



NOBARK

**SBC-10**

**Visit [Gun Dog Supply.com](http://GunDogSupply.com)  
Order a SportDog SBC-10  
See other SportDOG Products**

**OPERATING GUIDE**  
PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

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## IMPORTANT SAFETY INFORMATION

### Explanation Of Attention Words And Symbols Used In This Guide

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This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

#### **⚠ WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

#### **CAUTION**

**CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

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#### **⚠ WARNING**

- Not for use with aggressive dogs. Do not use this product if your dog is aggressive or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.
- This device contains Lithium-ion batteries; never incinerate, puncture, deform, or short-circuit. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed.
- Risk of explosion if battery is replaced by an incorrect type. Do not attempt to cut into or pry open the battery, dispose of in fire, or expose to water. Dispose of spent batteries according to the regulations in your area.

## **CAUTION**

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the dog's neck may cause skin damage. This is called bed sores; it is also called decubitus ulcers or pressure necrosis.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every one to two hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead/leash, tags, or other items to the collar; it will cause excessive pressure on the Contact Points.
- When using a separate collar for a lead/leash and/or tags, don't put pressure on the electronic collar.
- Before playing with your dog, remove the collar. The activity may cause your dog to bark, which could lead to him associating the play with the correction.
- Wash the dog's neck area and the Contact Points of the collar weekly with a damp cloth. Turn the unit off before touching the Contact Points. Ensure the dog's neck is thoroughly dry before replacing the collar.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

For additional information on bed sores and pressure necrosis, please visit the Support section for bark control at [www.sportdog.com](http://www.sportdog.com).

These steps will help keep your dog safe and comfortable. Millions of dogs are comfortable while they wear stainless steel contacts. Some dogs are sensitive to contact pressure. You may find after some time that your dog is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

- You may need to trim the hair in the area of the Contact Points or switch to the Longer Contact Points to ensure consistent contact. Never shave the dog's neck; this may lead to a rash or infection.
- You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.

Thank you for choosing SportDOG Brand® training products. Used properly, this product will help you train your dog efficiently and safely. To ensure your satisfaction, please review this Operating Guide thoroughly. If you have questions regarding this product's operation, please see this manual's Frequently Asked Questions and Troubleshooting sections, contact our Customer Care Center at 1-800-732-0144, visit our website at [www.sportdog.com](http://www.sportdog.com), or view our support videos at [www.youtube.com/sportdogbrand](http://www.youtube.com/sportdogbrand).\*

To get the most protection out of your One Year warranty, please register your product within 30 days at [www.sportdog.com](http://www.sportdog.com). By registering and keeping your receipt, you will enjoy the product's full warranty and, should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at [www.sportdog.com/support/warranty](http://www.sportdog.com/support/warranty).

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\* **You Tube** videos available at [www.youtube.com/sportdogbrand](http://www.youtube.com/sportdogbrand) or on each products' VIDEOS tab at [sportdog.com](http://sportdog.com).

# COMPONENTS



- SBC-10 Bark Collar
- Charging Cradle & Charger
- Test Light Tool
- 3/32 Hex Key

## HOW THE SYSTEM WORKS

The SportDOG Brand® SBC-10 Bark Control Collar has been proven safe, comfortable, and effective for dogs over 8 lbs. The Bark Control Collar uses digital technology to provide the most reliable bark detection available with the following modes:

1. In Progressive Correction mode (default mode), the correction starts at the lowest level (1) and increases to the next level (up to 10) each time your dog barks within 30 seconds of the previous bark. If your dog does not bark again within 30 seconds, the correction will reset to the lowest level (1).
2. In User-Selected mode, you manually choose the correction level. If your dog barks, the collar will correct him at the level you've selected (1-10) until he stops barking. User-Selected mode is designed to help train a stubborn dog that will bark through the lower levels of static correction. It allows you to set the proper stimulation level for your dog to stop him from barking instead of beginning at a level 1 and then increasing to the proper level.
3. In Test mode, you are able to test the static stimulation to ensure the unit is functioning and should be used with the provided Test Light Tool. It should not be used for training as it is not a functional mode of correction for dogs.

