

# **DOGTRA SMART NOBARK**

NOBARK COLLAR

## **Owner's Manual**

Please read this manual thoroughly  
before operating the DOGTRA SMART NOBARK.

Visit [Gun Dog Supply.com](http://GunDogSupply.com)  
Order a Dogtra Smart No Bark Collar  
See other Dogtra Dog Products

# IMPORTANT SAFETY AND PRODUCT INFORMATION

## WARNING

**Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.**

## Proper Use

Dogtra products should be used to train, educate, monitor, or track dogs. Each dog may have a different tolerance for and reaction to Dogtra products. Closely observe your dog when determining the right level of stimulation, receiver fit, and other settings of your Dogtra product.

## Training Methods

Dogtra products may be used with a variety of training methods that provide clear and consistent messages to your dog.

## Fit and Wear

Proper fit and wear of your Dogtra product is important for the comfort of your dog as well as the functioning of your product. Dogtra receivers should fit comfortably and not too tightly, so that the receiver stays in place and does not move around your dog's neck. Do not leave a receiver on your dog for an extended time. Although each dog is different, Dogtra recommends that its receivers be used a maximum of 4 to 6 hours at any one time on your dog.

A receiver that is used for overly long periods or that fits improperly may cause skin irritation or sores on your dog's neck. Regularly check the receiver's contact area on your dog's skin. If your dog exhibits skin irritation or sores, stop using the Dogtra product and consult with a veterinarian.

## UNAUTHORIZED USE

Dogtra products should be used only in a safe and responsible manner to train, educate, monitor, or track dogs. Dogtra products are not intended for use in any other manner; they are not intended for use with other animals or with humans; and they are not intended for use in unsafe situations or environments that could lead to death, injury, loss or damage.

## BATTERY

Your Dogtra product contains batteries. Do not attempt to replace the battery yourself. Contact Dogtra or your Dogtra retailer to replace your battery. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, explosion, injury and/or property damage.

## OWNER SAFETY

### Handling and Repair

Dogtra products can be damaged or malfunction if dropped, especially on hard surfaces, or otherwise improperly handled. Do not use a damaged or malfunctioning product as it may cause injury or property damage. If your product is damaged or malfunctions, contact Dogtra to obtain service before using the product.

### Electrical Product

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

### Medical Device Interference

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

### Aggressive Dogs

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

### Children

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.











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# PACKAGE CONTENTS



# MAIN FEATURES

-  IPX9K Waterproof Certified
-  2-Hour Rapid Charge Batteries
-  For Dogs as Small as 10 lbs
-  Medium Output in 100 Intensity Levels
-  Removable Contact Points
-  High Performance Pager
-  Barkmeter behavior report
-  Expandable 3-Dog system
-  USB C-type Charging Cable
-  Customize Detection Sensitivity

# OVERVIEW



# HOW TO USE SMART NOBARK

## 1. Turning the SMART NOBARK ON/OFF



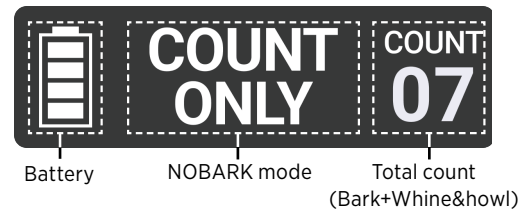
### Power on

Press and hold on/off button to turn on the collar. Dogtra logo will show up on the display.

### Power off

Press and hold on/off button to turn off the collar. As the collar turns off remaining battery will show on the display.

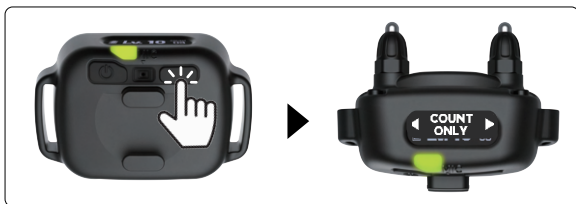
## 2. Main Display



When the product is turned on, the Display views in the main screen. The main display shows three information: battery life, current NOBARK mode, and total count. This information can also be viewed in the app when synced with a smartphone.

**Note:** Pager and stimulation will not occur while the display is on. If no buttons are pressed for 15 seconds, the display turns off to save battery. If any button is pressed, the display turns on again.

### 3. Mode change



- 1) Press and hold the mode select button (right button) to enter the mode select.
- 2) Use the left and right buttons to change mode.
- 3) Stay in the selected mode for 5 seconds; the display will blink and then return to the main display, indicating the change is complete.

