

QUICKBOX INTEGRATION

Setting Up Alarm.com Notifications and Rules For the Quickbox

It's easy to set up tamper-triggered and access-triggered notifications and video recording schedules for the Quickbox. Before you begin, you will need to add the Quickbox to the customer's Z-Wave network using the instructions enclosed with the Quickbox. You will also need to request an updated Z-Wave Equipment List via the Alarm.com Dealer Website or MobileTech. The Locks add-on is required (included as part of Interactive Gold).

Tamper Notifications

Receive a tamper notification when the Quickbox is moved.

1. Navigate to "Notifications" via the Customer Website or mobile app.
2. Select an existing "System Event" notification or create a new "System Event" notification.
3. Under "Urgent," check the box "Someone tries to tamper with one of my devices." Then add recipients and save the notification.

System Event Notification

ON OFF System actions to watch

Urgent
These events are major security or property concerns that may require immediate action.

My system is unable to arm
 A sensor was bypassed while my system was being armed
 The backup phone line is disconnected
 Someone tries to tamper with one of my devices
 My panel is not communicating
 A garage or door lock can't be secured (e.g. a linked door sensor is open)

Important
These events can impact system performance or provide early warning of security issues.

The battery is low in one of my devices
 One of my devices malfunctions
 One of my video cameras isn't responding
 I reach 50%, 90%, and 100% of my video upload limit
 I reach my image sensor upload limit
 One of my devices is temporarily disabled

Other
Select these notifications to increase your awareness of what's happening at your property.

My property loses power
 Power is restored to my property
 A new device or sensor is added to my system
 Somebody successfully logs into my system

Access Notifications

Receive an access notification when someone unlocks the Quickbox.

1. Navigate to "Notifications" via the Customer Website or mobile app.
2. Create a new "Safe Activity" notification.
3. Select the Quickbox, add recipients and save the notification.

Standard	Property Awareness	Family	Wellness	Business	Second
Alarm	The system reports an alarm.				
Arming Event	The system is armed or disarmed by a given user.				
Arming Reminder	The system is not armed by the time everyone has left the property.				
Safe Activity	Get notified when somebody accesses a secure storage box.				
Lock Activity	Receive notifications when any lock is locked or unlocked				
Lock Left Unlocked	Receive an alert when your lock is left unlocked.				
No-Show Alert	The system has NOT been disarmed by a given user within a specified time frame.				
Sensor Activity	A door, window, or cabinet opens, or motion is detected.				
Sensor Left Open	A door, window, or cabinet is left open.				
System Event	Get notified of important security and property management concerns, such as low battery and malfunction alerts.				

Video Recording Schedules

Record a video clip whenever someone moves or unlocks the Quickbox (for accounts with video cameras).

1. Navigate to "Video Recording Schedules" under the "Video" page on the Customer Website.
2. Create a new recording schedule (select "Device is Tampered" for tamper-triggered video or "Safe Activity" for access-triggered video).
3. Select the Quickbox and applicable video cameras, add recipients and save the notification.

New Video Recording Schedule ✕

Select the trigger for video recording:

Alarm *Record video when your security system reports an Alarm.*

Video Motion Detection (VMD) *Record video when the camera detects motion activity. Video Motion Detection (VMD) settings can be specified for each camera on the Camera Settings page.*

Lock Activity *Record video when an emPower enabled lock reports activity. You can choose to trigger the recording based on a particular lock that was locked or unlocked, or by the user unlocking the lock.*

System Armed or Disarmed *Record video when the security system is Armed or Disarmed.*

Device is Tampered *Record video when a device reports that it's been tampered.*

Safe Activity *Record video when an emPower enabled safe is accessed.*