



Custom Home Accessories stands by the quality and craftsmanship of our products. Therefore we offer a free Limited Lifetime Warranty on the Mail King and all Mail King products with proof of purchase to the original owner. The Lifetime Warranty covers manufacturing defects and any failure of moving parts under normal use. We pledge to repair or replace, at our option, any product or component that is defective in material or workmanship for as long as you own it. If your product is found to be defective in any way, contact our Customer Service Department at 1 (800)-265-0041 (8-4 PST) and we will assist you in procuring the correct replacement parts free of charge. The Lifetime Warranty excludes deliberate or accidental damage, and does not extend to misuse, finishes, rust, or improper installation. However, we evaluate each Warranty claim on a case by case basis, so please contact us should you have any questions or concerns about your Mail King product.