The no-bark collar feature operates independently of app connectivity.

**Note:** When first using the SMART NOBARK Collar, it is recommended to start at the lowest stimulation level. If your dog continues to bark, gradually increase the stimulation level. Closely monitor your dog's reaction to find the right stimulation level for your dog.

### Count Only

- Counts dog's vocalization without any stimulation.

### PAGER - HPP (High Performance Pager) Vibration

- The SMART NOBARK will vibrate twice when your dog barks.

### Auto Increase

- Automatically adjusts the level of stimulation based on barking frequency. This mode can be used by setting the stimulation level within a certain range in the app, so it is recommended to use it by pairing with the app. For detailed explanation of Auto Increase mode, please refer to 3-3 mode selection in GETTING STARTED.

### Level 1-10

- The SMART NOBARK has stimulation levels 1 (lowest) through 10 (highest). Each stimulation level begins with vibrate once followed by the stimulation.

\* There is a 15 second safety delay between the vibration on PAGER and the stimulation on Auto Increase, levels 1-10 mode.

## 4. INDICATOR LIGHT



### Turning On

When SMART NOBARK is turned on, the indicator will emit a green light for 2 seconds and then blink every 4 seconds.

### Stimulation occurs

- 1) Light on when stimulates triggered by Bark or Whining & Howling.
- 2) Green LED light will turn on when stimulation is applied for detected barking, whining or howling.

### Battery status

The indicator light blinks green when the battery is fully charged and turns amber when battery life is low. If the light blinks red, the battery needs to be recharged.

## GETTING STARTED(WITH APP)

### 1. DOWNLOADING THE DOGTRA SMART NOBARK



DOGTRA SMART NOBARK

### To download the app:

- 1) Go to the Apple app store or Google play store on your phone.
- 2) Search for "DOGTRA SMART NOBARK" app.
- 3) Download the app on your phone

### The app is currently compatible with:

- 1) iPhone 8 or newer
- 2) Android version 8 or newer

Compatibilities are subject to change.

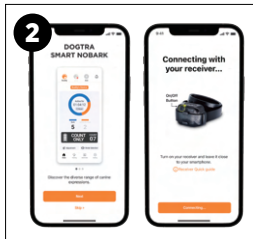
\*DOGTRA SMART NOBARK app and screenshot images are subject to change as Dogtra continues to update the software.

## 2. PAIRING THE RECEIVER TO A PHONE

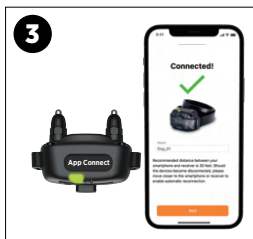
The DOGTRA SMART NOBARK Receiver connects a smartphone and receiver. Up to three receivers can be paired at the same time.



1 Make sure the DOGTRA SMART NOBARK app has been downloaded on your phone. Place the Receiver close to your phone.



2 Turn on the Receiver and Open the app, Press the 'Next' or 'Skip >' button the pairing page shows on the app.

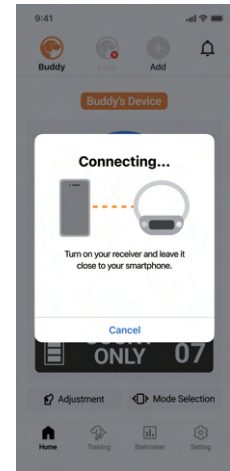
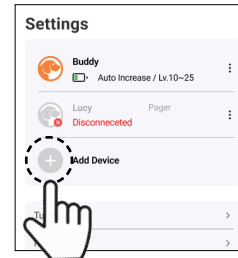


3 Once connected successfully, the app will show a connection completed message on the screen and on the receiver.

**If smartphone cannot connect with receiver, check the following:**

- Maintain a distance of within 30 yard from the smartphone.
- Check if the receiver is on.
- Check if the receiver is already connected to another smart device.

