



Update the firmware on an ADC-VC836

To update the firmware using the Dealer Website:

1. Log into the Dealer Website.
2. Find the customer account.
3. Click **Equipment**.
4. Click **Video Devices**.
5. Using the **Video Device** dropdown menu, select a video device.
6. Next to *Device Firmware*, click **Upgrade**.

To update the firmware using the Customer Website:

1. Log into the Customer Website.
2. Click **Video**.
3. Click **Settings**.
4. Using the **Video Device** dropdown menu, select a video device.
5. Click **Video Device Info**.
6. Click **Update Firmware**.