*NOTE: As a built-in safety feature, if your dog barks 15 times or more within an 80 second period, the SBC-10 will automatically stop issuing static stimulation for 30 seconds and then resume normal operation.*

## KEY DEFINITIONS

**ON/OFF BUTTON:** Turns the unit on/off and selects the level of static stimulation.

**INDICATOR LIGHT:** Indicates when the unit has been turned on or off, serves as a battery charge status indicator, and indicates the correction mode and static stimulation level.

**CONTACT POINTS:** Deliver the static stimulation.



## STEP :: 01

### CHARGING

Before using the SBC-10 for the first time, be sure to charge the unit by following the steps described below.

The unit contains a rechargeable battery pack. When the unit indicates the battery is low (red Indicator Light is flashing) it is time to recharge the unit. Average battery life is 200 hours, depending on how often your dog barks. However, due to greater use during your dog's training, your first battery charge may not last as long. To conserve battery life, turn the unit off when not in use.

#### FOLLOW THESE STEPS TO CHARGE THE BATTERY:

1. Align the Charging Cradle with the Charging Contacts as shown. Push down on the Charging Cradle until it snaps into place.
2. Insert the USB cable into the charger.
3. Plug the charger into a standard 120/240-volt AC wall outlet.
4. Charging is complete when the Indicator Light begins to flash green. At this point, you can remove the Charging Cradle and unplug the charger from the wall outlet.

**Using Li-ion technology, the unit only requires a 2 hour charge. It's not harmful to let the unit charge for more than 2 hours.**

*NOTE: During charging, keep the SBC-10 in an open, well-ventilated area. When storing the unit for long periods, remember to regularly give batteries a full charge. This should be done once every three to four months.*



## STEP :: 02

### OPERATE THE BARK CONTROL COLLAR

#### TO TURN THE UNIT ON

Press and hold the button located between the Contact Points for about one second. The unit will power on and tone.

#### TO TURN THE UNIT OFF

Press and hold the button located between the Contact Points for about three seconds. A tone will sound then the unit will turn off.

#### BATTERY INDICATION

Once the unit is powered on, after 4 seconds, the unit will flash indicating the battery status. The following table summarizes the Indicator Light colors and their corresponding meanings:

STATUS OF UNIT	INDICATOR LIGHT	BATTERY STATUS
Unit is on	Green light flashes every 4 seconds	Good
Unit is on	Red light flashes every 4 seconds	Low

#### IDENTIFYING YOUR MODE

The SBC-10 has two modes of operation and one test mode. The modes are indicated by the Indicator Light. The following table summarizes the modes and their corresponding meanings:

OPERATIONAL MODE	INDICATOR LIGHT COLOR	SPEAKER FUNCTION
Progressive Mode (default mode)	Solid green when turned on, then resumes normal battery indication	Beeps 1 time
User-Select Mode	Solid blue when turned on, then resumes normal battery indication	Beeps 1-10 times (depending on static stimulation level)

## CHANGING MODES

Your SportDOG® Brand SBC-10 Bark Control Collar comes with 2 modes of operation and 1 test mode to check the stim setting. The default mode for the SBC-10 is Progressive Correction. To change the mode follow these steps:

1. Make sure the unit is off.
2. Press and hold the On/Off button for 5 seconds until the Indicator Light begins to flash (no beep). Release to enter mode selection.
3. Press the On/Off button within 5 seconds to cycle through the modes, indicated by the flashing light color.