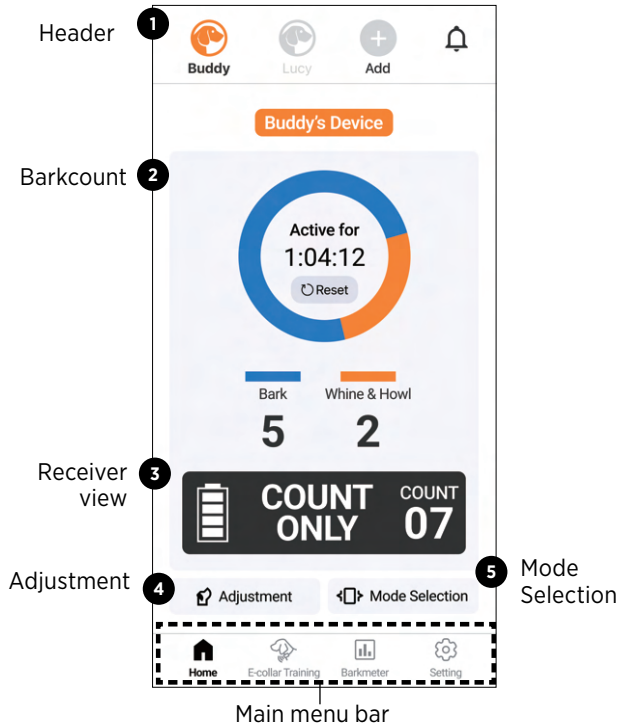
## 2-1. PAIRING ADDITIONAL RECEIVER TO A PHONE



Press 'Add' button on header. once the pairing pop-up shows on the app. or go to setting tab and press 'Add Device'. Up to 3 receivers can be registered.

### 3. KEY FEATURES OF SMART NOBARK APP

#### 3-1. HOME



#### 1) Header

Indicates the currently paired receiver(s) with connection status and any new notification.

Selected dog		Unselected dog		Add	Notification	
Connected	Disconnected	Connected	Disconnected		Unread	Read

#### 2) Barkcount

The sound counted by the receiver is displayed separately.

The count time is displayed in the center of the screen, and the reset through the reset button immediately below.

#### 3) Receiver view

Indicates the receiver's current battery, setting mode, and counts.

The count is the sum of Bark and Whine&Howl.

#### 4) Adjustment

Set the vocalizations you want to count and the detection sensitivity.

#### 5) Mode Selection

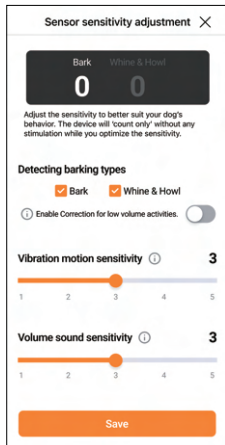
Set the modes and stimulation levels.

### 3-2. ADJUSTMENT

Set the type of sound counted by the receiver and the recognition sensitivity.

Press the 'Adjustment' button at the bottom left of the home tab.

- Enter the Adjustment page, the receiver switches to Count Only mode(without Stimulation).



#### Detecting barking types

Choose whether to count each sound. Multiple selections are possible and at least one sound must be selected.

#### Vibration motion sensitivity

Adjust the sensitivity for detecting your dog's bark volume. Higher sensitivity improves detection of quieter barks. Increase the microphone sensitivity if your dog's bark is soft.

#### Volume sound sensitivity

Adjust the sensitivity for detecting your dog's bark volume. Higher sensitivity improves detection of quieter barks. Increase microphone sensitivity if your dog's bark is soft.

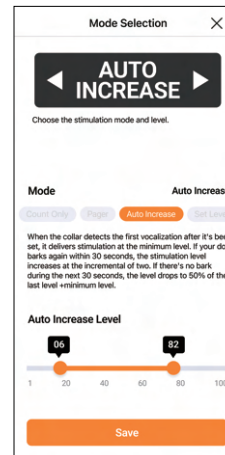
- The counts at the top of the screen are temporary for recognition purposes and are not included in the counts on the Home tab and Barkmeter tab.

#### Notes: Enable Correction for low volume activities.

When toggled off, very small whine and howl sounds are counted, but stimulation is applied.

### 3-3.MODE SELECTION

Set the stimulation to be applied when the receiver recognizes the sound. If you set a mode on the receiver, it will change to the same mode in the app.



#### 1) Count Only

Counts dog's vocalization without any stimulation.

#### 2) Pager

Vibrates when a dog's vocalization is detected.

#### 3) Auto Increase

Auto increase is a function that stimulates when the dog barks first and then automatically adjusts the stimulation level based on the time the dog barks again.

The 15 seconds after stimulation is a safety period where the receiver only counts barks without applying stimulation. If the dog barks within 15 seconds after this period, the stimulation level increases by 2 levels. If the dog remains quiet for over 15 seconds, the stimulation level decreases to half of the last level plus the minimum level.

