View continuously recorded video using Smart View

Stream footage is recorded using a Stream Video Recorder (SVR) or an Onboard Recording rule at any time using Smart View. Playback of continuously recorded video is available using the Alarm.com customer website or Alarm.com app.

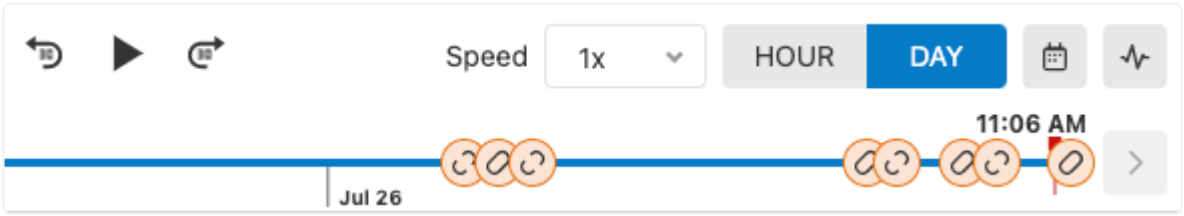
For more information about what the colors indicate on the timeline, see What do the various colors on the SVR Timeline indicate?.

To access Smart View

Expand all

To access Smart View using the Alarm.com customer website:

1. Log in to the Alarm.com customer website.
2. Click **Video**.
3. Click **Onboard 24/7 Timeline** or **SVR Timeline**.
4. Using the video device dropdown menu, select the desired device to play back.
5. Click ⊙ to stream the device's recorded video.



Note: For Third-Party Cameras and Pro Series Alarm.com Cameras, the SVR timeline on the Alarm.com customer website displays a darker shade when the camera observes a significant amount of motion via pixel change as shown in the following image:

To access Smart View using the Alarm.com app:

1. Log in to the Alarm.com app.
2. Tap **Video**.
3. Tap **Live.**

4. Tap on the desired camera to view SVR/CSVR/Onboard Recording footage.



Smart View playback controls

Using the Alarm.com customer website:

Basic controls

- play footage.
- skip forward 30 seconds.
- skip backward 30 seconds.
- **1x** refers to the currently selected playback speed.*
- choose a specific playback date.
- digitally zoom to look more closely at the playback. For more information about the digital zoom feature, see the *Digital Zoom* section in Live video streaming.

Timeline scale controls

- **HOUR** and **DAY** buttons are available to adjust the timeline scale using the Alarm.com customer website.

- › skip ahead by the current timeline scale.
- ‹ skip back by the current timeline scale.

*__Note__: The upload speed required for streaming playback is multiplied by the playback speed. For more information, see Commercial video internet bandwidth guidelines.

Using the Alarm.com app:

Basic controls

- ▶ play footage.
- skip forward 15 seconds.
- skip backward 15 seconds.
- **1x** refers to the currently selected playback speed.*

Timeline scale controls

- choose a specific playback date or time.
- Pinch the timeline to zoom in or expand the range of the displayed timeline.
- Tap a marker on the Smart View timeline to jump to that point in time.

*__Note__: The upload speed required for streaming playback is multiplied by the playback speed. For more information, see Commercial video internet bandwidth guidelines.

Additional features available using the Alarm.com customer website

Hotkey navigation

Player view options

Action	Hotkey(s)
Toggle theater mode	T
Toggle fullscreen mode	F

Expanded camera

Action	Hotkey(s)
Cycle expanded camera forwards	N
Cycle expanded camera backwards	B

Select Camera Dropdown

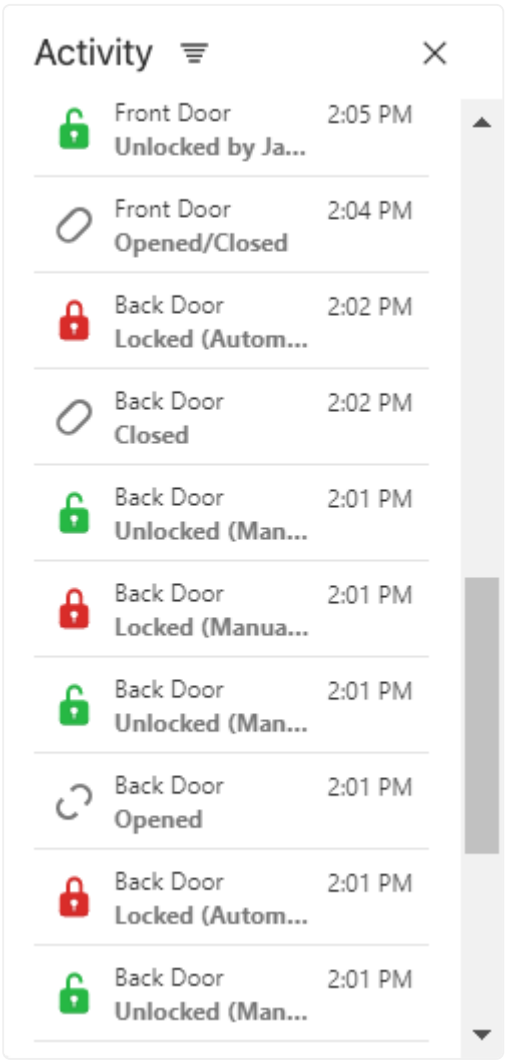
Action	Hotkey(s)
Toggle selector	C
Close selector	Esc
Navigate forwards inside	Up Arrow + Tab
Navigate backwards inside	Down Arrow + Shift +T ab
Toggle/Click Item	Space + Enter
Open Save Modal (when selector is open)	S