### **PROGRESSIVE MODE: GREEN**

#### **USER-SELECT MODE: BLUE**

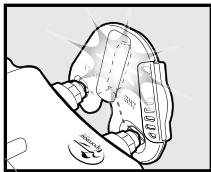
Wait 5 seconds until the light flashes and beeps to indicate the current level. Then, continue to press the On/Off button to choose the correction level. Example: Level 4 – light flashes and beeps 4 times.

#### **TEST MODE: RED**

After 5 seconds the unit will beep followed by a quick pulse of static stimulation starting with a level 1 and increasing to 10.

**Be careful not to touch the Contact Points so you will not receive a static correction during this testing sequence. It is recommended that you use the Test Light Tool to test the correction.**

In Test mode the unit will turn off automatically after reaching level 10.



4. Once you are on the desired mode (level), wait 5 seconds and the unit will power off.

Once you turn the unit back on it will either flash green and beep once indicating Progressive mode or flash blue and beep according to the level set indicating User-Select mode.

## STEP :: 03

### FIT THE BARK CONTROL COLLAR

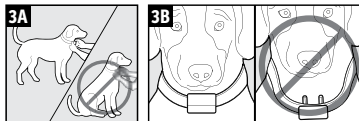
**IMPORTANT:** The proper fit and placement of the Bark Control Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin.

#### CAUTION

See page 3 for Important Safety Information

To ensure a proper fit, follow these steps:

1. Make sure the unit is off.
2. With your dog standing (3A), center the unit so the Contact Points are underneath your dog's neck, touching the skin (3B). If your dog has a long or thick coat, you have two options to ensure consistent contact: either trim the hair around the Contact Points or switch to the longer Contact Points included with your system.



*Note: When switching to the longer Contact Points, ensure the o-rings are attached.*

3. Check the tightness of the collar by inserting one finger between the end of a Contact Point and your dog's neck. The fit should be snug but not constricting.
4. Allow your dog to wear the collar for several minutes and then recheck the fit. Check the fit again as your dog becomes more comfortable wearing the Bark Control Collar.

*Note: If desired, you may cut off the excess length of the collar strap after properly fitting the collar.*

#### CAUTION

- You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.
- You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.

## WHAT TO EXPECT DURING USE OF THE BARK CONTROL COLLAR

**IMPORTANT:** Do not leave your dog alone the first few times he receives a static stimulation.

Place the Bark Control Collar properly on your dog and wait nearby until he barks. Most dogs will understand quickly that the Bark Control Collar is disrupting their urge to bark and will relax and stop barking. Because the static stimulation may be surprising or startling at first, some dogs may bark more at the initial correction.

On rare occasions, a dog may get into a bark-stimulation-bark-stimulation cycle. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive more static stimulation. The small minority of dogs that have this reaction will only have it the first time they wear the Bark Control Collar.

You should notice a reduction in your dog's barking within the first couple of days that he wears the Bark Control Collar. At this point, it is important to remember the learning process is still not complete. Dogs will "test" the new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the Bark Control Collar. If this does occur, remain consistent and do not alter your use of the Bark Control Collar. You must place the Bark Control Collar on your dog in every situation when you expect him to be quiet. If your dog is not wearing the Bark Control Collar, he may resume barking and his learning would suffer a setback.

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## ACCESSORIES

To purchase additional accessories for your SportDOG Brand® product visit our website at [www.sportdog.com](http://www.sportdog.com), contact the Customer Care Center at 1-800-732-0144, or visit a retailer near you.

