Limited Warranty for PV Modules

Limited Product Warranty - Five Years Repair, Replacement or Refund Remedy

CEEG (ShangHai) SOLAR SCIENCE & TECHNOLOGY Co., Ltd. (CEEGSST) warrants its Photovoltaic Solar Modules including factory-assembled DC connectors and cables, if any, to be free from defect in materials and workmanship under normal application, installation, use and service conditions. If MODULES fail to conform to this warranty, then for a period ending sixty months from date of sale as shown in the invoice to the direct customer of CEEGSST, CEEGSST, at its option, either repair or replace the product, or refund the purchase price as paid by the CUSTOMER. The repair or replacement or refund remedy shall be the sole and exclusive remedy provided under the "Limited Product Warranty" and shall not extend beyond the sixty months period set forth herein. It will be performed directly to the CUSTOMER only. This "Limited Product Warranty" does not warrant a specific power output, which shall be exclusively covered under clause 2 hereinafter ("Limited Peak Power Warranty").

2. Limited Peak Power Warranty - Limited Remedy

If, within a period of ten (10) years from the date shown in the invoice to the CUSTOMER any MODULE(s) exhibits a power output less than 90 % of the minimum "Peak Power at CEEGDATASHEET" as specified at the date of invoice in CEEGSST's Product Information Sheet, provided that such loss in power is determined by CEEGSST (at its sole and absolute discretion) to be due to defects in material or workmanship, CEEGSST will replace such loss in power by either providing additional MODULES to the CUSTOMER to make up for such loss in power, or by replacing the defective MODULE(s) at the option of CEEGSST.

20year

If, within a period of twenty (20) years from the date shown in the invoice to the CUSTOMER any MODULE(s) exhibits a power output less than 83 % of the minimum "Peak Power at CEEG DATASHEET" as specified at the date of invoice in CEEGSST's Product Information Sheet, provided that such loss in power is determined by CEEGSST (at its sole and absolute discretion) to be due to defects in material or workmanship, CEEGSST will replace such loss in power by either providing additional MODULES to the CUSTOMER to make up for such loss in power, or by replacing the defective MODULE(s) at the option of CEEGSST.



25year

If, within a period of twenty-five (25) years from the date shown in the invoice to the CUSTOMER any MODULE(s) with a Nominal Power of at least 25 Wp exhibits a power output less than 80% of the minimum "Peak Power at CEEGSST DATASHEET as specified at the date of invoice in CEEGSST's Product Information Sheet, provided that such loss in power is determined by CEEGSST (at its sole and absolute discretion) to be due to defects in material or workmanship, CEEGSST will replace such loss in power by either providing additional MODULES to the CUSTOMER to make up for such loss in power or replacing the defective MODULE(s), at the option of CEEGSST. The remedies set forth in this clause 2 shall be the sole and exclusive remedies provided under the "Limited Peak Power Warranty".

Notice:

Peak Power" is the power in watt peak that a PV- module generates in its maximum power point.

"SST" are as follows:

- (a) Light spectrum of AM 1.5,
- (b) An irradiation of 1,000W perm2 and (c) a cell temperature of 25 degree Centigrade. The measurements are carried out in accordance with IEC61215 as tested at the junction box terminals per the calibration and testing standards of CEEGSST valid at the date of manufacture of the PV-modules. CEEGSST's calibration standards shall be in compliance with the standards applied by international institutions accredited for this purpose.

3. Exclusions and Limitations

- (1) In any event, all warranty claims must be filed within the applicable warranty period.
- (2) The "Limited Product Warranties" and the "Limited Peak Power Warranties" do not apply to any MODULES which have been subjected to:
- A) Misuse, abuse, neglect or accident;
- B) Alternation, improper installation or application;
- C) Non-observance of CEEGSST's installation and maintenance instructions;
- D) Repair or modifications by someone other than an approved service technician of CEEGSST
- E) Power failure surges, lighting, flood, fire, accidental breakage or other events outside CEEGSST's control.
- (3) Both, the "Limited Product Warranties" and "Limited Peak Power Warranties" do not cover any transportation charge, customs clearance or any other costs for return of the MODULES, or for reshipment of any repaired or replaced MODULES, or costs associated with installation, removal or reinstallation of the PV-modules.
- (4) Warranty claim will not be honored if the type or serial number of the MODULES



have been altered, removed or made illegible.

