
Qolsys IQ Hub - Battery Replacement

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Any questions regarding the installation, maintenance, and/or usage instructions in this guide should be directed to the device manufacturer.

To access the full installation guide, see [Qolsys IQ Hub - Installation Guide](#).

The Qolsys IQ Hub requires a special battery pack available for purchase from the manufacturer.

To replace the battery in a Qolsys IQ Hub:

If desired, put the system in test mode with the monitoring station before proceeding. For more information, see [Put a system On Test with the monitoring station](#).

Caution: Do not use a screwdriver or anything sharp that could puncture the battery.

1. Disarm the panel.
2. Power down the panel.
 - a. Go to *Advanced Settings*, enter the Installer/Dealer/Master code, then tap **Power Down**.
 - b. Once powered down, remove AC power from the panel.
3. Remove the battery door.
 - a. Remove the panel from the backplate or table stand.
 - b. Use a small screwdriver to remove the plastic door covering the battery.
4. Remove the battery.
 - Pull the fabric tab that is located under the battery to remove it from the panel.
5. Install the new battery.
 - Install the new battery paying careful attention to polarity.

Important: Be sure to place the fabric pull tab under the battery to make future removal easier.

6. Re-install the battery door and screw.
7. Re-mount the panel to the backplate or table stand.
8. Restore AC power to the panel.



