


Interact with visitors and devices using the ADC-VDB750 call screen

Users can talk to individuals at their door using the Customer app or a compatible panel. Additionally, users can control their security system, locks, access control doors, garage doors, and lights all from the live video call screen.

Requirements

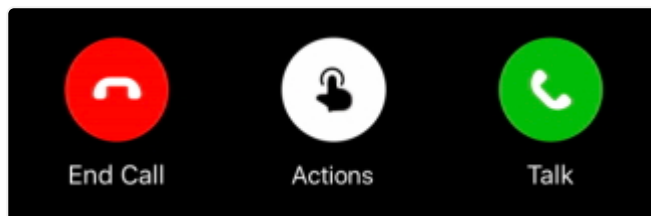
- To view using the Customer app, the app must be version 4.14+ on an Apple or Android mobile device (e.g., smartphone or tablet). To use the microphone with the doorbell camera, the mobile device must have the microphone permission enabled.
- To view using a panel, it must be one of the following compatible panels with the required settings. For more information about required settings, see the panel-specific guide:
 - Qolsys IQ Panel 2 - [Stream live video from Alarm.com cameras on the Qolsys IQ Panel 2](#)
 - Qolsys IQ Panel 4 - [Stream live video from Alarm.com cameras on the Qolsys IQ Panel 4](#)

To start a video call:

1. Log into the Customer app.
2. Tap **Doorbell Camera**.
3. Tap .
4. Use the controls to talk, listen, send commands to devices, and end the call.

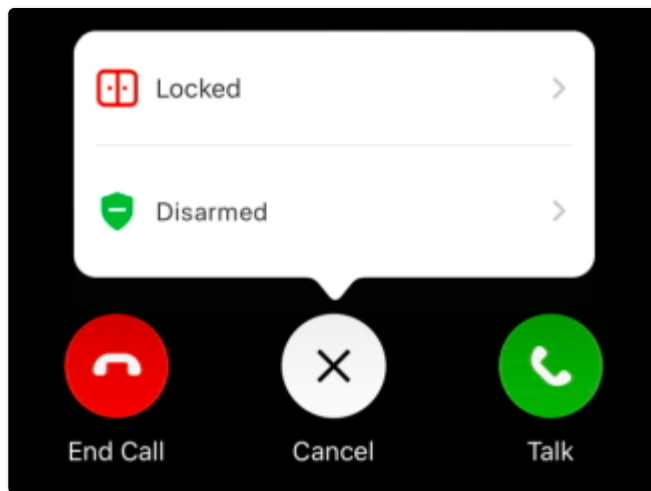
To control devices while on a video call:

1. While on a video doorbell call, tap **Actions**.



2. On the desired device category, tap  . The following devices can be controlled from the video call screen:

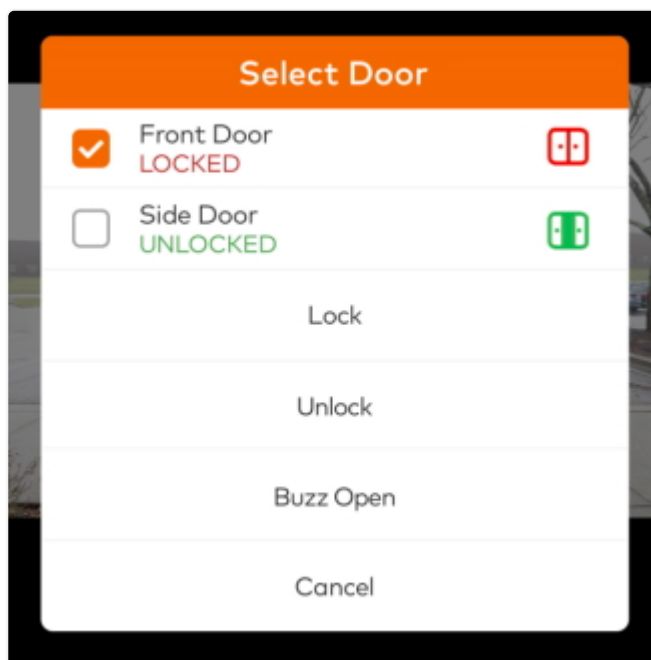




- Security system: Arm away, arm stay, and disarm
- Locks: Lock and unlock
- Garage doors: Open and close
- Lights: Turn on and off
- Access control doors: Lock, unlock, and buzz open

Note: Users can only interact with access control doors using the Customer app.

3. Tap to select the desired device.



4. Tap the desired action.

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