

Confirm Accessories in Kit

2 Lithium Ion
Pendant batteries



Telephone Cord



AC Adapter



4 Rechargeable AA
Batteries



Lanyard



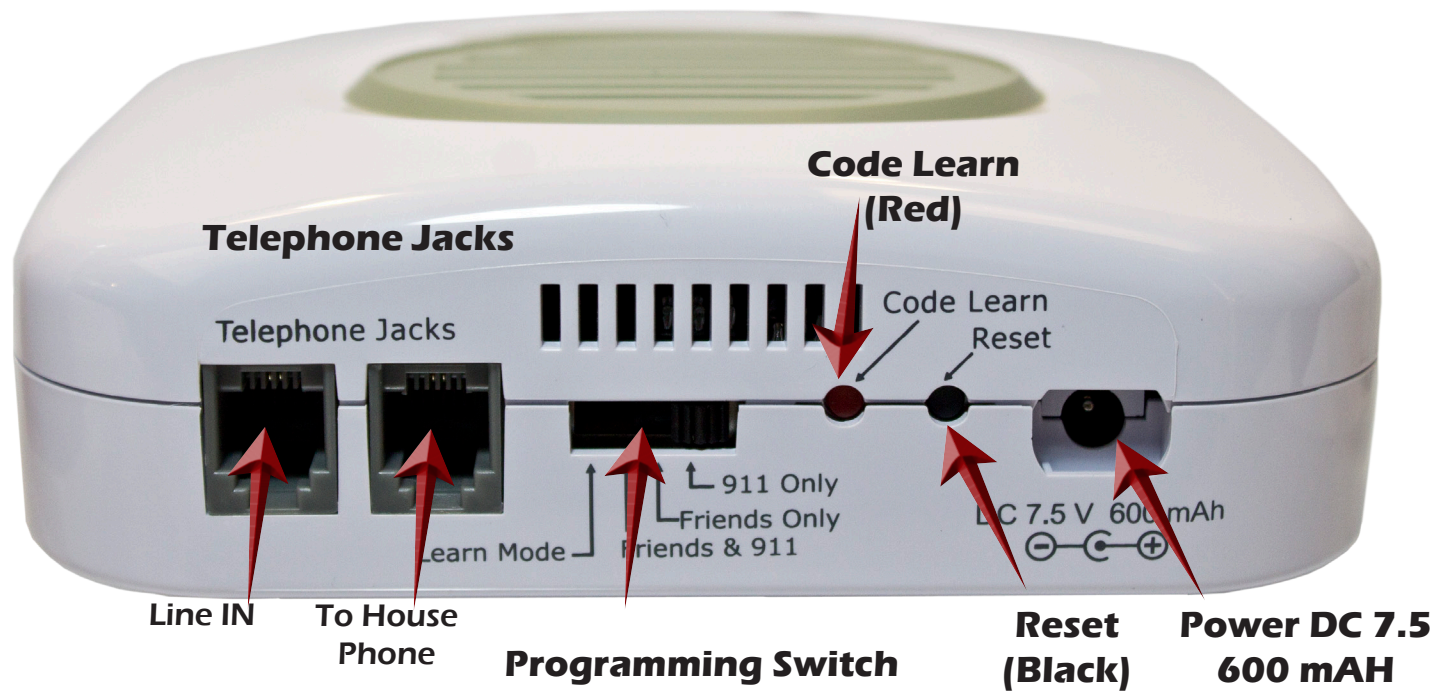
Wriststrap



Beltclip



Base Back View



LogicMark Disclaimers and Limited Warranty

The Manufacturer's Warranty period is one year from the time of purchase.

COMMUNICATION AND RESPONSE LIMITATIONS: Purchaser acknowledges that signals which are transmitted over telephone lines, or other modes of communication pass through communication networks wholly beyond the control of LogicMark LLC and are not maintained by LogicMark LLC, and, therefore, LogicMark LLC shall not be responsible for any equipment or communication failure which prevents transmission signals from reaching your contact list including emergency 911 operators or damages arising therefrom. Purchaser acknowledges that LogicMark LLC provides no response to the System's equipment. The equipment is designed to communicate with the a central station of your choice and LogicMark LLC is not and shall not be responsible for ambulance, police or other emergency response time or that any response will be provided by the central monitoring station.

