect during the warranty period and upon proof of purchase, we will repair or replace the product free of charge or provide you with a replacement of comparable value. Any replacement will be conditioned upon the return of the defective device to e-pill Medication Reminders.

Disclaimer

Responsibility for selection, safety, and suitability of any e-pill product rests with the user. The user maintains full responsibility to administer medication or perform associated tasks at appropriate times. e-pill products are only a supplement to any memory system currently used. e-pill, LLC assumes no responsibility for any incidental or consequential damages, including but not limited to, damages or injuries resulting from the malfunction of the product, mathematical or chronological inaccuracy or loss of stored data. In no event shall e-pill, LLC be liable for incidental compensatory, punitive consequential, indirect, special, or other damages. Our aggregate liability with respect to all e-pill products is limited to its purchase price.