Bluetooth Mode Installation guide

Bluetooth® (BLE) mode allows for devices to be added to a secure home wireless network by connecting to the device from a mobile device (e.g., phone) using Bluetooth and selecting the desired network. The capability offers support for saved networks and the installation wizard includes active error handling. This capability also makes it easier to troubleshoot cameras that fall offline by providing a quick way to reconnect.

For more information about connecting specific video devices, see the video device's installation guide in Video Devices.

Supported devices

The following video devices support Bluetooth (BLE) mode enrollment:

Device	Minimum hardware version	Minimum firmware version
ADC-V516	0109+	0.0.4.035+
ADC-V530	0104+	0.0.2.066+
ADC-V716	0301+	0.0.1.051+
ADC-V730	0401+	05019+
ADC-V731B	0401+	7.2.3+
ADC-VDB775	0104+	04019+
ADC-VDB781B	-	3.1.3+
ADC-W114C	-	51012016+

Connect devices via BLE mode

Devices can be connected via BLE mode using the Alarm.com app. Additional troubleshooting steps may be displayed during the process.

Alarm.com app steps

1. Log in to the Alarm.com app.
2. Tap **More**.

3. Tap **Add Device**.
4. Tap **Video Camera**.
5. Scroll to find the device or use the *Find Device* search bar to enter the model number, and then tap to select the device to add.
6. Enter a *Device Name*, then tap **Next**.
7. Power on the device and verify the LED light is flashing white, then tap **Next**.
    - If it is not flashing white, press and hold the button until the status LED starts blinking white. This may take several seconds.
    - Tap **Troubleshoot** to learn more about how to get the device to that state.
8. If Bluetooth is not enabled on your mobile device, approve the Bluetooth permission request when prompted, and then tap **Next**.
9. Bring your mobile device close to the device being enrolled, then tap **Scan**.
10. Allow time for your mobile device to scan for devices in the area.
11. Select the device to set up. Verify the selected device's MAC address matches the MAC address on the device being enrolled, then tap **Connect**.
12. Keep your phone near the device while it connects.
13. Once your phone is connected to the device, tap to select the Wi-Fi network. Either:
    - Select a known network in *My Wi-Fi Networks*, or
    - Select a new network in *Other Networks*, enter the password for the Wi-Fi network, and then tap **Connect**.
14. Allow a few minutes for the device to connect to the network.
15. Once the device connects to the Wi-Fi network, the device continues to complete the install on the customer's account. Once the installation is complete, verify the video device works properly.