## **PRIVACY POLICY**

HCGSupplies.com, LLC P.O. Box 1783 Dahlgren, VA 22448-1783 sales@hcgsupplies.com 703-859-9303

Welcome to the website of HCGSupplies.com, LLC, located at HCGSupplies.com (hereinafter "We", "Us", "Our") and thank You (any visitor to Our web site) for considering Our products and services.

The following policy explains how information about You is used and protected. Your agreement with this policy that You clicked signifies that You agree with all terms of this Policy. Please do not use this Site if You disagree with any part of Our Privacy Policy.

We want to assure all of Our customers that whenever information is used, it is done with discretion. The safeguarding of customer information is an issue We take seriously at HCGSupplies.com. To affirm Our continuing commitment to the proper use of customer information, We have set forth the following Privacy Policy.

## INFORMATION COLLECTED

### **Non-Personal Information**

When You use Our web site, Our servers may automatically collect certain Non-Personal Information such as: Your operating system or Your browser type.

### **Our Use of Cookies**

We may use Cookies to store or retrieve information. Cookies are a small piece of text stored on Your browser which may allow Us to identify You upon return to the web site or to remember specific information such as Your display options. Cookies are neither a virus nor spy-ware. You hereby authorize the use of cookies by Us.

## **Personal Information Collected**

The Personal Information We may collect and store is the information that You voluntarily disclose to Us, including but not limited to; any information that identifies, relates to, describes, or is capable of being associated with, a particular individual.

Whether or not You submit the following information to Us, "Personal information" shall mean any information concerning a natural person which, because of name, number, personal mark, or other identifier, can be used to identify such natural person; including but not limited to:

A. Name or alias, address, IP address, email, account name, and other identifiers

such as social security, driver's license, or passport number; or

- B. Any information that identifies, relates to, describes, or is capable of being associated with, a particular Individual, including, but not limited to," signature, physical characteristics, education, employment or employment history, and financial, medical or health insurance information, as well as the following numbers: telephone, Insurance policy, bank account, credit card, and debit card; or
- C. Characteristics of protected classifications under state or federal law; or
- D. Commercial information, such as records of personal property, products or services purchased or considered, and purchasing histories or tendencies; or
- E. Biometric information, meaning physiological, biological, or behavioral characteristics, including DNA, sufficient to establish identity, such as images of the iris, retina, fingerprint, face, hand, palm, vein patterns, and voice recordings capable of producing an identifier template, as well as keystroke and gait patterns or sleep, health, or exercise data that contain identifying information; or
- F. Internet or other network activity such as browsing history or interactions with websites, apps, or ads; or
- G. Geolocation data; or
- H. Audio, electronic, visual, thermal, olfactory, or similar information; or
- I. Professional or employment-related information; or
- J. Education information including the name or address of a student or family members, student number, date or place of birth, mother's maiden name, handwriting, or other information that could identify a student with reasonable certainty; or
- K. Inferences drawn from any of the above information to create a consumer profile.

# **Third Party Information**

Our Web site may contain links or display advertising from third parties. Non-Personal and Personal Information You voluntarily provide to third parties through links on Our web site may be shared with Us by Our advertisers and other third parties. In addition, We may receive Personal Information from co-registration partners when You have voluntary agreed to allow a third party to share their data. We have no control over the privacy practices of these third parties. Please be sure to read and accept the Privacy Policy on any web site You visit.

### No Information Collected from Children

We do not intentionally collect Personal Information from children who are younger than age 18.

## STORAGE AND SECURITY OF PERSONAL INFORMATION

# **Information Storage**

HCGSupplies.com has designated a Data Protection Officer for Us who has the duty to: Ensure by contract that third parties to whom the company transfers personal

information will adequately protect the information and use it only for specified lawful purposes; protect Your personal data using appropriate security measures; notify authorities of personal data breaches; obtain appropriate consents for processing data; keep records detailing data processing; train privacy personnel and employees, and to audit and update Our Privacy Policies. If You have any questions about Your Privacy Rights and Our Privacy Policy please feel free to contact Our Data Protection Officer by email to sales@hcgsupplies.com.

We store Your Personal Information on Our computers, and We believe We have reasonable security measures in place including administrative, technical and physical safeguards that are appropriate for the size and complexity of Our business to protect Your Personal Information including encryption of any personally identifying information. However, We cannot guarantee that Our security measures will prevent Our computers from being accessed without authorization and Your Personal Information stored on them stolen, deleted or changed. We assume no responsibility for such unauthorized actions.

Further, You understand and agree that We may store Your information on Our servers located in the U.S. or in the cloud.

## **Data Breach Notification**

For any unencrypted data that We maintain that includes Personal Information, We will notify You of any unencrypted Personal Information that was, or is reasonably believed to have been, acquired by an unauthorized person. In the unlikely event that We do have a data breach We will be contacting Your state's office of the Attorney General to report the breach and follow their instructions concerning communication with You and the repair that is required.

### **DISPOSAL OF CUSTOMER RECORDS**

When the time comes to dispose of Customer Records; We will shred, erase or otherwise modify the personal information when disposing of Customer Records under Our control.

### HOW WE USE YOUR INFORMATION

We may use Your Personal Information for any legal purpose in Our sole discretion, including but not limited to; membership, registration, log-in, or order fulfillment purposes. We may also use Your Personal Information to contact You by phone, U.S. mail or email.

### DISSEMINATION OF INDIVIDUAL INFORMATION

We may transfer Personal Information to third parties for order fulfillment, to respond to Legal Processes or governmental requests for information, or for any other legal

purpose.

### DO NOT TRACK REQUESTS

While Your browser may contain a "do not track" signal or other mechanism that provides You the ability to exercise choice regarding the collection of personally identifiable information or about Your Internet activities over time and across third-party sites or online services, Our systems are not set up to accommodate Your browser's request.

### SPECIAL INFORMATION FOR NEVADA RESIDENTS

If You are a resident of the state of Nevada and a customer of HCGSupplies.com You have the right to opt out of any "sale" of Your Personal Information. Simply write Us an email at sales@hcgsupplies.com and We will remove Your Personal Information with-in 60 days and confirm this removal to You before any sale of Your Personal Information is made.

## PRIVACY POLICY UPDATES FOR OUR ENTIRE COMPANY

This Privacy Policy is effective as of December 11, 2019. We reserve the right to revise this policy from time to time without prior notice. You will be notified of any material changes in Our Privacy Policy either by email or by a conspicuous posting on Our Web site.