TESTING AND SERVICE OF THIS EQUIPMENT: The equipment, once installed, are in the exclusive possession and control of the Purchaser, and it is Purchaser's sole responsibility to test the operation of equipment and request warranty service if the equipment is under warranty.

PURCHASER'S EXCLUSIVE REMEDY: Purchaser's exclusive remedy for LogicMark LLC's default hereunder is to require LogicMark LLC to repair or replace, at LogicMark LLC's option, any equipment or part of the personal emergency alert system which is non-operational during LogicMark LLC's warranty period.

LIMITATION OF LIABILITY: This equipment is not designed or guaranteed to prevent any loss or injury. This Limited Warranty and Disclaimer of Liability constitutes the terms of sale and use of the equipment, and if there should arise any liability on the part of LogicMark LLC as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by LogicMark LLC's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser to LogicMark LLC for the product, or to the sum of \$350.00, whichever is greater.

For warranty information, see your dealer for details.

FreedomAlert
FCC ID: TYD3X911
IC: 8471A-3X911
US: TYDW400B3X911

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FreedomAlert with two-way voice pendant

Model #35911 Installation Guide

Keep these instructions for future reference

1-800-519-2419

Base Top View - Part #35914

Power Light
Power is supplied to the base when Red LED is SOLID. Base is running on battery power when Red LED is BLINKING.



Info Light
When LED is OFF, the base and pendant are communicating and the pendant battery has sufficient power. When the Green LED is BLINKING, run a System Check to see which issue needs to be addressed.

Pendant Battery Charger
Charges spare pendant battery.

Pendant - Part #35915

Microphone

Red Status Light



Blue Emergency Call button

Speaker



Gray System Check/Battery Test button

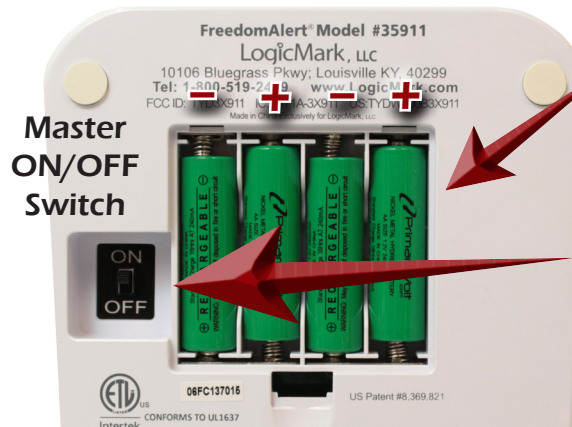
IMPORTANT NOTE regarding VoIP Telephone Service:

If you have wireless or VoIP telephone service through the Internet, (for example: MagicJack, Ooma, Vonage, etc.) make sure that your 911 service is enabled and set up with your correct address. If you take your modem to another location, call your phone provider to update 911 services to your new location, then place a call to 911 to verify your address.

1

Place Batteries in Base

If you need assistance, call
1-800-519-2419



1A. Place the Green AA Rechargeable Batteries in the compartment on the bottom of the base unit. Check the picture for correct orientation.

1B. Turn ON/OFF switch to ON. You will hear the announcement "Running on Battery Power." Unit will do so until the AC Adapter power supply is plugged in.

1C. Place one pendant battery in the Pendant Battery Charger on the front of the base. The charging light key is as follows:



RED Light = Charging
GREEN Light = Battery Charged
No Light = Defective battery or no battery installed

2

Place Battery in Pendant

Install one pendant battery in pendant. (When battery is properly installed, pendant will automatically perform a battery check. Listen for these voice prompts every time a battery is installed.)

**Battery should standby in the pendant for 4-6 months (depending on use). We recommend exchanging/charging the batteries monthly.