#### Note

- When half of the stimulation level to be a decimal, the stimulation level is set to round up.

### 4) Level

Each stimulation level begins with a vibration and is followed by stimulation. You can set the level mode from 1 (lowest) to 10 (highest).

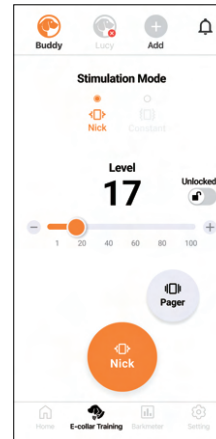
After each stimulation, there is 15 seconds of safety period where no additional stimulation is to be applied.

#### Note

The stimulation intensity ratio of Auto Increase mode and Level modes is 1/10.

For example, Level 30 in Auto Increase mode and Lv.3 mode is the same intensity.

## 3-4. TRAINING



### Stimulation mode

Nick will emit a single rapid pulse of stimulation. Constant will provide continuous stimulation as long as the button is pressed, up to 12 seconds.

### Level

Set the stimulation from level 1-100 using the slider.

### Level lock

To lock the stimulation level, either use the lock/unlock toggle switch, or press and hold the button on the slider.

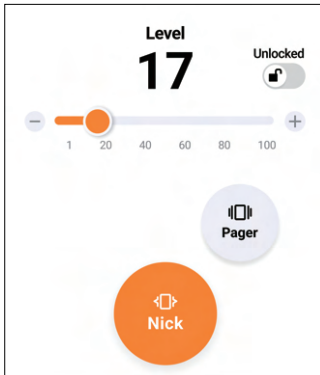
### Pager

Press Pager to emit the Pager vibration as long as the button is pressed, up to 12 seconds.

### Sending Commands

1. Select the dog from header.
2. Select Nick or Constant and set the stimulation level from 1 to 100, which can be set for each dog.

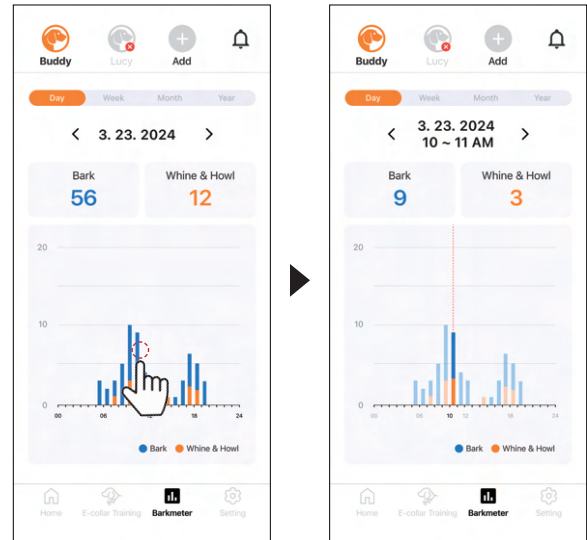
## FINDING THE RIGHT STIMULATION



- Open the SMART NOBARK app to the Training tab and select your dog and stimulation level.
- The stimulation levels are from 1 (lowest) to 100 (highest).
- Always start at the lowest level of stimulation and work your way up.
- The appropriate level can be found when your dog responds to the stimulation with a mild reaction, such as a tensing of the neck muscles.

## 3-5. BARKMETER

Counts by the receiver are categorized and displayed by period on a chart.



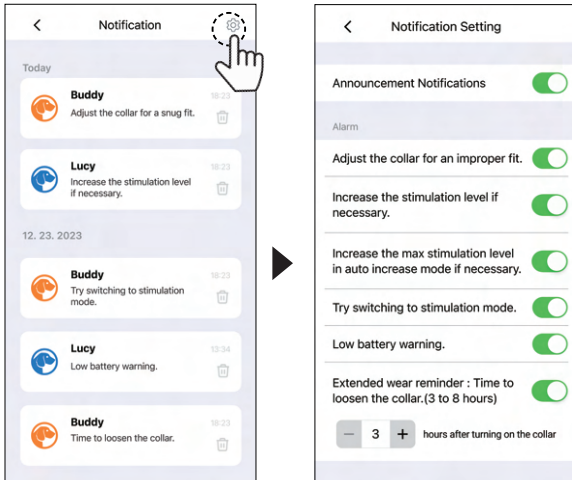
Day tab shows the hourly counts for a day.