## FREQUENTLY ASKED QUESTIONS

<b>Will another dog's bark set off the Bark Control Collar?</b>	No
<b>Is the Bark Control Collar safe and humane?</b>	Yes. The Bark Control Collar is designed to get your dog's attention, not to punish him. However, the initial static stimulation may startle your dog.
<b>Will the Bark Control Collar work for my dog?</b>	The Bark Control Collar is safe and effective for all breeds and sizes of dogs, though it may be too large for dogs under 8 lbs. to wear comfortably. The system should only be used with dogs who are over six months of age. If your dog is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.
<b>Is it possible for my dog to learn not to bark only when the Bark Control Collar is on?</b>	Yes. This is best accomplished by placing the Bark Control Collar on your dog only in situations where you never want him to bark, and never placing the Bark Control Collar on your dog in situations where you find it acceptable for him to bark.
<b>I have more than one dog, but only one dog with a barking problem. Will it cause problems between the dogs if I keep them together?</b>	It should not be a problem, especially if you follow the procedures described in this Guide.
<b>Is the Bark Control Collar waterproof?</b>	Yes. It is waterproof and submersible to 25 ft.
<b>Can I attach a lead/leash to the Bark Control Collar?</b>	No. This can result in pulling the Contact Points too tightly against your dog's neck. Attach a lead/leash to a separate, non-metallic collar, making sure the extra collar does not put pressure on the Contact Points.
<b>Can I leave The Bark Control Collar on my dog all the time?</b>	No. Never leave the Bark Control Collar on for more than 12 consecutive hours.
<b>What should I do if my dog's neck becomes red and irritated?</b>	This condition is due to the Contact Points irritating the skin. Discontinue use of the Bark Control Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, resume use, and monitor the skin condition closely.

## TROUBLESHOOTING

<b>My dog keeps barking (does not respond to the static stimulation)</b>	<ul style="list-style-type: none"><li>• Tighten the Bark Control Collar and/or trim your dog's hair where the Contact Points touch his neck to ensure good skin contact</li><li>• Increase the Static Stimulation Level (User-Select mode)</li><li>• Charge the battery</li><li>• Switch to the longer Contact Points</li><li>• If your dog still does not respond, contact the Customer Care Center</li></ul>
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## TERMS OF USE AND LIMITATION OF LIABILITY

- TERMS OF USE:** The use of this product is subject to your acceptance without modification of the terms, conditions, and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.
  - PROPER USE:** Proper Use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements. The specific temperament or size/weight of your dog may not be suitable for this product. If you are unsure whether this Product is appropriate for your dog, please consult your veterinarian or certified trainer prior to use. For products used with dogs where training is desired, Radio Systems Corporation® recommends that these training products are not used if your dog is aggressive and accepts no liability for determining suitability in individual cases.
  - NO UNLAWFUL OR PROHIBITED USE:** This product is designed for use with dogs only. This product is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State, or local laws.
  - LIMITATION OF LIABILITY:** In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.
  - MODIFICATION OF TERMS AND CONDITIONS:** Radio Systems Corporation reserves the right to change the terms, conditions, and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.
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## FCC COMPLIANCE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected
- Contact Customer Care or an experienced radio/TV technician for assistance

**CAUTION:** Modification or changes to this equipment not expressly approved by Radio Systems Corporation® may void the user's authority to operate the equipment.

## BATTERY DISPOSAL

### **⚠ WARNING**

See Important Safety Information on page 2 related to the battery.

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. If you wish to ship us your spent batteries for disposal, contact the Customer Care Center. This device operates on one (1) 3.7V, 160mAh Lithium-ion battery; replace only with equivalent battery.

At end of product life, use these battery removal instructions for final disposal:

- Using included 3/32 Hex Key, remove the two case screws.
- Remove the case back or cover.
- Remove the old battery pack.

### **⚠ WARNING**

- When removing the old battery pack, care must be taken when gripping the connector firmly to avoid damaging the wires. Shorting the battery wires may cause fire or explosion.
- These instructions are not valid for repair or battery replacement. Replacing the battery with a battery not specifically approved by Radio Systems Corporation® may cause fire or explosion. Please call the Customer Care Center at 1-800-732-0144 to avoid invalidating your warranty.

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## IMPORTANT RECYCLING ADVICE

Please respect the Waste Electrical and Electronic Equipment regulations in your country.

This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system. If these options are not possible, please contact the Customer Care Center for further information.



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YOU'D DESIGN IT®**



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