
Can the Alarm.com Fire Communicator (ADC-FC100) firmware be upgraded remotely?

Yes. An Alarm.com Fire Communicator (ADC-FC100) can be upgraded remotely when new firmware is released.

Note: If broadband is connected, the ADC-FC100 always uses broadband to update the firmware even if cellular is selected.

Upgrade firmware remotely

The ADC-FC100 firmware can be upgraded remotely using the Partner Portal or MobileTech app.

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To upgrade firmware remotely using the Partner Portal: ^

1. Log in to the Partner Portal.
2. Find the customer account.
3. Click **Command Catalog**.
4. In *General*, click **Upgrade Firmware**.
5. Select the update to apply (if available), then click **Upgrade**.

To upgrade firmware remotely using the MobileTech app:

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1. Log in to the MobileTech app.
2. Find the customer account.
3. Tap **Command Catalog**.
4. Tap to expand **General**.
5. Tap **Upgrade Firmware**.
6. Select the update to apply (if available), then tap **Upgrade**.