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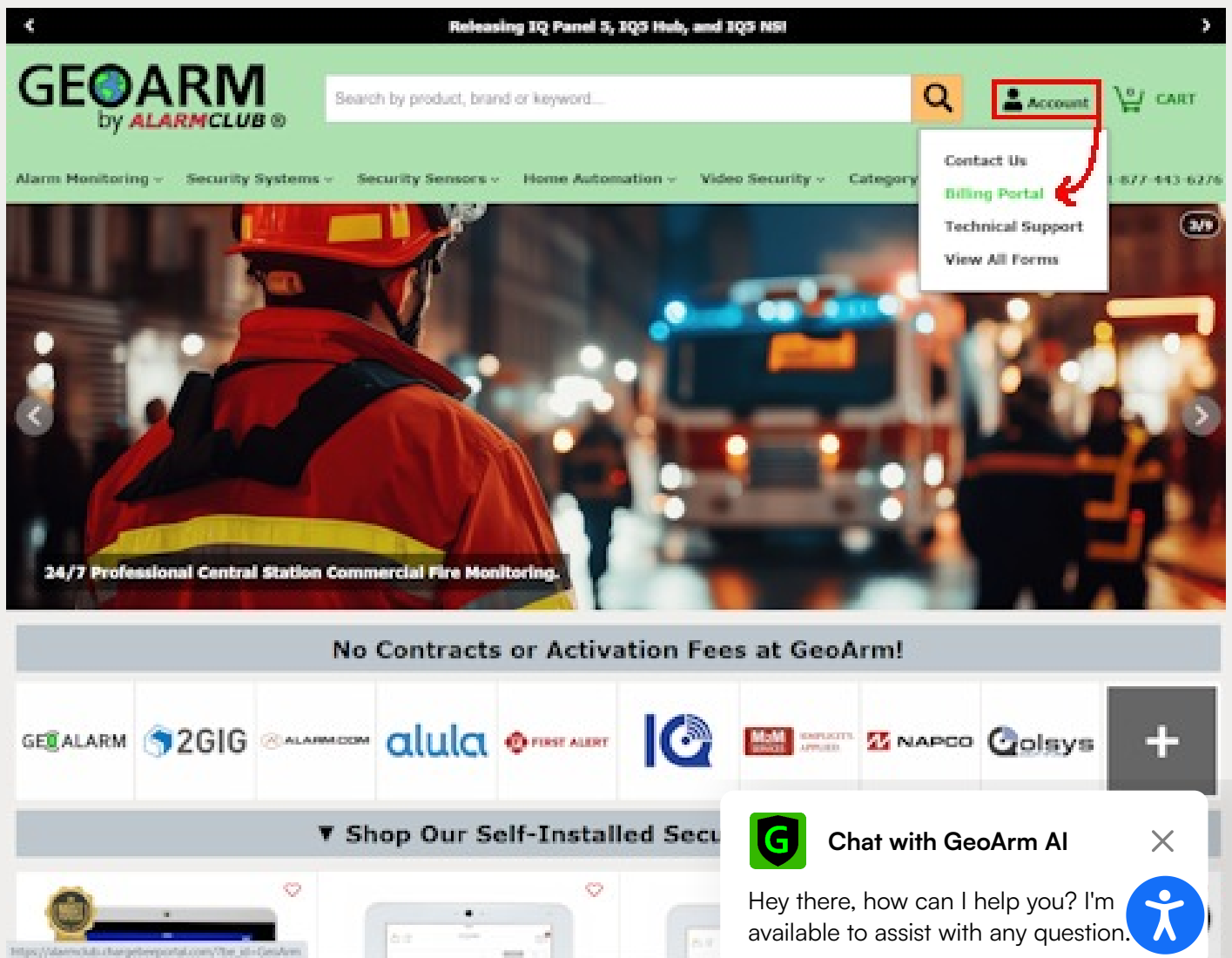
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## How to Update ACH Bank Account - GeoArm Security®

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### ▼ Update ACH Bank Account ▼

