Change the Wi-Fi network settings of a video device

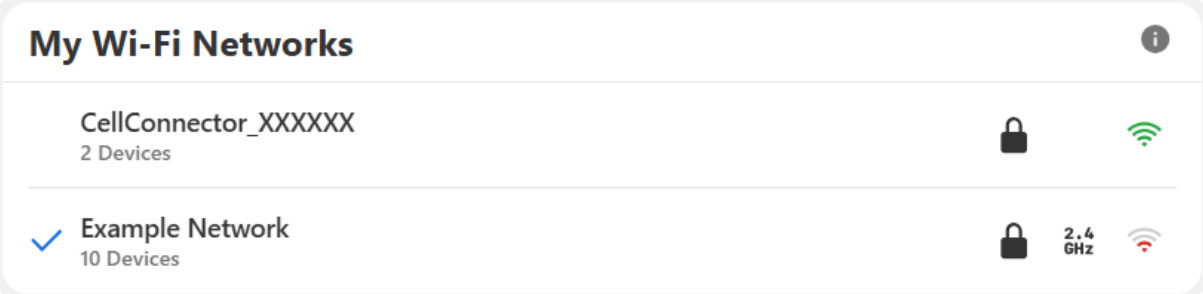
You can change a video device's network information manually using the Alarm.com customer website as long as the device has power and is still connected to an active network.

To change a video device's Wi-Fi settings

Important: These settings can only be changed if the video device is connected to power and is currently connected to the internet. For more information, see Reconnect a camera to a wireless network if the router, equipment, or Wi-Fi settings change.

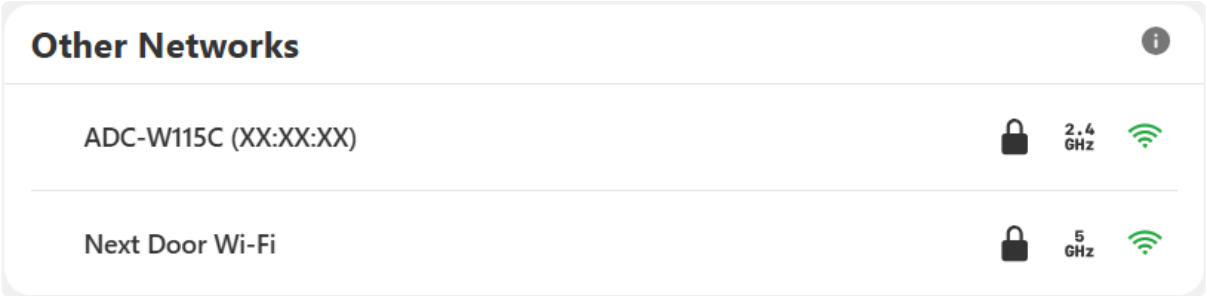
Using the Alarm.com customer website:

1. Log in to the Alarm.com customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired video device.
5. Click **Network**.
6. Click **Change Network**.
   - In *My Wi-Fi Networks*, you can view a list of networks that you have previously used with your Alarm.com account. To connect to one of those networks, click the name of the network.



Note: You do not need the Wi-Fi password to connect to a network listed in *My Wi-Fi Networks*.

   - In *Other Networks*, you can view a list of networks currently detected by your video device that are not associated with your account. To connect to one of those networks, click the name of the network.



- Click **Manual Setup** to manually enter the *Network Name (SSID)*, *Password*, *Security* type, and *Encryption* type of the desired network. Once you have confirmed the information is inputted correctly, click **Connect**.

To change a Skybell Doorbell Camera's Wi-Fi settings:

Whenever the wireless network information is changed, the SkyBell Doorbell Camera must be re-enrolled. This may involve deleting the SkyBell Doorbell Camera from the account.

For more information about how to change a SkyBell Doorbell Camera's wireless network settings, see Reconnect a SkyBell Doorbell Camera if the wireless network or router changes.