

Theraquatics.com

Aquatic Exercise & Therapy Equipment

Peppertown USA LLC trading as Theraquatics.com

Phone: (334) 669-8838 (9 to 4 p.m. CT)

Web: www.theraquatics.com

Email: sales@theraquatics.com

Mailing Address or Return Address: 704 N Perry St, Montgomery AL 36104-2442

Returning Goods to Theraquatics.com

Sometimes the wrong equipment has been selected and you need to return that product. Theraquatics.com has therefore tried to make the return process as simple as possible. Simply:

1. Download & complete the Return Goods Form
2. Include this form and a copy of your invoice with the goods
3. Repack the goods securely. As you are responsible for these goods until they are received by Theraquatics.com. We suggest you obtain some form of receipt stating when the goods were dispatched.

Send goods to: Theraquatics.com
704 North Perry Street
Montgomery, AL 36104-2442
USA

Date _____	IMPORTANT
Organisation _____	
Contact Person _____	
Address _____ _____ _____	
Zip Code _____	
Phone (____) _____ Fax (____) _____	
Customer No. _____	
Invoice No. _____	

Reason for returning goods (please tick the appropriate box)	What is your preference for your returned goods? (Tick the appropriate box)
☐ Incorrectly ordered	☐ Exchange item for same item
☐ Wrong item delivered	☐ Exchange item for different item. (Nominate new item) _____
☐ Faulty item	☐ Credit the account (Credit does not include freight)
☐ Unsuitable item	☐ Other (Please specify) _____
☐ Damaged in transit	
☐ Returning samples	
☐ Other _____	

Please help us to process your returned goods quickly by completing this form with as much information as possible

Any other comments you might like to make are always appreciated

Theraquatics.com thanks you for your co-operation