

# Associate a video device to an ADC-CSVR2000P/2008P/2016P

Associate a video device with an ADC-CSVR2000P/2008P/2016P so that it can start recording footage. Video devices can be associated at any time using the Customer Website or during installation using the MobileTech app.

A video device can only record video to a single SVR at a time. The video device's existing SVR recording schedule must be deleted before the video device can be associated with a different SVR.

### Associate a video device with an ADC-CSVR2000P/2008P/2016P

#### Using the MobileTech app: ^

**Note**: When using the MobileTech app, video devices can only be associated during the SVR installation or hard drive configuration.

- 1. Log into the MobileTech app.
- 2. Find the customer account.
- 3. Tap Equipment.
- 4. Tap Add Devices.
- 5. Tap Video.
- 6. First, connect and enroll all video devices to associate with the SVR.
  - For more information about enrolling video devices, see <u>Enroll a camera or video device to a customer account</u>.
  - If the device is wireless, see Recommendations for associating Wi-Fi devices to an SVR.
- 7. Once all video devices to be associated are enrolled in the customer's account, tap **Install** on the SVR to enroll. If the SVR or video devices do not appear on the video installation page, enter the MAC address in the *Enter MAC Address* field, and then tap **Install** to enroll the device.
- 8. Once the SVR is enrolled, tap Finish Install.
- 9. To configure the hard drives, tap **Continue**.
- 10. Once the hard drives are configured, there is the option to *Connect Cameras*. Tap to select the desired video devices to record to the SVR.

**Note**: The maximum number of devices that can be selected is determined by the number of video devices enrolled on the customer account and the number of recording channels available on the SVR.

11. To associate the selected video devices to record from the SVR, tap **Continue**. Any further changes to the video devices associated with the SVR must be performed using the Customer Website.



#### Using the Customer Website: ^

Note: The following steps are performed after the SVR is attached to the customer's account.

- 1. Verify that all of the video devices for the SVR to record from are enrolled.
- 2. Log into the Customer Website.
- 3. Click Video.
- 4. Click Recording Rules.
- 5. Click Local Recordings.
- 6. Click + Add New Schedule.
- 7. In *Record from this camera*, click to select the video device to record to the SVR. If the device is wireless, see Recommendations for associating Wi-Fi devices to an SVR.
- 8. Using the At the following frame rate dropdown menu, select the desired frame rate.
- 9. Using the At this resolution dropdown menu, select the desired resolution.
- 10. Using the At this quality dropdown menu, select the desired quality.
- 11. Click Advanced Options (only available for some devices) to expand additional configuration settings:
  - Auto-find IP Address lets users either have the device choose the IP and port or enter that information themselves.
  - Maximum Bitrate affects the quality of the image. Higher values improve image quality and decrease the duration of the footage. Lower values do the opposite. For more information about bitrate, see Commercial video internet bandwidth quidelines.
  - Enhanced Compression for Indoor Cameras maximizes the duration of the indoor camera's recorded footage.
- 12. Click the *Deep Motion Detection* toggle switch to enable Deep Motion Detection. Deep Motion Detection uses Video Analytics to detect motion only if the subjects are people or vehicles.
- 13. Click Save Schedule.

## Recommendations for associating Wi-Fi devices to an ADC-CSVR2000P/08P/16P

Use an SG130 in the wireless connection configuration to a significantly improve the experience when using wireless devices in conjunction with the Stream Video Recorder.

When connecting a wireless device (i.e., Alarm.com wireless cameras and/or POE to Wi-Fi bridges) to a compatible SVR, it is recommended to enroll these devices to an SG130 for their network connection. The SG130 is designed to internally handle DHCP leases for its attached devices as well as the routing required to allow them to successfully stream to the SVR.

For more information about the SG130, see Smart Gateway (ADC-SG130).