Playback controls (Onboard, SVR)

Action	Hotkey(s)
Seek backwards 30 sec.	Left Arrow
Seek forwards 30 sec.	Right Arrow
Play/Pause	Space
Speed reset to 1x	=
Next speed	]
Previous speed	[
Toggle datepicker	D

Timeline event filters using the Alarm.com customer website

1. If the *Activity* pane is closed, click .
2. Click .
3. Using the available dropdown menus, select the desired event filters.
4. Click **Apply**.



Expand and collapse concurrent timelines

- Click to view only one camera's timeline bar
- Click to view all selected camera timelines at once.

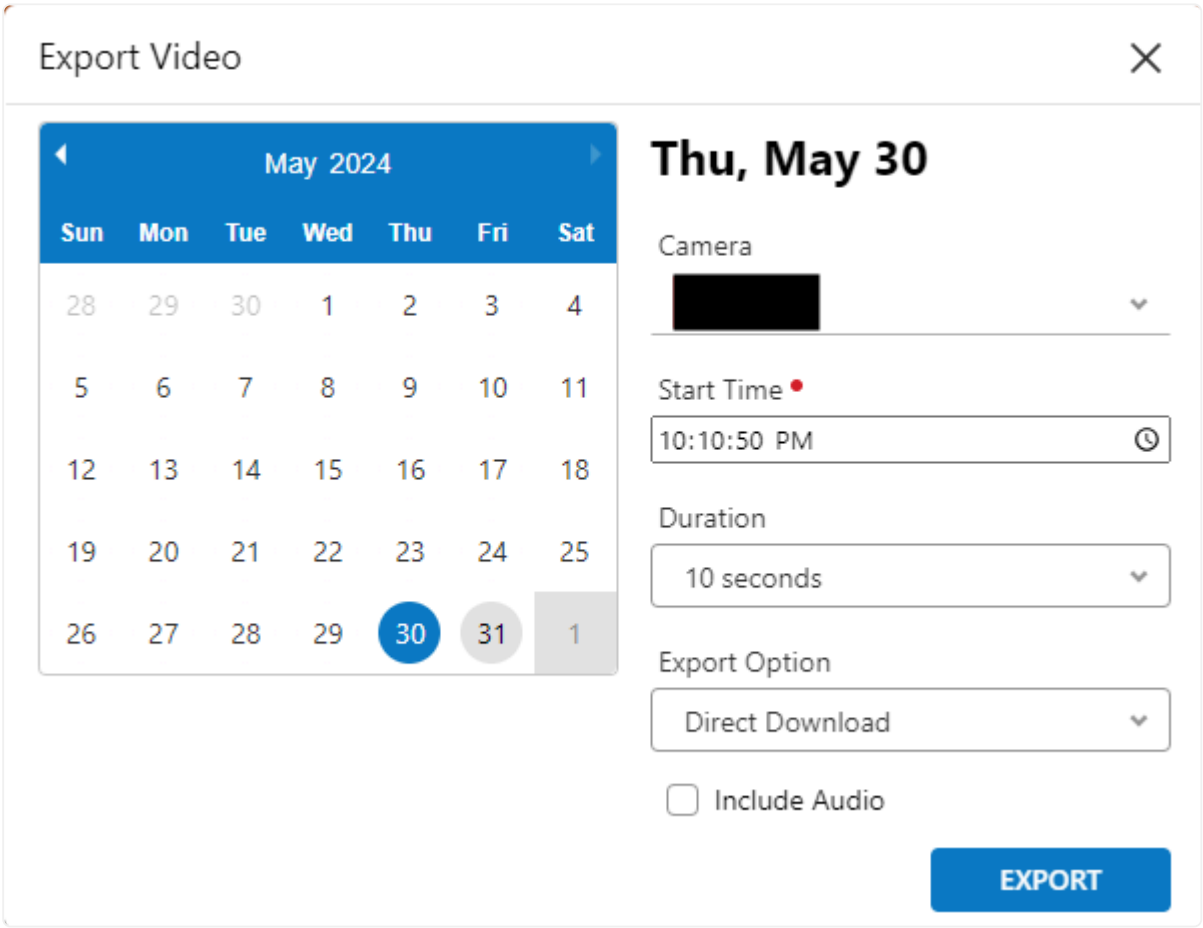
Download saved video from Onboard Recordings

Important: The ADC-V730, ADC-VDB770 and ADC-VDB775 support downloads up to and including a 15 minute duration.