### Step 1: Proceed to Billing Portal



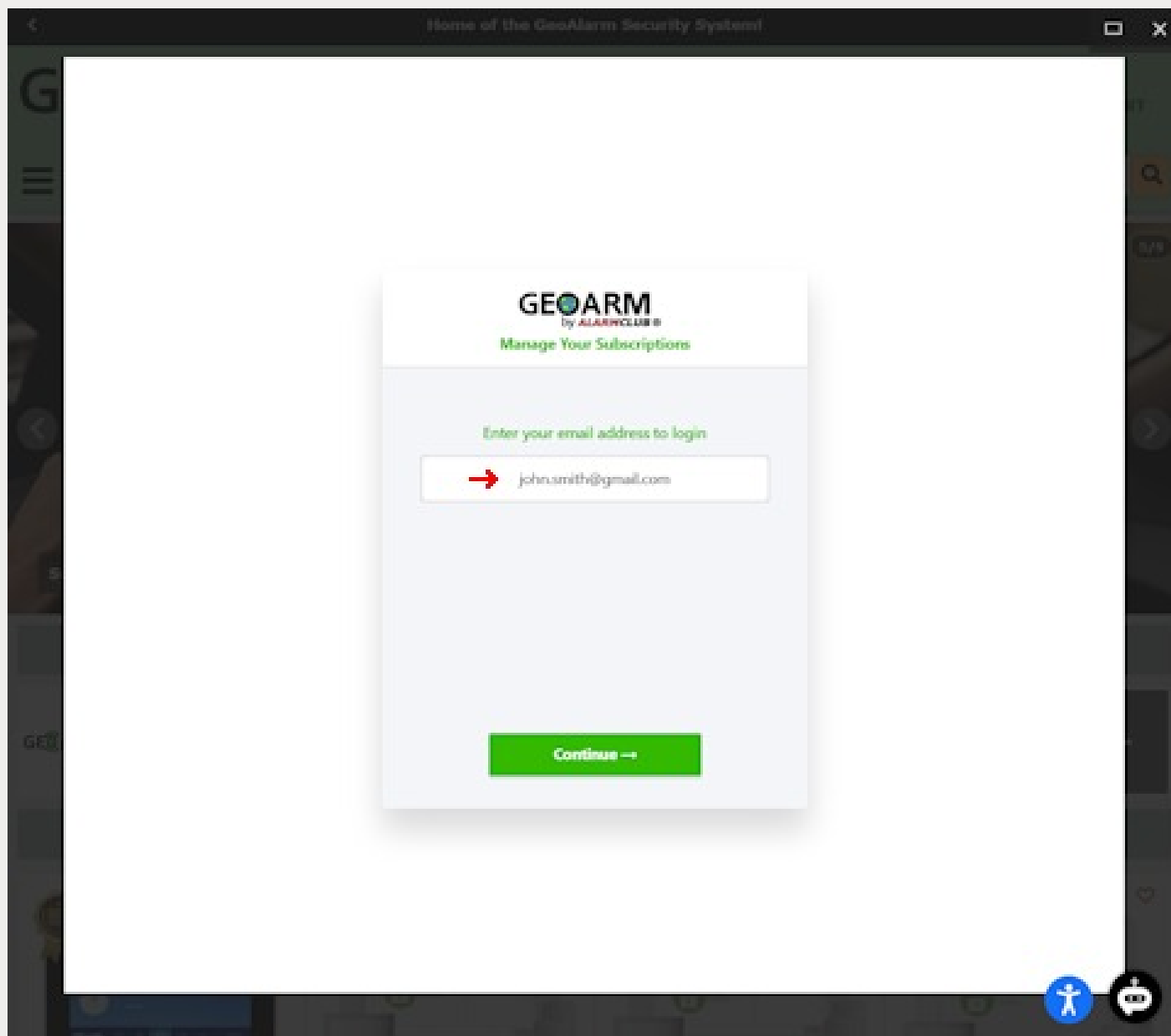
Existing customer? [Click Here](#) to access GeoArm Billing Portal and update the credit card associated with your account, view billing history, and manage your subscription.

Or, you can also access the Billing Portal from any page on our website by hovering over the



**Account** icon located in the upper-right corner of the header and selecting **Billing Portal** (the second option) from the drop-down menu.

