

## Total Connect iP Video FAQs

### Video Services



<b>What is the process for setting up the iPCAMs?</b>	You will need an active AlarmNet and Total Connect account number. Our iP cameras are plug and play.
<b>What's included in the box with the product?</b>	The camera, stand, antenna and power transformer.
<b>How does your remote service for the camera work?</b>	An active AlarmNet account will enable you to enroll your iP camera and view via Total Connect.
<b>Do we have video storage?</b>	Yes, we have 100MB storage— this equates to up to 100 clips of 5-10 second video clips (first in first out service logic). Video storage clips are MPEG4 compression for higher compression and better quality.
<b>Will captured video be viewable from a mobile device?</b>	Yes, the video can be viewed from a mobile device.
<b>How many cameras can I install per each AlarmNet account number?</b>	You can install six cameras per AlarmNet account.
<b>Can live video be viewed from a mobile device?</b>	Yes, streaming video can be viewed using Honeywell's Total Connect mobile application.
<b>How do you view recorded clips?</b>	Clips will be viewable in the event history page of the website. it will be a click-to-play item on each video-related event.
<b>How does the device work? What path does it use to get to its destination?</b>	<p><b>Configuration #1</b> - You are using a wired connection and your router supports DHCP (Dynamic Host Control Protocol).</p> <pre> graph LR     IC[IP Camera] --- R[Router • DHCP capability]     R --- M[Modem]     M --- I((Internet))     I --- AN[AlarmNet] </pre> <p><b>Configuration #2</b> - Your wireless router supports DHCP and one button WPS encryption.</p> <pre> graph LR     IC[IP Camera] --- WR[Router (wireless) • DHCP capability • WPS button]     WR --- M[Modem]     M --- I((Internet))     I --- AN[AlarmNet] </pre> <p><b>Configuration #3</b> - Your wireless router supports DHCP but DOES NOT support one button WPS encryption.</p> <pre> graph LR     IC[IP Camera] --- WAP[Wireless Access Point • WPS Button]     WAP --- R[Router • DHCP capability]     R --- M[Modem]     M --- I((Internet))     I --- AN[AlarmNet] </pre>

## Total Connect iP Video

### FAQs (Continued)

#### iPCAM-WI

##### WIRED/WIRELESS IP CAMERA



<b>How is the camera powered?</b>	A +5V 1A DC power transformer is included in the box. The center pin is positive and outer core is negative.
<b>What is WPS?</b>	WPS stands for Wi-Fi Protected Setup, which is a standard for easy setup of a secure wireless network.
<b>Is motion detection available?</b>	Yes, can define four regions of interest (video motion detection areas) with configurable-programmable sensitivity for each region – motion detection can be scheduled by day and time.
<b>Can the power cable be extended?</b>	Yes, we have an optional power extension cable (9 ft.), <b>part# iPCAM-EXT</b> .
<b>Can I utilize the microphone and speaker output on the device?</b>	Currently we do not support those features.
<b>Can the device be mounted?</b>	Yes. At the bottom of the stand you will see some mounting holes for screws and you will notice the stand that is connected to the camera can be moved to facilitate wall mounting.
<b>What does the privacy button do?</b>	If the privacy button is pressed, you will not be able to view that particular camera until it is pressed again.
<b>What is the LAN connector for?</b>	The LAN connection is used for hard wiring the device back to the wireless access point (WAP) or router.
<b>What is the range of the device when used wireless?</b>	Coverage depends on the placement of the wireless camera and the wireless access point (WAP) or router in the application.

## iPCAM-PT PAN/TILT CAMERA



<b>How is pan/tilt function controlled?</b>	Total Connect video viewer will provide pan/tilt controller. When a pan/tilt camera is selected the controller will appear.
<b>Are there any preset pan/tilt settings?</b>	Yes, we support up to four settings that will allow quick navigation to a pre-determined camera view. A programmable variable speed motor will control how quickly the camera moves into position.
<b>Are there any automatic pan capabilities?</b>	Yes, the auto-pan function allows scanning of view from side to side.
<b>Does iPCAM-PT have motion detection?</b>	Yes, two distinct motion triggering options—digital video analytics and built-in motion sensor. Each can be programmed independently.
<b>Are there any external inputs/outputs?</b>	Yes, one input and one output are available for general triggering from external sources.
<b>Can the device be mounted?</b>	Yes. At the bottom of the stand you will see some mounting holes for screws and you will notice the stand that is connected to the camera can be moved to facilitate wall mounting.

## WAP WIRELESS ACCESS POINT



<b>How does a wireless access point (WAP) work?</b>	In computer networking, a wireless access point (WAP) is a device that allows wireless communication devices to connect to a wireless network using Wi-Fi, Bluetooth or related standards. The WAP usually connects to a wired network, and can relay data between the wireless devices (such as computers or printers) and wired devices on the network.
<b>When is an access point (WAP) necessary?</b>	<ol style="list-style-type: none"> <li>1. Wireless installation in premises without a wireless router</li> <li>2. Premises wireless router does not have WPS capability</li> <li>3. Dealers preference to standardize on WAP to minimize router compatibility issues</li> </ol>

**For more information:** [www.honeywell.com/security/hsc](http://www.honeywell.com/security/hsc)

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L/IPCAMWIPL/D  
January 2010  
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