1. Log in to the Alarm.com customer website.
2. Click **Video**.
3. Click **Onboard 24/7 Timeline.**
4. Click ⭳ to export direct video.



5. Click **Export Video**.
6. Using the camera selection dropdown menu, select the desired device.
7. In the *Download Video* pop-up window, choose the day, start time, whether to include audio, and a duration of up to 60 minutes.



8. Click **Export**.
9. Click **Ok**.
10. The requested clip will begin downloading to the computer being used.

Additional features available using the Alarm.com app

Color-coded event indicators

The Smart View timeline displays color-coded dots for certain event types to assist with understanding timeline events at-a-glance. Examples include:

- **Yellow** dots for light/home automation
- **Red** dots for warnings and trouble conditions
- **Black** dots for motion detection
- **Green** dots for panel disarming events

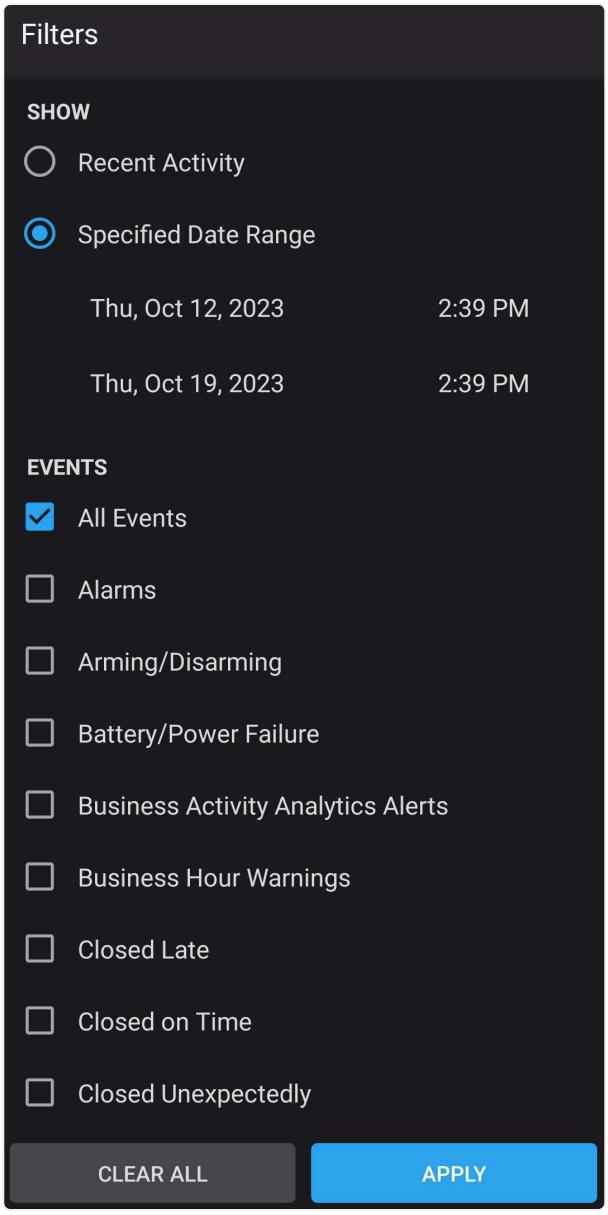
Important: The above list is not exhaustive. The color-coded dots are meant to improve visual navigation of the Smart View timeline. The recommended way to verify which specific events occurred at a given time is to check the activity feed below the timeline.

Timeline navigation

- Tap a marker on the Smart View timeline to jump to that point in time.
- Scroll back and forth on the timeline to move through the activity feed history.
- Pinch the timeline to zoom in or expand the range of the displayed timeline.

Timeline event filters using the Alarm.com app

1. Tap ⧩.
2. Tap to select the desired event filters.
3. Tap **Apply**.



Landscape activity feed

You can access activity feed recorded events in landscape view using the Alarm.com app.

1. Log in to the Alarm.com app.
2. Tap **Video**.
3. Tap **Live**.
4. Tap to select the desired camera.
5. Tap on the desired camera to view.
6. Turn the phone to landscape position.

7. Tap .