# Do Alarm.com cameras have a default IP address?

Alarm.com cameras do not have a default IP address before installation and require a network with Dynamic Host Configuration Protocol (DHCP) enabled to enroll.

If the network does not have DHCP enabled, there are two options:

- Turn DHCP on for the installation process, apply a static IP from the camera settings page, and then turn it off again after the camera is installed. For more information about configuring a static IP address, see Configure Alarm.com video devices with a static IP address.
- Configure a designated router that supports DHCP to allow for the cameras to be enrolled into the network.

**Note**: Static networks are typically configured with advanced firewalls which need to be open.

## Run a connectivity test

After setting up port forwarding for a video device, it is recommended to run a connectivity test to update the public IP and IP works flag immediately.

1. Log in to the Customer website.
2. Click **Video**.
3. Click **Settings**.
4. Select the desired video device.
5. Click **Network**.
6. Click **Advanced Network Setup and Testing**.
7. Click **Test Remote Access**.

For further assistance with configuring or troubleshooting a static IP address, contact an IT or networking professional.