

How to create a customer account using a Fire Alarm Control Panel (FACP)

A customer account for an Alarm.com Fire Communicator (ADC-FC100) can be created using the Partner Portal or MobileTech app.

- When selecting the account type, select **Security System**.
- When prompted for the module/panel IMEI, enter the 15-digit IMEI of the ADC-FC100.
- Select the *Interactive Fire* service package when prompted.

Important: Other service packages are not compatible with the FC100 and may cause unexpected behavior.

For more information about creating a customer account, see [How to create an Alarm.com customer account](#).

For more information about installing the ADC-FC100, see [Alarm.com Fire Communicator \(FC100\) - Quick Install Guide](#).