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## How to control the privacy shutter on the ADC-V530

The ADC-V530 features an integrated privacy shutter that physically blocks the lens so that no video is being recorded. You can use the physical button on the camera for quick, convenient access to control the privacy shutter, or remotely control the privacy shutter using the Customer app and Customer website.

**Important:** To use the privacy shutter button, the ADC-V530 needs to be on firmware version 0.0.1.053+.

### Understanding the multi-purpose button

The V530 camera has a single button that serves two different purposes depending on how long it is pressed and held. It is critical to understand the difference to avoid accidentally resetting your camera to its factory default settings.

- **Short Press (Tap):** A quick press and release (less than 2 seconds). This action toggles the privacy shutter between its open and closed positions.
- **Long Press (Hold):** Pressing and holding the button for 10 or more seconds will initiate a factory reset of your camera, erasing all your settings and Wi-Fi configurations.

### Important considerations


- **Offline functionality:** The button will still control the privacy shutter even if the camera is not connected to the internet, as long as it is plugged into a power source.
- **Power loss:** If the camera loses power, the shutter will remain in its last position (either open or closed) when power is restored.

### Open or close the privacy shutter

The ADC-V530's privacy shutter can be opened or closed using the physical button, during a live viewing session using the Customer app and Customer website, or through the V530's device settings page using the Customer app or Customer website.

### Physical button

Follow these steps to open or close the privacy shutter using the physical button.

1. Locate the  button on the back of the ADC-V530 camera body.
2. Firmly press and immediately release the button.

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**Important:** Only use a short press to control the shutter. Holding the button down for too long will factory reset the

device, and it will need to be deleted and re-installed on the customer account.



3. Confirm the shutter's position while at the camera using visual and/or audible cues.
  - Visually: Look at the front of the camera. The white privacy shutter slide will be physically covering the lens if it is closed, or the lens will be uncovered if it is open.
  - Audibly: There is a faint, mechanical clicking sound when the shutter is either opened or closed.

## Live view


Users can open or close the privacy shutter during live viewing sessions using the Customer app and Customer website. Select the live viewing method below to see those steps.

[Customer app](#) [Customer website](#)

### Customer app steps

1. Log in to the Customer app.
2. Tap .
3. Tap the feed for the ADC-V530 to begin live viewing.
4. Tap  to close the privacy shutter.
  - Once complete, the video feed is replaced with a static page stating *The privacy shutter is closed*.
5. To re-open the privacy shutter, tap **Open Privacy Shutter**.

### Customer website steps

1. Log in to the Customer website.
2. Click **Video**.
3. Mouse over the ADC-V530's live feed, then click .
- Once complete, the video feed is replaced with a static page stating *The privacy shutter is closed*.
4. To re-open the privacy shutter, click **Open Privacy Shutter**.



## ADC-V530 device settings page

Users can open or close the privacy shutter through the V530's device settings page using the Customer app and Customer website. It is also possible to disable or enable the manual shutter button on this page. Select the method below to see those steps.

[Customer app](#) [Customer website](#)

### Customer app steps

1. Log in to the Customer app.

2. Tap .
3. Tap .
4. Select the desired ADC-V530.
5. Tap **Privacy Shutter**.
6. In *Privacy Mode*, use the dropdown menu to select **Close Shutter**.
  - Once complete, the video feed is replaced with a static page stating *The privacy shutter is closed*.
7. To re-open the privacy shutter, use the dropdown menu to select **Open Shutter**.

### Customer website steps



1. Log in to the Customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired ADC-V530.
5. Click **Privacy Shutter**.
6. In *Privacy Mode*, use the dropdown menu to select **Close Shutter**.
  - Once complete, the video feed is replaced with a static page stating *The privacy shutter is closed*.
7. To re-open the privacy shutter, use the dropdown menu to select **Open Shutter**.

### Disable or enable manual privacy shutter control

The ability to control the privacy shutter using the manual privacy shutter (i.e., the physical multi-purpose button) is enabled by default. Users can determine whether or not the physical button on the ADC-V530 has the ability to control the camera's privacy shutter. This setting can be configured using the Customer app or Customer website.

[Customer app](#) [Customer website](#)

### Customer app steps

1. Log in to the Customer app.
2. Tap .
3. Tap .
4. Select the desired ADC-V530.
5. Tap **Privacy Shutter**.
6. In *Manual Shutter Control*, use the *Camera Shutter Button* toggle switch to disable or enable the manual privacy shutter control as desired.

## Customer website steps

1. Log in to the Customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired ADC-V530.
5. Click **Privacy Shutter**.
6. In *Manual Shutter Control*, use the *Camera Shutter Button* toggle switch to disable or enable the manual privacy shutter control as desired.

## Automation rules and settings for the privacy shutter

The Shutter Automation feature allows the V530 to automatically open or close its privacy shutter based on the current status of the security system, eliminating the need to manually toggle privacy mode every time you leave or enter your home.

