Request the wireless signal strength of a video device

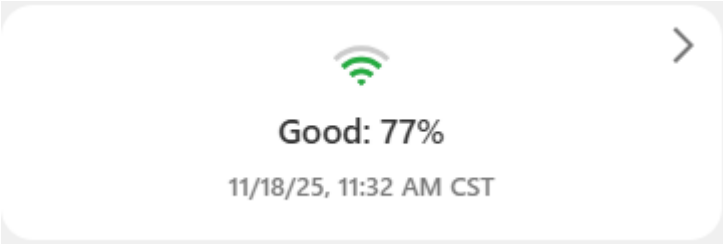
Video device wireless signal strength can be checked remotely for devices on the customer account at any time using the Alarm.com app or Alarm.com customer website, or during installation for supported devices using the Alarm.com app. It is generally recommended for video devices to have at least 66% wireless signal strength.

Request a video device's Wi-Fi signal strength

Alarm.com customer website steps Alarm.com app steps During installation

To request a video device's Wi-Fi signal strength using the Alarm.com customer website:

1. Log in to the Alarm.com customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired video device.
5. Click the Wi-Fi signal strength card.



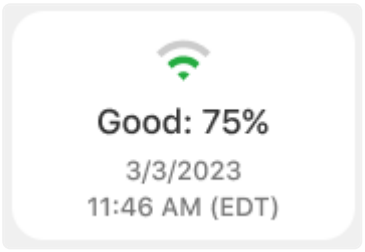
Note: The online status and Wi-Fi signal strength cards automatically display the date and time of the most recent check-in.

6. Click **Request Signal Strength**.

To request a video device's Wi-Fi signal strength using the Alarm.com app:

1. Log in to the Alarm.com app.
2. Tap ⧉.
3. Tap ⚙.

4. Tap to select the desired video device.
5. Tap the Wi-Fi signal strength card.



Note: The online status and Wi-Fi signal strength cards automatically display the date and time of the most recent check-in.

6. Tap **Request Signal Strength**.

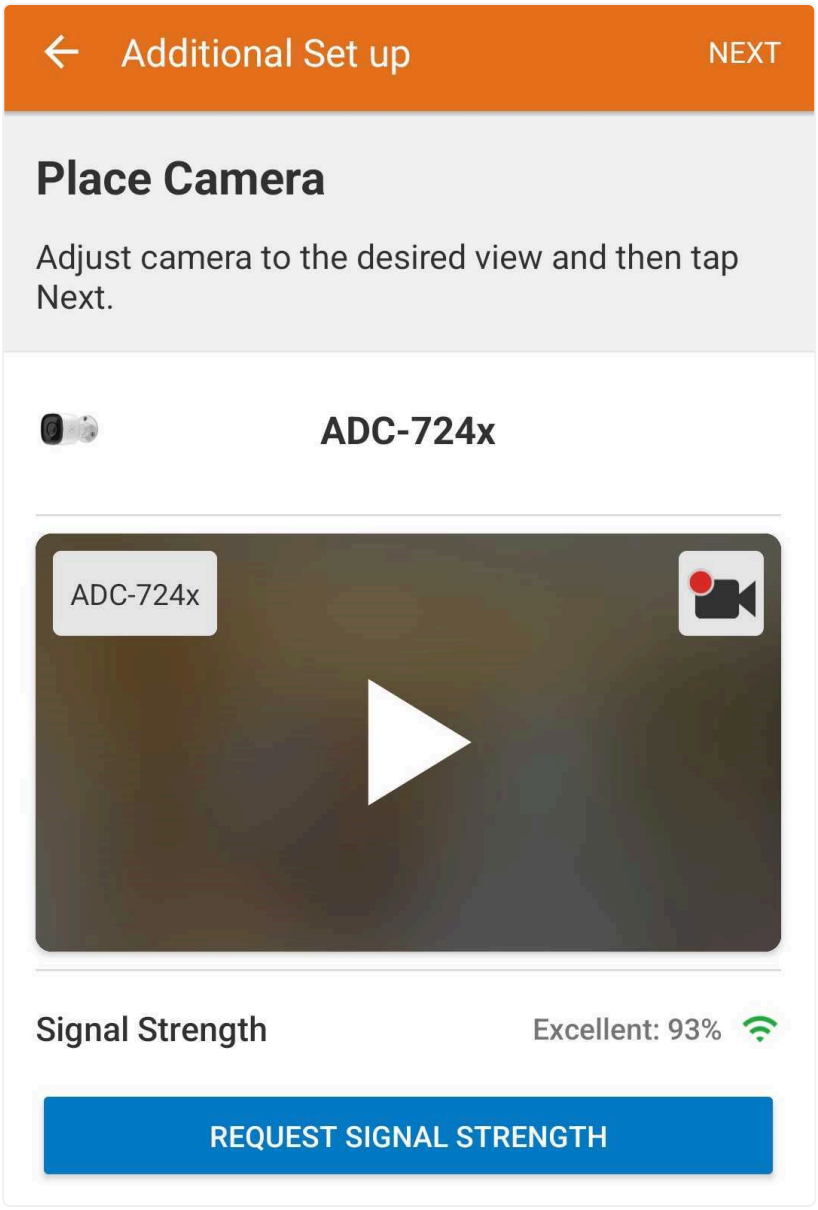
To request a video device's Wi-Fi signal strength during installation:

Compatible video devices

- ADC-V515
- ADC-V516
- ADC-V523/523X
- ADC-V530
- ADC-V716
- ADC-V723/723X
- ADC-V724/724X
- ADC-V730
- ADC-V731B
- ADC-VDB750
- ADC-VDB770
- ADC-VDB775
- ADC-VDB781B

1. Log in to the Alarm.com app.
2. Tap .
3. Tap .
4. Tap **Add Device**.
5. Tap the specific device or enter the MAC address to start the installation wizard.

6. Enter a name for the device.
7. Tap **Next**.
8. In *Configure Device*, tap **Next** after the device is installed.
9. Tap **Request Signal Strength** to request an updated Wi-Fi signal strength.



10. Tap **Next** to continue and configure the camera as desired.