Week, Month, Year tab shows the average daily count for that period, and you can see detailed information by pressing each graph bar.

Select the category that the graph represents and select a specific period left and right to compare the average counts for that period with the call over the period by checking the graph for the detailed period.

### 3-6. NOTIFICATION

Notifies you of the specific status of the receiver to ensure your dog's safety and proper use of the product.

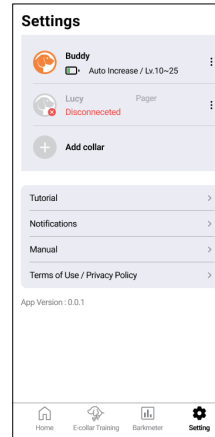


- 1) Press  in Header or Notifications in Setting tab.
- 2) Press  button in the upper right corner in the Notification page, you can turn on/off conditions that trigger notifications.

#### Note

These settings are applied equally to all registered receivers.

### 3-7. SETTING



#### Receiver List

Show added receivers status and delete or edit name/color.

#### Tutorial

Describes basic contents.

1. Initial setup describes Receiver and pairing.

2. Main function will describe each tab.

#### Notifications

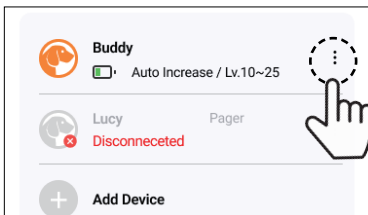
Shows the notification history of the connected receiver.

#### Manual


Find step-by-step instructions to set up, connect, and optimize your experience with the Dogtra SMART NOBARK.

#### Terms of Use/Privacy Policy


Check Terms of Use and Privacy Policy before use.



### EDIT RECEIVER NAME& COLOR

- 1) Press the  button in Setting tab
- 2) Select the 'Edit Name & color'
  - If you set a different color for each dog, when you select a dog in the app, the button will change to that color, making it easier to distinguish between dogs.

### DELETE RECEIVER IN APP

- 1) Press the  button in Setting tab
- 2) Select the 'Delete collar'
  - Please note that if you delete the receiver, the receiver's count data saved in the app will also delete.

## RECEIVER FITTING

### Proper Fit

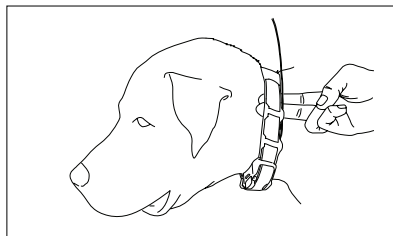
Fit the receiver on either side of the dog's windpipe so that the contact points press firmly against the dog's skin. You should be able to fit two fingers underneath the collar strap.

### Improper Fit

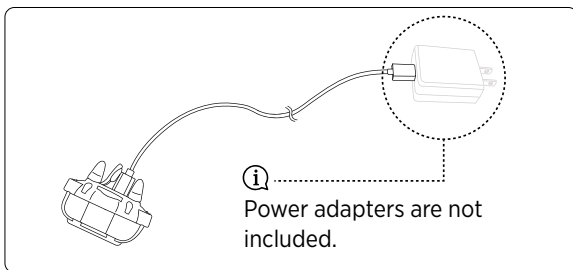
A loose fit can allow the receiver to move around on the dog's neck and cause irritation. If the receiver is too loose, the contact will be inconsistent and cause inconsistent stimulation.

### Attention!

While Dogtra uses medical grade stainless steel contact points and anti-microbial plastic to protect the dog's skin, leaving the receiver in the same location for an extended period of time can cause skin irritation due to the sensitivity from the contact points. Reposition the receiver every few hours to move the contact points and remove the receiver after 8 hours of use. Check for skin irritation each time you use the unit.



## CHARGING THE BATTERY



The Dogtra SMART NOBARK uses a lithium polymer battery. Recharge the unit if the indicator light is red or does not come on or the system will not stay on when any button is pressed.

**NOTE 1:** Only use Dogtra-approved batteries, chargers, and accessories for your Dogtra E-collars. This will prevent any damage that can be incurred from attempting to use a different charger.

**NOTE 2:** The unit has a partial charge when it leaves the Dogtra facility. Upon receipt of the system, be sure to give it a full 2-hour initial charge before the first use away from any flammable substances.

