Nuance Management Center

Central user administration for Dragon® enterprise solutions.

Designed for corporate deployments of Dragon speech recognition solutions, Nuance Management Center provides powerful, yet easy-to-use central user administration capabilities that allow organizations to enable and manage these solutions across multiple users. Nuance Management Center helps businesses to ensure efficient use of their licenses, meet requirements for reporting accuracy, and centrally manage Dragon enterprise solutions deployments for significant time and cost savings.

Fully scalable central management

With Nuance Management Center, administrators can centrally manage the following at the user, site, group or enterprise-wide level.

- User accounts and profiles
- Administrative settings
- User options
- Custom commands
- Custom words

In addition, Nuance Management Center is fully scalable to support any number of licenses as your organization grows and evolves.

Usage reporting

With Nuance Management Center's usage reporting features, business leaders can evaluate how often Dragon products are being used and by whom. These usage trends provide valuable insights for reassigning licenses, optimizing training for underutilized features and driving higher documentation productivity across the organization. Data can be searched based on selected filters and exported for further spreadsheet analysis. Business leaders can easily evaluate return on investment (ROI) by reviewing how often and in what ways Dragon is being used by employees. Because only usage data—not dictation data—is sent to the server for tracking, businesses don't have to worry about the security of dictation content.

KEY FEATURES/BENEFITS

- **Central management** at the user,site, group or enterprise-wide level to save time and operating costs.
- **Full scalability** to support any number of licenses or subscriptions.
- **Usage reporting** to support efficient use of licenses, optimized usage trends, improved productivity and ease of ROI evaluation.
- **License management** to help drive adherence to reporting workflows and meet stringent reporting requirements.

SUPPORTED PRODUCTS

- **Dragon** Professional Group
- **Dragon** Professional Anywhere
- **Dragon** Legal Group
- **Dragon** Legal Anywhere
- **Dragon** Law Enforcement
- **Dragon** Anywhere Group

License management

With central license management, IT administrators can manage licenses or subscriptions—at a glance—any time after Dragon deployment is complete. They can, for example, view the number of licenses used and license expiration dates, as well as grant or revoke user licenses. Central license management also helps organizations with mandated reporting workflows to easily meet strict requirements for reporting efficiency and accuracy.

Dragon requirements

In order to take advantage of the Nuance Management Center, you must have a license or subscription for the latest version of a Dragon client installed on users' desktops or devices.

LEARN MORE

Please contact us at 1-877-805-5902 or visit nuance.com/dragon.

About Nuance Communications, Inc.

Nuance Communications (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.

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