Perform a System Test

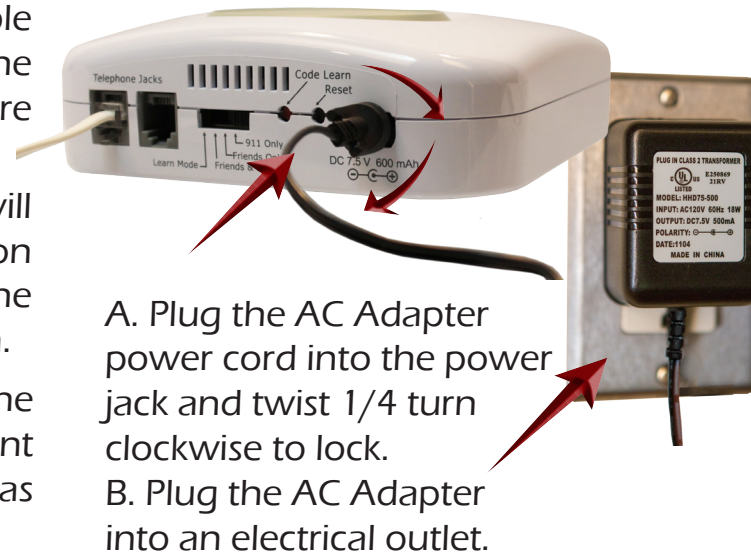
- Push GRAY test button on back of pendant for **4 seconds**.
- Listen for voice prompt from base unit:
 - "All Systems are OK – Battery is OK" is heard if the system is correctly installed.
 - If any other voice prompt is heard, the unit will describe the problem.
- We recommend that you perform this System Test weekly.

Place a call:

- Push the BLUE EMERGENCY button for 2 seconds on Pendant. (The RED LED on the pendant should turn ON.)
- You should hear a dial tone and dialing as it calls your contacts or 911. Several seconds later you will hear the announcement, "This is an emergency. If you would like to continue, please press 5..." Your contact should press 5, and all dialing will then stop.
- Talk normally into the pendant– just like into a speaker phone.
- At the end of the conversation, push the GRAY TEST BUTTON for to hang up. The contact can also press 9 to hang up. (The FreedomAlert will automatically hang up after 3 minutes of silence.)

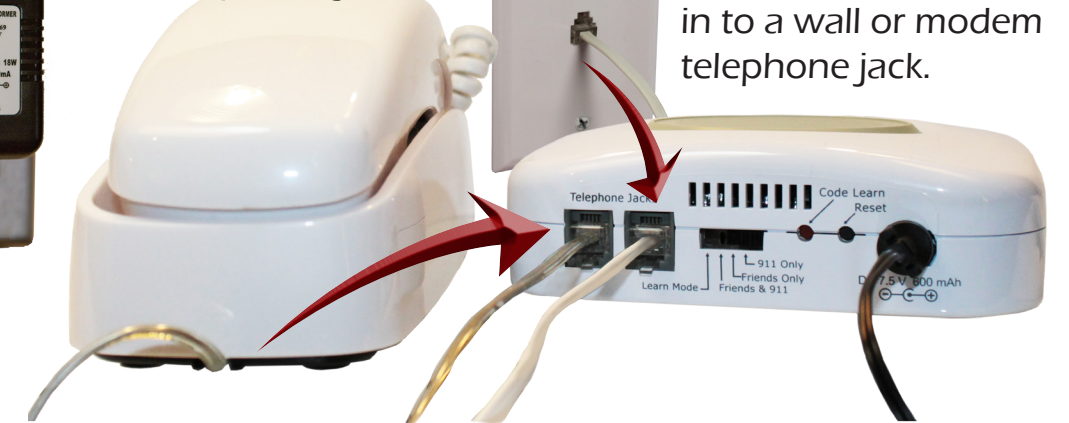
3

Plug Telephone Line and Power Cord into Wall Jacks



A. Plug the AC Adapter power cord into the power jack and twist 1/4 turn clockwise to lock.
B. Plug the AC Adapter into an electrical outlet.

(OPTIONAL) Plug the telephone into one of the telephone jacks.



Plug the telephone cord into the jack and then plug the System in to a wall or modem telephone jack.

4

Test the Unit

****911 Forwarding Feature - If the contact deems the situation to be a true emergency, they simply press 911 on their keypad. The FreedomAlert will hang up with them and dial 911. The person having the emergency will then be able to speak to the 911 Emergency Operator.**