

# System Enhancement Module

Honeywell/ADEMCO VISTA®  
LTE Data Sheet



## Overview

The Alarm.com System Enhancement Module (SEM) is the most cost effective and comprehensive solution to migrate compatible Honeywell/ADEMCO VISTA-10P, VISTA-15P, and VISTA-20P panels to Alarm.com's award-winning interactive services. Supporting the 4G LTE cellular network, the SEM ensures the longest life-cycle with the most secure and reliable service.

- Enable wireless reporting of alarms and other system events using Verizon's LTE wireless (cellular) network
- Secure wireless alarm signaling and routing service operated by Alarm.com
- Configure and support installations from any browser or smartphone, using Alarm.com's familiar and easy-to-use web and mobile support tools, including the Dealer Website, AirFX™, and MobileTech
- Enable Alarm.com interactive monitoring and alerting for end users
- Integrate Z-Wave support for Alarm.com's home automation and energy management services

## Specifications

|                                     |   |
|-------------------------------------|---|
| <b>Compatibility</b>                | Honeywell/ADEMCO VISTA -10P, VISTA-15P, and VISTA-20P and equivalent panels   |
| <b>Power Requirements</b>           | Please visit <a href="http://alarm.com/dealer">alarm.com/dealer</a> for a full list of supported panels and compatibility information |
| <b>Cellular Network</b>             | 12 V nominal, 130 mA (continuous) 2000 mA (instantaneous peaks) maximum (from panel battery)  |
| <b>Panel Interfaces</b>             | Verizon Dual Band 4G LTE  |
| <b>Alarm.com Module Indicators</b>  | Three keypad bus connections<br>12V power to panel battery  |
| <b>SEM Circuit Board Indicators</b> | One module/panel communication status LED, one module power LED, one automation LED, three wireless communication status LEDs         |
| <b>Operating Temperature</b>        | One LAN LED, one processor LED, one COMM fail LED   |
| <b>Storage Temperature</b>          | 32 to 120°F (0 to 49°C)   |
| <b>Humidity</b>                     | -30 to 140°F (-34 to 60°C)  |
| <b>Enclosure Dimensions</b>         | 90% relative humidity non-condensing<br>(L x W x D) 7.5 x 4.25 x 1.5 in. (19.05 x 11.43 x 3.81 cm)                                    |
| <b>Enclosure Color</b>              | White   |
| <b>Case Material</b>                | High-impact, ABS plastic  |

## Features

### Fast, Reliable & Secure Wireless Signaling

The SEM is intended to be used as the primary communication path for alarm signaling to the central monitoring station, via the LTE network instead of a landline phone connection.

### No Separate Power Supply Needed

The SEM does not require its own battery or transformer. It runs on the control panel's AC power and backup battery sources and can function reliably for more than 24 hours during a power outage.

### Remote Monitoring & Control via Web/Mobile

Operation of the SEM from the Alarm.com web and mobile interface is simple and allows system access at any time, from any location. Web features from Alarm.com include viewing system and sensor status/history, arming and disarming the system, setting up and managing user codes, and creating customized e-mail and text message notifications for any type of alarm or non-alarm activity at the property.

### Expansive Coverage Footprint

Alarm.com's LTE services are available throughout the United States on Verizon's reliable nationwide network.

### Home Automation & Energy Management

Alarm.com's automation and energy management services allow remote control of Z-Wave devices through web and mobile interfaces. Rules can be created to leverage the entire system of connected devices.

### Easy-to-Read Diagnostics

The SEM's diagnostic LEDs allow installers to monitor the connection between the control panel and the module, and between the module and the LTE cellular network. The LEDs also indicate cellular signal strength, which is useful when choosing the best location for the SEM and antenna installation.

### Over the Air (OTA) Upgrades

With Over the Air (OTA) firmware upgrades, you can easily keep your SEM inventory current and updated with all the latest features.

### Easy Remote Programming with AirFX™

Save valuable time and money with Alarm.com's web based AirFX Remote Toolkit. Using AirFX, security dealers can troubleshoot and resolve many customer issues remotely with just the click of a mouse.

Functions Include:

- Edit sensor type and name in panel
- Delete sensors
- Change entry/exit delays
- Manage user codes
- Change panel central station settings

AirFX does not require downloader software or a phone line connection to the control panel.

**CID and SIA Central Station Signaling**—Alarm.com makes it easy to connect to CID and SIA compatible central stations.

**Dealer Support**—Need help now? Call our toll-free dealer support for assistance at 1-866-834-0470.