## Step 2: Enter Email Address



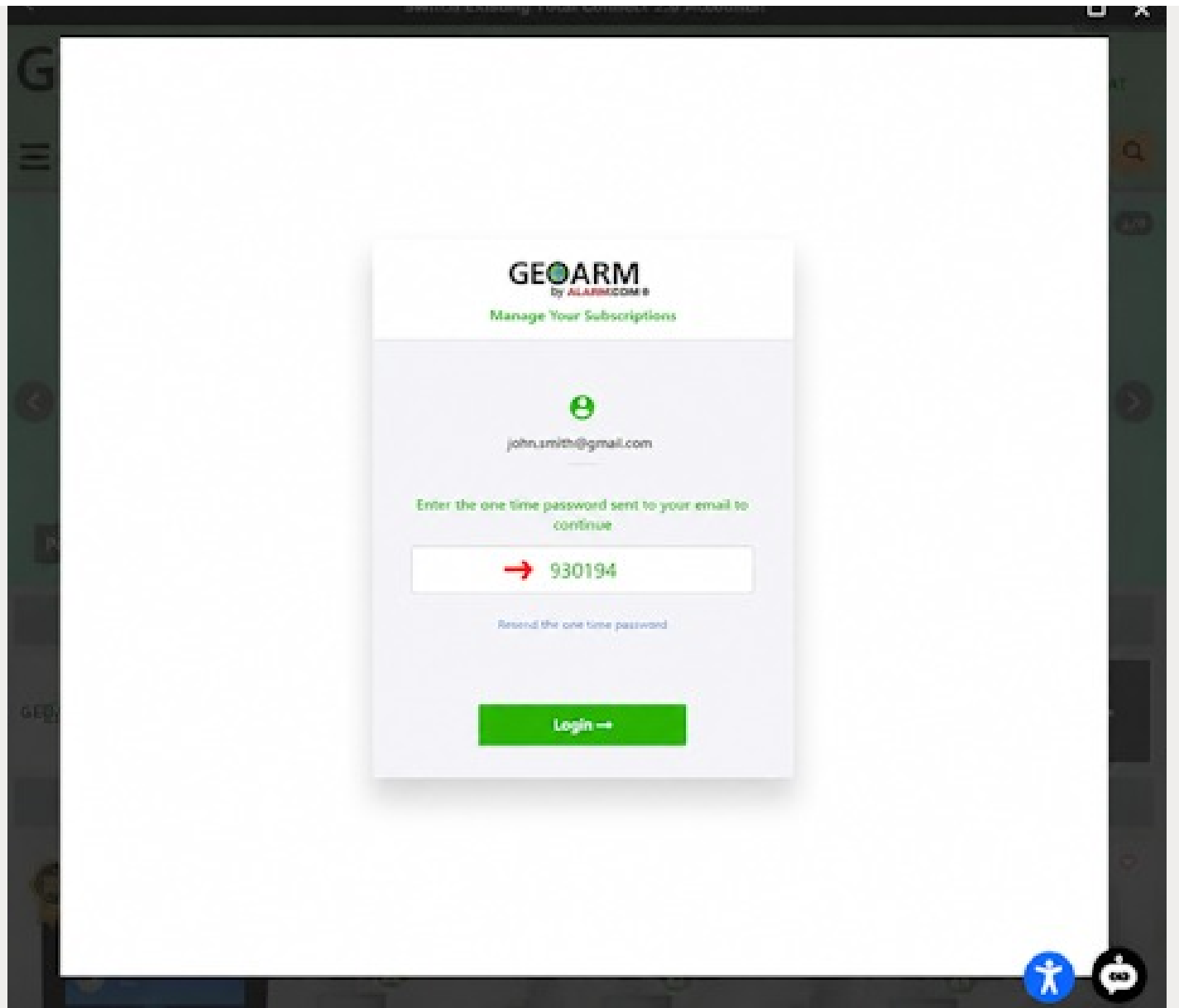
Enter the **Email Address** associated with your GeoArm billing account in the field below, then click the Continue button.

If you do not remember the email address associated with your account and receive the **"Invalid Email Error"** message when attempting to log in, please contact our support team. We will help you locate the email address on file so you can access your billing portal.