**NOTE 3:** When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

### Follow the steps below to charge your system:

1. Open the rubber plug on the battery charging receptacle and plug in the charging cable.
2. Plug the charger into a 120-volt wall outlet or, if using the auto charger, plug into a cigarette lighter only for lithium polymer batteries (use a 220 volt European charger for Europe). All indicator lights should glow red when properly plugged in and the unit will automatically shut off during the charging process. You will need to turn the unit on again before use once the unit is fully charged and unplugged from the battery cable.
3. The lithium polymer battery is fully charged within 2 hours. The lights will stay red during the charging process and turn green once the unit is fully charged.
4. After charging, cover the battery charging receptacle with the rubber plug.

### Recharging is required when:

- The Indicator light on the receiver is red
- The Indicator light on the receiver is not illuminated
- Only one battery status bar remains on the receiver Display
- The receiver does not work when the button is pressed  
Constant stimulation in Training tab(App)

# MAINTENANCE

## Basic Maintenance

Make sure the rubber charging cap is securely in place when the receiver is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

## Storage Maintenance

The SMART NOBARK should be fully charged before storing for extended periods. While in storage, the unit should be given a full charge once a month and before the first use. Store the units in room temperature. Do not keep the units exposed to extreme climates.

## Troubleshooting

If the unit is malfunctioning, please refer to the “Troubleshooting Guide” before sending it to Dogtra for service. If you have any questions or concerns, you may email them to [info@dogtra.com](mailto:info@dogtra.com), or call customer service at (888) 811-9111.

# TROUBLESHOOTING GUIDE

## 1. My dog is not reacting to the receiver.

- Make sure the receiver is turned on.
- Make sure the strap is on the dog tight enough so that both contact points are touching the dog's skin.
- The contact points may be too short for the dog.  
To place an order for longer contact points that are more appropriate for your dog, please call (888) 811- 9111. If you are already using the longest contact points available, you might need to trim down the hair on the dog's neck so both contact points are touching the dog's skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle).

## 2. My Receiver is not holding a charge.

- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly. You can send in your charging units to have us inspect them.
- The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. If the pin is wobbling, broken, or missing, you will need to send the unit in to the Repair Department. The charging port must be clean prior to charging; clean the dirt out with a cotton swab and some rubbing alcohol. If the dog is in saltwater, be sure to rinse the receiver and charging port with clean water.
- If the above does not resolve your issues, contact Dogtra customer service at [info@dogtra.com](mailto:info@dogtra.com) or (888) 811-9111.

### 3. My dog has skin irritation.

- Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation. If the dog is to wear the receiver for long periods, occasionally reposition the receiver so that the contact points are moved to a different location on the dog's neck. Make sure you check for skin irritation each time you use the unit.

## FCC/IC WARNING STATEMENT

### PART 15.19

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### PART 15.21

Any changes or modifications (including the antennas) to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment under FCC rules.

### PART 15.105

**Note:** This equipment complies with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

FCC and IC RF Radiation Exposure Statement: This equipment complies with FCC and IC RF Radiation exposure limits set forth for an uncontrolled environment.

This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

# DOGTRA EXTENDED PRODUCT WARRANTY

## EXTENDED LIMITED WARRANTY

### For Certain Dogtra Products Purchased from Dogtra Authorized Dealers

#### 1+1 Year Extended Warranty

Except as otherwise provided, Dogtra warrants to the original retail purchaser (“You”) that your Dogtra product shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase (“Original Warranty”). As a special promotion, Dogtra further warrants that your Dogtra product shall be free of defects in materials and workmanship for an additional one (1) year from the date that your original warranty expires (“Extended Warranty”). The Original and Extended Warranties cover the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said warranty periods. For such repaired or replaced products, the remaining portion of the warranty periods, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Original Warranty or Extended Warranty.

#### Warranty Conditions

The Original and Extended Warranties are not transferrable and apply to your Dogtra product only if:

- (1) You are the original retail purchaser of the product,
- (2) You bought the product from a Dogtra Authorized Dealer, and
- (3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the Dogtra Authorized Dealer, and the purchased product identified by model and/or serial number.

#### Warranty Exclusions

The Original and Extended Warranties do not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Original and Extended Warranties also do not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

#### Dogtra Customer Service

**12322 Monarch Street, Garden Grove, CA 92841**

(888) 811-9111

repair@dogtra.com

Mon - Fri, 8:00 AM to 4:30 PM (PST)

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