### Default settings

**Note:** These automation rules are automatically created when the camera is installed.

By default, the camera is configured with the following settings to balance privacy and security:

<b>Panel arming status</b>	<b>Privacy shutter position</b>
Disarmed	Shutter Closed
Armed Stay	Shutter Closed
Armed Away	Shutter Open
Alarm Mode	Shutter Open

### Panel integration

The privacy shutter is integrated with your panel to ensure it is in the desired position based on the security system's current arming status.

#### **Automatic opening**

Privacy shutters automatically open by default when the panel triggers an alarm.\*

#### **Duration**

The shutter remains open during the entire alarm sequence, until the panel is disarmed.

## Delays

Entry/Exit delays and Dialer delays are respected, and the shutter opens only after all delays expire.

**\*Note:** This default behavior is configurable on the V530's *Privacy Shutter* settings page.

## Remote Video Monitoring (RVM) Console support

For accounts with RVM integration, the following rules apply to ensure operators have access during emergencies while respecting privacy:

### Arming restrictions

There are no arming restrictions when the privacy shutter is closed. The camera can be placed in the desired "Armed" status even if the privacy shutter is closed.\*

### Priority

RVM commands take priority over customer automation and manual controls.

### Manual override

Manual on-demand shutter controls remain available for the operator if they are needed.

**\*Note:** Arming the camera for RVM will un-pause the recording rule, but it will not open the privacy shutter if it is closed. Clips will not be triggered from a camera with a closed shutter. For more information about arming/disarming cameras for RVM, see [Camera Arming Status for Remote Video Monitoring \(RVM\)](#).

## Customer control regarding RVM support


- Customers can enable or disable automatic shutter opening during alarms on the V530's *Privacy Shutter* settings page.
  - Monitoring station operators will be able to manually override shutter controls when the system is in Alarm Mode.
- Customers can exclude ADC-V530 cameras from RVM support using the *Monitoring Station* settings page.

## To configure privacy shutter automation

Privacy shutter automation settings can be configured at any time on the V530's *Privacy Shutter* page using the Customer app or Customer website.

[Customer app](#) [Customer website](#)

### Customer app steps

1. Log in to the Customer app.
2. Tap .

3. Tap **⚙**.
4. Select the desired ADC-V530.
5. Tap **Privacy Shutter**.
6. In *Shutter Automation*, use the *Disarmed*, *Armed Stay*, *Armed Away*, and *Alarm Mode* dropdown menus to select a shutter position for each arming state:
  - Use the *Disarmed* dropdown menu to select a shutter position when the security system is not armed.
  - Use the *Armed Stay* dropdown menu to select a shutter position when the security system is armed only at the perimeter (e.g., when someone is sleeping or home alone).
  - Use the *Armed Away* dropdown menu to select a shutter position when the security system is fully armed (e.g., when the property is empty).
  - Use the *Alarm Mode* dropdown menu to select a shutter position when the alarm has been triggered.
7. Tap **Save** to apply changes.

#### Customer website steps

1. Log in to the Customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired ADC-V530.
5. Click on **Privacy Shutter**.
6. In *Shutter Automation*, use the *Disarmed*, *Armed Stay*, *Armed Away*, and *Alarm Mode* dropdown menus to select a shutter position for each arming state:
  - Use the *Disarmed* dropdown menu to select a shutter position when the security system is not armed.
  - Use the *Armed Stay* dropdown menu to select a shutter position when the security system is armed only at the perimeter (e.g., when someone is sleeping or home alone).
  - Use the *Armed Away* dropdown menu to select a shutter position when the security system is fully armed (e.g., when the property is empty).
  - Use the *Alarm Mode* dropdown menu to select a shutter position when the alarm has been triggered.
7. Click **Save** to apply changes.

## Troubleshooting

### The physical privacy button has been pressed, but the privacy shutter does not move

- **Check power:** Ensure the V530 is plugged in and receiving power. The status LED should be visible and showing a correct color and pattern. For more information, see [What do the LEDs on the ADC-V530 mean?](#)
- **Button pressed correctly:** Make sure you are performing a quick, firm press and release. If you press too lightly or for too long, the command may not register correctly.

### The physical privacy button has been pressed, and now the camera is offline or the LED is alternating red

[https://answers.alarm.com/Partner/Installation\\_and\\_Troubleshooting/Video\\_Devices/4MP\\_Indoor\\_Wi-Fi\\_Camera\\_with\\_Integr...](https://answers.alarm.com/Partner/Installation_and_Troubleshooting/Video_Devices/4MP_Indoor_Wi-Fi_Camera_with_Integr...)

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- The device has likely been factory reset. The device will need to be removed from the customer account, then re-connected to the Wi-Fi network and re-enrolled to the customer account as if it were a new camera. For steps and information regarding the installation process, see [4MP Indoor Wi-Fi Camera with Integrated Spotlight \(ADC-V530\) - Installation Guide](#).