**By Email:** [support@gealarm.com](mailto:support@gealarm.com)

**By Phone:** [1-877-443-6276](tel:1-877-443-6276) (Mon-Fri, 8:30 AM-7:00 PM EST)

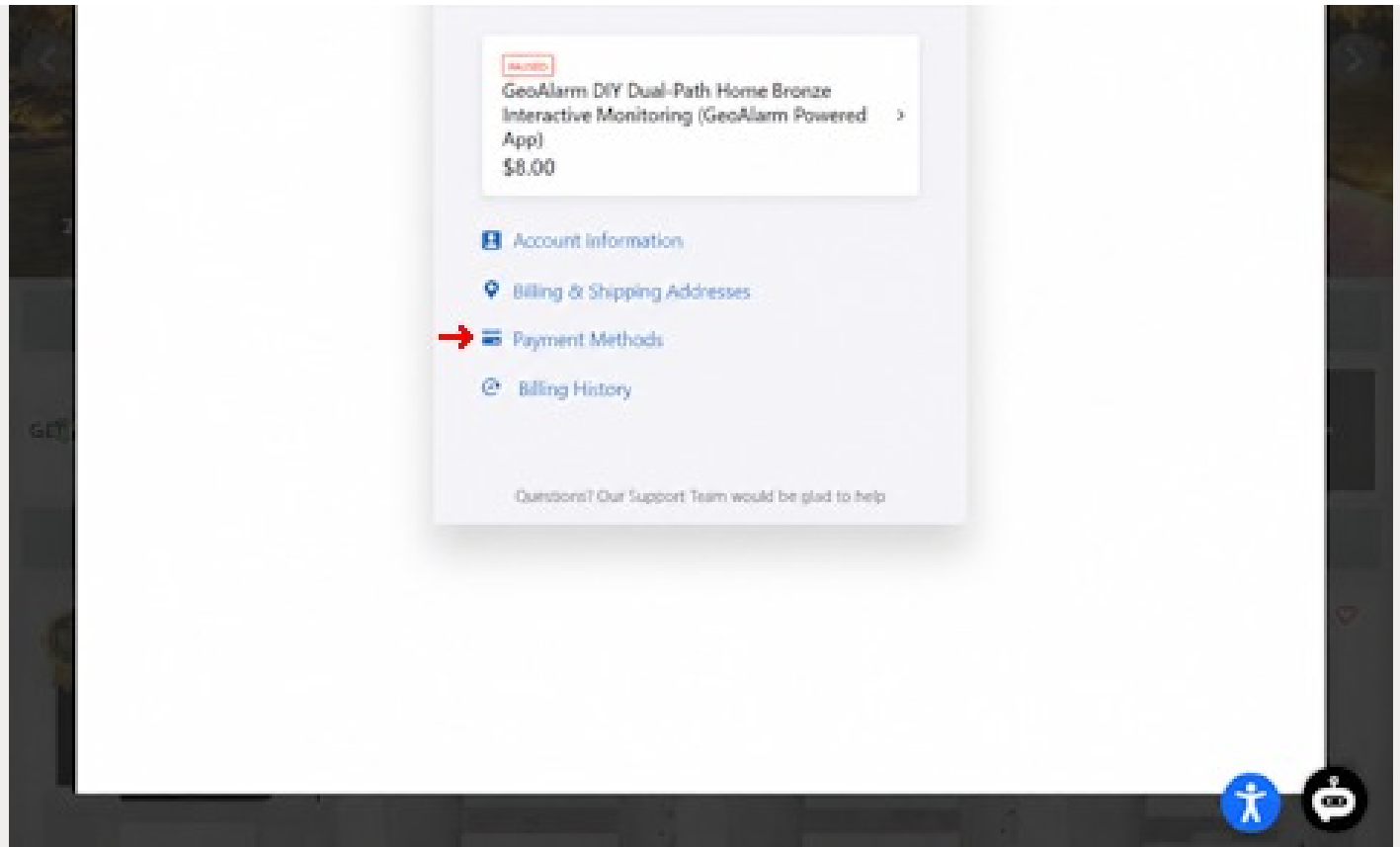
## Step 3: Enter One-Time Password



To access your GeoArm Customer Portal and manage your GeoArm monitoring subscription, enter the **One-Time Password (OTP)** that was sent to your email address. This secure verification process helps protect your account while providing convenient access to view billing details, update payment methods, download invoices, and manage your subscription settings.

