What internet browser software is needed to use Alarm.com video devices?

The Alarm.com customer website functions on most popular internet browsers for desktops and laptops. For the best performance, verify that the user's browser is up to date. The Alarm.com app is required to view live video on mobile devices.

Supported browsers for desktop

- Google Chrome
- Microsoft Edge
- Safari (version 10.1+)
- Mozilla Firefox

Mobile device video playback

For tablets and smartphones, the app is required to view live video. The app is available from the iOS or Android app stores and both provide native support for Alarm.com video service features.

The mobile website, m.alarm.com, can also use video features for Android devices.