

Interact with visitors and devices using the ADC-VDB770 call screen

Users can talk to individuals at their door using the Customer app or a Qolsys IQ Panel 2. Additionally, users can control their security system, locks, access control doors, garage doors, and lights all from the live video call screen.

Requirements

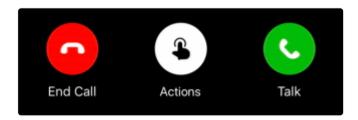
- The Customer app version 4.14+ on an Apple or Android mobile device (e.g., smartphone or tablet). To use the microphone with the doorbell camera, the mobile device must have the microphone permission enabled.
- The Qolsys IQ Panel 2 with the required settings. For more information about the required Qolsys IQ Panel 2 settings, see Stream live video from Alarm.com cameras on the Qolsys IQ Panel 2.

To start a video call:

- 1. Log into the Customer app.
- 2. Tap \equiv .
- 3. Tap Doorbell Camera.
- 4. Tap ♠.
- 5. Use the controls to talk, listen, send commands to devices, and end the call.

To control devices while on a video call:

1. While on a video doorbell call, tap **Actions**.

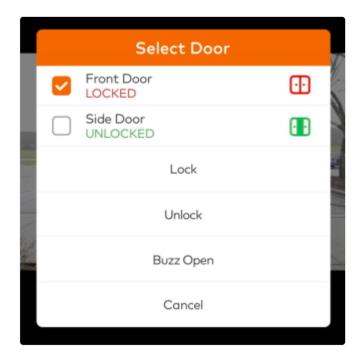


2. On the desired device category, tap > . The following devices can be controlled from the video call screen:





- Security system: Arm away, arm stay, and disarm
- Locks: Lock and unlock
- Access control doors: Lock, unlock, and buzz open
- Quantity
 Lights: Turn on and off
- 3. Tap to select the desired device.





4.	Tap the desired action.