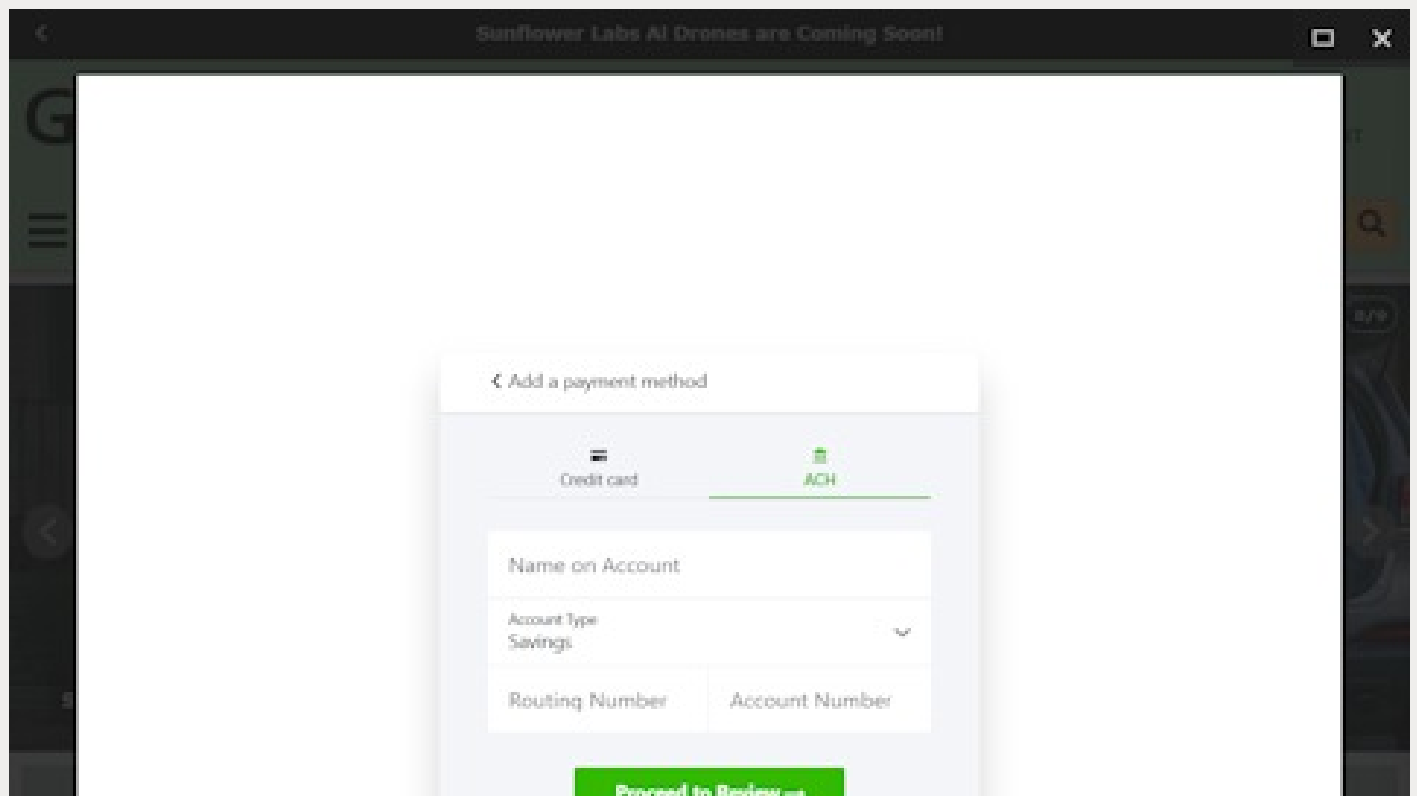
## Step 4: Update Payment Method





To update the payment method on file, click **Payment Methods** in the GeoArm Customer Billing Portal. From there, you can securely add or update your credit card or bank account information to help ensure your subscription billing continues without interruption. If you have multiple subscriptions for different locations, be sure to select the correct subscription before making changes to ensure the updated payment method is applied to the intended account.

## Step 5: Enter Bank Account Info





Enter your new ACH bank account information, including the **Name on Account**, **Account Type**, **Routing Number**, and **Account Number**, in the designated fields. Once all information has been entered and reviewed for accuracy, click the **Proceed to Review** button to securely save your new bank account on file. Your updated ACH information will be used for future subscription billing and invoice payments.

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