

Replacing and Upgrading to LTE on the Lynx Touch following local panel update to Rev9

This document describes and outlines the steps to replace an existing 3G or CDMA communicator with an LTE communicator after updating the Lynx Touch (L5210/L7000) panel with the upgrade tool P/N LYNXTOUCH-MSD.

1. Update the panel to Revision 9 locally using the upgrade tool P/N LYNXTOUCH-MSD.
2. After successfully updating the panel, remove power from the panel and install the new LTE communicator, then power the panel back up (do not hot-swap).
3. Access the account in Alarmnet 360 Programming page and select the option to Edit the account.
4. Looking on the Account Overview page, find the Communicator Status section and select the REPLACE option under Cellular Communicator.
 - a) Input the required details for the old and new communicator, then click VERIFY.
 - b) AlarmNet 360 will alert the user that the panel must be at Revision 9 to support the LTE communicator. Click OK to continue.
 - o Please ensure the panel has been updated locally to Revision 9 as advised in step 1 above before attempting to Register the replacement LTE.
 - c) Complete this section by clicking Replace.
5. At the panel, verify the new LTE is connected to the cellular network and has acceptable signal quality (Installer Programming>Comm. Diagnostics>Cell Information), then exit local programming. NOTE: DO NOT attempt to complete the registration from the panel. Proceed to step 6 below.
6. Back on Alarmnet 360, at the top of the Account Overview page, find and select the Send Data & Register button. Wait for several minutes as the programming data is transferred to the panel and for registration to complete.
7. Above the account details, select Refresh. Once the Account Status shows a green Active status, the upgrade and replacement is complete. If, after five minutes the account still shows Inactive, power cycle the panel and select Send Data & Register once again.

If you have any questions or require further assistance, please contact our technical support team at 1-800-645-7492.