



Reconnect an ADC-VDB750 if the wireless network or router changes

If the ADC-VDB750 disconnects from the user's network due to networking hardware replacement (e.g., a new router or access point) or Wi-Fi settings change, reconnect the device using AP mode or WPS.

Reconnect the ADC-VDB750 to a wireless network

Expand all

To reconnect the ADC-VDB750 using AP mode: ^

1. Verify that device boots (flashing red LED) to AP mode (flashing white LED). If the LED is not white after two minutes, hold down the doorbell button and release when the LED begins to blink white (about 35 seconds).
2. On an Internet-enabled device, connect to the Wi-Fi network **ADC-VDB750 (XX:XX:XX)** where XX:XX:XX is the last six characters of the ADC-VDB750's MAC address, which is located on the device or on the packaging.
3. On the same device, open a web browser and enter <http://vdb750install.com> or **192.168.1.1** in the URL field. Follow the on-screen instructions to add the ADC-VDB750 to the Wi-Fi network. The LED may briefly turn red before blinking green. The LED will be solid green when the connection is complete.
4. Add the device to the account by either selecting the account in the MobileTech app or by using a web browser and entering the following URL: www.alarm.com/addcamera (you will need the customer user name and password).
5. Select the device from the video device list or enter its MAC address to begin adding. The MAC address is located on the device or on the packaging.
6. Follow the on-screen instructions to finish adding the device.

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To reconnect the ADC-VDB750 using WPS: ^

1. Verify that device boots (flashing red LED) to AP mode (flashing white LED). Hold down the doorbell button and release when the LED begins to blink blue (about 30 seconds).
2. Activate WPS mode on the router. The device will begin to connect to the Wi-Fi network. The LED will be solid green when the connection is complete.
3. Add the device to the account by either selecting the account in the MobileTech app or by using a web browser and entering the following URL: www.alarm.com/addcamera (you will need the customer user name and password).



4. Select the device from the video device list or enter its MAC address to begin adding. The MAC address is located on the device or on the packaging.
5. Follow the on-screen instructions to finish adding the device.

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Troubleshooting

1. If there are issues connecting the Alarm.com Video Doorbell to the account, power cycle the camera by pressing and holding the main button for 40-45 seconds until the LED starts blinking yellow. After the camera reboots, try connecting again.
2. If possible, power cycle the networking device that the camera is connected to, or move the camera closer to the networking device.
3. If issues persist, factory reset the Alarm.com Video Doorbell by pressing and holding the main button for at least 45-50 seconds until the LED starts blinking red and green. The camera will reboot with factory defaults.

Important: If the camera was previously installed onto a customer account, it will need to be deleted before it can be installed again.