(5) This "Limited Warranty for PV Modules" does not apply for MODULES marked as "Grade I" or "Grade S". CEEGSST explicitly refers to their "Limited Warranty for PV Modules marked Grade I", their "Special Limited Warranty for PV Modules marked Grade S" reflecting these categorized modules.

4. Limitation of Warranty Scope

These "Limited Warranties for PV Modules" as set forth herein are expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use, or application, and all other obligations or liabilities on the part of CEEGSST, unless such other obligations or liabilities are expressly agreed to in writing signed and approved by CEEGSST. CEEGSST Shall have no responsibility or liability whatsoever for damage or injury to persons or property, or for other loss or injury resulting from any cause whatsoever arising out of or related to the MODULES, including, without limitation, any defects in the MODULE, or from use or installation. Under no circumstances shall CEEGSST be liable for incidental, consequential or special damages, howsoever caused. Loss of use, Loss of profits, loss of production, loss of revenues are therefore specifically but without limitation excluded. CEEGSST's aggregate liability, if any, in damages or otherwise, shall not exceed the invoice value as paid by the CUSTOMER, for the single unit of MODULE.

FOR SALES TO U.S. ONLY: SOME STATES IN THE U.S. DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OF DAMAGES BY STATE LAW. SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY FOR YOU.

5. Obtaining Warranty Performance

If the CUSTOMER feels a justified claim covered by this "Limited Warranties for PV Modules", an immediate notification directly to CEEGSST (CEEG SHANGHAI SOLAR SCIENCE& TECHNOLOGY CO.,LTD: 4H,Hongqiao Business Center, No 2272 Hongqiao Rd, Shanghai. China) shall be filed. Together with the notification, the CUSTOMER should enclose the evidence of the claim with the corresponding serial number of the MODULE(s) and the invoice on which the MODULES have been purchased. The return of any PV-modules will not be accepted unless prior written authorization has been given by CEEGSST.

6. Severability

If a part, provision or clause of this "Limited Warranty for PV Modules", or the application thereof to any person or circumstance, is held invalid, void or



unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of this "Limited Warranty for PV Modules", and to this end such other parts, provisions, clauses or applications of this "Limited Warranty for PV Modules" shall be treated as severable.

7. Disputes

In case of any discrepancy in a warranty-claim, a first-class international test-institute such as Fraunhofer ISE in Freiburg / Germany, TüV Rheinland in Cologne / Germany or ASU Arizona State University shall be involved to judge the claim finally. All fees and expenses shall be born by the losing party, unless otherwise awarded. The final explanation right shall be borne by CEEGSST.

FOR SALES TO U.S. ONLY: THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS BY STATE LAW THAT VARY FROM STATE TO STATE.

8. Various

The repair or replacement of the MODULES or the supply of additional MODULES does not Cause beginning of new warranty terms, nor shall the original terms of this "Limited Warranty for PV-Modules" be extended. Any replaced MODULES shall become the property of CEEGSST made for their disposal. CEEGSST has the right to deliver another type (different in size, color, shape and/or power) in case CEEGSST discontinued producing the replaced MODULES at the time of the claim.

9. Force Majeure

CEEGSST shall not be responsible or liable in any way to distributors rather than ultimate customers arising from any non-performance or delay in performance of any terms and conditions of sale, including this "Limited Warranty for PV Modules", due to acts God, war, riots, strikes, unavailability of suitable and sufficient labor, material, or capacity or technical or yield failures and any unforeseen event beyond its control, including, without limitations, any technological or physical event or condition which is not reasonably known or understood at the time of the sale of the MODULES or the claim.

