

Find the firmware of an Alarm.com Smart Thermostat

The firmware of an Alarm.com Smart Thermostat can be found locally on the thermostat, on the box, or on the Partner Portal.

To find the firmware locally on the thermostat:

ADC-T3000

- 1. Press the button.
- 2. Select ABOUT.
- 3. Select VERSION.

Note: When looking for the general firmware of the thermostat, refer to the *MFW* version.

ADC-T2000

- 1. Put the thermostat into OFF mode.
- 2. Press and hold the ^ button until the display changes from the temperature to a version number (e.g., 1.20, 1.30, 1.50, etc.)
- 3. Press the ↑ button again to cycle to the version number indicated with the △ / * icons.

Caution: The version indicated with the icon is not the firmware of the thermostat.

To find the firmware on the box:

The box the thermostat came in will indicate the thermostat version that was flashed at the factory. It is labeled as FWV.

To determine the firmware based on configuration options:

Note: These instructions only apply to the ADC-T2000.

- 1. Log into the Partner Portal.
- 2. Find the customer account.
- 3. Click Equipment.



- 4. Click emPower Devices.
- 5. In the *Z-Wave Devices* table, click **Configure Device** in the row with the desired thermostat.
- 6. Click the Installer tab.
- 7. Verify which *Configurable Z Terminal* options are available:
 - 1.20: W3 (Third Stage)
 - 1.30: W3 (Third Stage), O/B Zoning
 - 1.50: W3 (Third Stage), O/B Zoning, Humidifier, Dehumidifier

