
ADC-VDB770 enrollment best practices

Follow the steps on this page to ensure that the ADC-VDB770 operates the way it should.

Before enrollment

Verify the original chime and doorbell button function properly

Ring the doorbell before starting the installation to ensure the system functions properly.

Verify the internet bandwidth is sufficient for the device

The ADC-VDB770 requires at least 2.5 Mbps upload speed at the location the device is to be installed. For more information about bandwidth requirements for video devices, see [What are the internet service and bandwidth requirements for Alarm.com video devices?](#).

Verify the transformer meets the device's power requirements

AC transformer

16-30V AC, 10-30VA*

DC transformer

15-30V DC, 8W minimum*

***Important:** The power module included with the ADC-VDB770 is required for every installation. For more information about the power module, see [Power module for the ADC-VDB770 - User Guide](#).

Install the power module

The power module included with the ADC-VDB770 is required for every installation. The power module regulates the power from the transformer. For more information about the power module, see [Power module for the ADC-VDB770 - User Guide](#).

For more information about how to install the power module, see [Alarm.com Video Doorbell \(ADC-VDB770\) - Installation Guide](#).

Enrolling the ADC-VDB770 to the account

The enrollment process for the ADC-VDB770 is similar to enrolling other Alarm.com video devices.



Using the MobileTech app:

1. Log into the MobileTech app.
2. Find the customer account.
3. Tap to expand **Quick Actions**.
4. Tap **Add Device**.
5. Tap **Video**.
6. In the *Enter MAC Address* field, enter the MAC address.
7. Follow the on-screen instructions to complete the enrollment process.

Using the Customer app:

1. Log into the Customer app.
2. Tap ☰.
3. Tap **+ Add Device**.
4. Tap **Video Camera**.
5. In the *Enter MAC Address* field, enter the MAC address.
6. Follow the on-screen instructions to complete the enrollment process.

Using the Customer Website:

1. Log into the Customer Website.
2. Click **Settings**.
3. Click **Manage Devices**.
4. Click **Add Device**.
5. Click **Video Camera**.
6. Click **Install** on the device to be installed, or in the *Enter MAC Address* field, enter the MAC address.
7. Follow the on-screen instructions to complete the enrollment process.

After enrollment

Select the appropriate chime setting

Using the Partner Portal:

1. Log into the Partner Portal.
2. Find the customer account.
3. Click **Equipment**.



4. Click **Video Devices**.
5. Using the *Video Device* dropdown menu, select the desired video device.
6. Using the *Chime Type* dropdown menu, select the appropriate chime.

Using the Customer Website:

1. Log into the Customer Website.
2. Click **Video**.
3. Click **Settings**.
4. Using the *Video Device* dropdown menu, select the desired video device.
5. Click **Video Device Info**.
6. Using the *Chime Type* dropdown menu, select the appropriate chime type. For more information about identifying what type of chime the ADC-VDB770 is connected to, see [What types of chimes are compatible with the ADC-VDB770?](#)
7. Click **Save**.

Using the Customer app:

1. Log into the Customer app.
2. Tap ☰.
3. Tap **Doorbell Camera**.
4. Tap ⚙.
5. Using the *Chime Type* dropdown menu, select the appropriate chime type. For more information about identifying what type of chime the ADC-VDB770 is connected to, see [What types of chimes are compatible with the ADC-VDB770?](#)
6. Tap ✓.

Select the appropriate mounting bracket

Using the Customer Website:

1. Log into the Customer Website.
2. Click **Video**.
3. Click **Settings**.
4. Using the *Video Device* dropdown menu, select the desired video device.
5. Click **Video Device Info**.
6. Using the *Wedge Type* dropdown menu, select the appropriate mounting bracket. Each mounting bracket has a letter printed on its back that corresponds with its type.



7. Click **Save**.

Using the Customer app:

1. Log into the Customer app.
2. Tap ☰.
3. Tap **Doorbell Camera**.
4. Tap ⚙.
5. Using the *Wedge Type* dropdown menu, select the appropriate mounting bracket. Each mounting bracket has a letter printed on its back that corresponds with its type.
6. Tap ✓.

Create the recording rule

For more information about creating a recording rule for the ADC-VDB770, see [Configure a Video Analytics rule](#).

How Does Video Analytics work on the ADC-VDB770?

Users can create one Video Analytics rule with three possible features which include:

| Feature | Description |
|--|--|
| Person detection | Once an object is identified as a person within a Ground Zone the user configures, any users added as recipients will receive a notification on their phone. |
| Video Analytics triggered Z-Wave lights automation | Once a guest is identified within the ground zone, the user can configure Z-Wave lights to turn on. |
| Touchless Doorbell | <p>The Touchless Doorbell feature, when enabled, rings the doorbell automatically when a guest enters a secondary Ground Zone configured within the ADC-VDB770's Video Analytics rule.</p> <p>The user receives a notification if either a doorbell push notification is configured or if the Touchless Doorbell Ground Zone is within the Person Detected ground zone.</p> <p>For more information, see Touchless Doorbell for the ADC-VDB770 - User Guide.</p> |



How is the ADC-VDB770's Video Analytics different from other video cameras?

The ADC-VDB770 is designed to quickly detect guests within its customer-configured detection zone and send a notification immediately whenever a detected object is identified as a person.

Create a doorbell notifications

For more information about creating motion and button-press notifications for the ADC-VDB770, see [Create a motion notification for the ADC-VDB770](#) and [Create a button press notification for the ADC-VDB770](#).

